

The Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) develops policies and programs, provides training and prevention education, conducts research and evaluations, performs community outreach, and operates the New York City Family Justice Centers. The NYC Family Justice Centers are co-located multidisciplinary service centers providing vital social services, civil legal, and criminal justice assistance for survivors of domestic and gender-based violence and their children—all under one roof.

This is the first annual report to be provided in compliance of Local Law 38 of 2019, covering the time period January 1, 2019 through December 31, 2019. This report provides an overview of select ENDGBV program activities and initiatives.

New York City Family Justice Centers

2019 Client Visits/Unique Clients by Borough

Borough	Client Visits	Unique Clients
Bronx	14,192	6,220
Brooklyn	16,380	8,115
Manhattan	12,705	2,512
Queens	14,045	5,575
Staten Island	6,137	1,994
Total	63,459	24,416

2019 Number of Unique Clients by Service Type Utilized

Service Type	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total
Safety Planning	5,693	6,623	1,870	4,305	1,507	19,998
Criminal Justice Services	3,966	4,515	585	2,990	955	13,011
Civil Legal Services	1,436	1,855	1,201	1,951	745	7,188
Counseling	975	1,693	1,271	1,641	717	6,297
Practical Assistance	1,235	957	846	771	429	4,238
Economic Empowerment	355	572	641	346	193	2,107
Housing/Shelter Advocacy	290	583	459	331	218	1,881
Health and Mental Health Services	79	280	117	298	34	808

2019 Contracted Legal Service Provider Staff by Primary Legal Practice for Each Family Justice Center

Legal Service/Borough	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff	
Family Law Attorneys	2	2	2	2	2	10	There are 5 family law paralegals
Immigration Attorneys	1	1	1	1	1	5	There are 3 immigration law paralegals
Housing Attorneys	There are 3 legal service providers who rotate coverage across all FJCs.						

Note: The City contracts with vendors to provide onsite legal services at the NYC Family Justice Centers. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs.

2019 Contracted Legal Service Provider Staff by Languages Spoken for Each Family Justice Center

*number of contracted staff who speak each language is in ()

Bronx	Brooklyn	Manhattan	Queens	Staten Island
Spanish (4)	Arabic (1)	Russian (1)	Korean (2)	Spanish (2)
	Spanish (3)	Spanish (2)	Spanish (4)	

Note: All legal service provider staff have English language capacity. This chart reflects contracted legal staff onsite at the NYC Family Justice Centers who speak languages in addition to English.

2019 Contracted Non-Legal Service Provider Staff by Primary Service Area for Each Family Justice Center

Non-Legal Service/Borough	Bronx	Brooklyn	Manhattan	Queens	Staten Island	Total # Contracted Service Provider Staff
Case Management	3	3	2	2	2	12
Children's Services	4	4	4	4	4	20
Reception and Screening	4	4	4	4	4	20

Note: The City contracts with vendors to provide onsite non-legal services at the NYC Family Justice Centers. In some instances, a vendor may hold the contract to provide services onsite at multiple FJCs. The chart above reflects the number of contracted staff onsite at each FJC.

2019 List of Economic Empowerment Programs/Services at Each Family Justice Center

Program	Bronx	Brooklyn	Manhattan	Queens	Staten Island
WISE (Working in Support of Education)	✓	✓	✓	-	✓
Steps for Success	-	-	✓	-	-
here, there and Everywhere	-	-	✓	-	-
Sanctuary for Families' Economic Empowerment Program	✓		✓	-	-
GetCoveredNYC	✓	✓	✓		-
Human Resources Administration (HRA)	✓	✓	✓	✓	✓
Supplemental Nutrition Assistance Program (SNAP)	✓	✓	-	-	-
HousingLink	✓	✓	✓	✓	✓

Note: An HRA vendor at the Bronx and Brooklyn FJCs provides clients with SNAP application and re-certification assistance. FJC off-site community-based partner organizations provide this service to clients at the Manhattan, Queens and Staten Island FJCs.

Policy and Training Institute

Training Institute

In 2019, the Training Team conducted 220 trainings. The following table provides a breakdown of those trainings by participant type:

Participant Type	Number of Trainings
City Agency Staff	112
Non-Profit Staff	57
Community Members	51
Total	220

Policy and Training Institute (continued)

Healthy Relationship Training Academy

In 2019, the Healthy Relationship Training Academy conducted 345 workshops for youth, parents and professionals. The following table provides a breakdown of those workshops by participant type:

Participant Type	Number of Workshops
Youth	326
Parents	11
Staff	8
Total	345

Outreach

In 2019, ENDGBV conducted 645 outreach events and the table below provides a breakdown of those outreach events by type of outreach:

Type of Outreach	Number Conducted
Community Events	198
Community Meetings/Trainings	277
Presentations	32
Other Events	138
Total	645

Research and Evaluation

The following data reports were published by ENDGBV during In 2019:

Annual Reports and Fact Sheets

ENDGBV Annual Fact Sheet: 2019

ENDGBV Annual Report: 2019

2019 Annual Report on Outreach to Cosmetologists

Research and Evaluation (continued)

Research Reports

OCDV IN FOCUS: Survey Findings from the New York City Healthy Relationship Training Academy - TechnoLOVE Workshop

A Foundation Report: Family Violence

A Foundation Report: Stalking

Data Reports

2019 Intimate Partner Violence Snapshot

2019 Family-Related Violence Snapshot

Family Justice Center Client Satisfaction Survey Results

Other Reports

2019 Annual Domestic Violence Fatality Review Committee Report

Domestic Violence Task Force Second Annual Report

Creating Pathways: Enhancing Systems' Responses to Sexual Violence - Summary Report