Health Services and Health Insurance in NYC DOE Schools

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Agenda

✓ General Data About NYC DOE Schools and Students
✓ Description of Health Services (SBHCs)
✓ Best Practices / Lessons Learned
✓ Challenges
✓ Next Steps
General Data: Enrollment 2015-2016

1.13 Million Students

<table>
<thead>
<tr>
<th>City</th>
<th>Enrollment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brooklyn</td>
<td>342,119</td>
</tr>
<tr>
<td>Manhattan</td>
<td>177,179</td>
</tr>
<tr>
<td>Queens</td>
<td>306,965</td>
</tr>
<tr>
<td>Staten Island</td>
<td>65,714</td>
</tr>
<tr>
<td>Bronx</td>
<td>241,986</td>
</tr>
</tbody>
</table>
## Racial Composition

<table>
<thead>
<tr>
<th>Borough</th>
<th>Asian</th>
<th>Black</th>
<th>Hispanic</th>
<th>White</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queens</td>
<td>27.9%</td>
<td>18.7%</td>
<td>37.6%</td>
<td>13.1%</td>
<td>2.6%</td>
</tr>
<tr>
<td>Bronx</td>
<td>4.4%</td>
<td>28.3%</td>
<td>61.7%</td>
<td>4.2%</td>
<td>1.4%</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>15.4%</td>
<td>38.1%</td>
<td>27.9%</td>
<td>16.8%</td>
<td>1.8%</td>
</tr>
<tr>
<td>Manhattan</td>
<td>12.0%</td>
<td>23.9%</td>
<td>45.4%</td>
<td>15.8%</td>
<td>2.8%</td>
</tr>
<tr>
<td>Staten Island</td>
<td>8.3%</td>
<td>13.9%</td>
<td>28.1%</td>
<td>47.9%</td>
<td>1.9%</td>
</tr>
</tbody>
</table>
# Disabilities, ELL, and Poverty

<table>
<thead>
<tr>
<th>Borough</th>
<th>% Students with Disabilities</th>
<th>% English Language Learners</th>
<th>% Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queens</td>
<td>16.1%</td>
<td>13.3%</td>
<td>75.2%</td>
</tr>
<tr>
<td>Bronx</td>
<td>21.5%</td>
<td>15.8%</td>
<td>87.9%</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>17.9%</td>
<td>12.0%</td>
<td>77.5%</td>
</tr>
<tr>
<td>Manhattan</td>
<td>18.9%</td>
<td>10.6%</td>
<td>68.8%</td>
</tr>
<tr>
<td>Staten Island</td>
<td>24.2%</td>
<td>5.1%</td>
<td>56.9%</td>
</tr>
</tbody>
</table>
SBHCs: Addressing Students’ Health Needs

- Over 25 year old program providing care for underserved populations
- Primary care and preventive health services for SBHC enrolled students during school hours, including immunizations, TB testing, Screening, diagnosis, and treatment of medical conditions.
- First aid care to all students registered in school
- Emergency care to anyone on school premises
- Free to students. However, SBHCs bill Medicaid and Private Health insurance.
SBHC Highlights

- 143 SBHCs in NYC serving 350 schools – ongoing expansion
  - Manhattan (43)
  - Bronx (55)
  - Brooklyn (33)
  - Queens (10)
  - Staten Island (2)

- Sponsored by 30 health care providers
- List of SBHCs available at DOE Website
SBHC with dental services (JFK Campus)
SBHC Facilities (JFK Campus)
Health Insurance

- All students in New York City public schools up to the age of 18 are eligible for public health insurance at minimal or no cost.
- Approximately 5% of our students do not have health insurance.
- OHS collaborates with the Office of Citywide Health Insurance Access (OCHIA) to increase access to public health insurance to our students and their families.
- We ask Principals to remind families that the Affordable Care Act requires everybody obtain health insurance.
Health Insurance Data Average for all NYC DOE Schools

- 44% Medicaid
- 5% CHP-B
- 23% Unknown (either the parents did not report status or the information was not entered into ATS).
- 23% Private Insurance
- 5% No insurance
Best Practices / Lessons Learned

- Foster friendly relationship with school administration / parent coordinator (reach out to school staff).
- Some navigators hold annual events like breakfast at a local hotel where they acknowledge parent coordinators and other school staff.
- Attend school events, e.g., parent/teachers conferences, back-to-school events, health fairs at schools and annual high school fairs.
- Coordinate with school administration to send health insurance enrollment information with the school packet that is sent home at the beginning of school year.
Challenges

- Building strong partnership with assigned schools.
- Identifying uninsured students and families
- Gathering contact information for uninsured students and parents
DOE Support

- Post health insurance information on Principals’ Weekly Newsletter.
- Update list of assigned schools and match providers annually.
- Inform providers if any school request a change or if any school becomes available.
- Provide letters of introduction as requested.
- Email principals to inform them of navigator assigned to their schools.
- Coordinate with other DOE offices to secure space for navigators at High School Fairs.
DOE Support

Information posted on DOE Website:

- Individuals and families can enroll in health insurance in any of the following ways:
- To explore coverage options and apply online for insurance: [https://nystateofhealth.ny.gov/](https://nystateofhealth.ny.gov/) (Official Health Plan Marketplace)
  - For additional information: Call the Marketplace help line at 1-855-355-5777 (Mo-Fri 8:00am-8:00pm; Sat. 9:00am-1:00pm). TTY: 1:800-355-5700
  - Parents can phone the navigator assigned to their school. For navigator information, please contact Solluz Melendez at smelendez7@schools.nyc.gov
Navigators

- Affinity Health Plan (148)
- Empire BlueCross BlueShield HealthPlus (657)
- Fidelis (98)
- Health First (581)
- Metro Plus Health Plan (237)
- United Healthcare (52)
- WellCare of New York (36)
- Brooklyn Perinatal Network, Inc. (2)
- Morris Heights Health Center (17)
- Sheltering Arms/Safe Space NYC Inc. (8)
Contact Information

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