LET'S ALL HELP
STOP THE SPREAD

WorkWell NYC
Healthy Workforce. Healthy City.
FIGHTING COVID-19 TOGETHER

WorkWell NYC COVID-19 Testing for NYC Employees - FAQs

As part of our commitment to the health and well-being of City employees, **WorkWell NYC** is offering free and confidential COVID-19 testing for employees **through Friday, May 27th**. Testing is **not mandatory**, but we encourage employees to take advantage of this convenient opportunity. Testing is **safe and easy**.

1) Why should I get tested for COVID-19?

To prevent the spread of COVID-19, all New Yorkers should get tested, even if vaccinated.

You should get tested:
- **Immediately** if you have symptoms of COVID-19
- **Five days after having close contact** (being within 6 feet for at least 15 minutes over a 24-hour period) with someone while they had COVID-19
- **Before and after** attending a gathering or travel

People who have frequent in-person contact with others and are not up to date on their vaccines should consider getting tested more often. If you had COVID-19 in the last 90 days, you generally do not need to get tested unless you have new symptoms of COVID-19.

If you are exposed to someone with COVID-19, have symptoms, or test positive, use **this tool** to determine next steps for quarantine or isolation.

See COVID-19 testing recommendations for more guidance on testing or talk to your health care provider.

2) Who can get a COVID-19 test at a WorkWell NYC clinic?

WorkWell NYC testing clinics are for City employees who were recently exposed to COVID-19 and have no symptoms. If you have symptoms of COVID-19 such as a fever, cough, or shortness of breath, please contact your health care provider or visit **nyc.gov/covidtest** to find a testing site. At-home kits are also available for free at libraries and community organizations – find one **here** or call 311. **Family members cannot be tested at WorkWell NYC clinics.**

3) Do I need an appointment for a COVID-19 test at a WorkWell NYC clinic?

Testing is available on a walk-in basis only. No appointments are required at this time.

4) Is COVID-19 testing at WorkWell NYC clinics covered by insurance?

There is no co-pay for COVID testing for City employees. You must provide insurance information to get tested at a WorkWell NYC clinic. If you are covered by an insurance plan other than EmblemHealth, please contact your insurer to understand what's covered for COVID testing on your plan.

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5) What do I need to bring with me to my test?

You <u>must</u> bring your health insurance card and City employee photo ID. Face coverings are strongly recommended at all WorkWell NYC clinics. If you forget your insurance card, you can look up your insurance information online using your mobile device.

6) What type of COVID-19 tests do WorkWell NYC clinics offer?

WorkWell NYC clinics offer PCR testing for COVID-19. These tests detect genetic material of the virus that causes COVID-19. PCR tests are very accurate, as they can detect the virus even if there is only a small amount in your system. During a PCR test, a swab (similar to a long Q-tip) will be put into your nose. Rapid tests and antibody tests are not available at WorkWell NYC clinics. Learn more about testing **here**.

7) How long will my test take?

Your test should take approximately 10 minutes. Please speak with your supervisor for questions regarding testing during your work day. There is no excused leave available for worksite testing, but staff can use their lunch time or accrued leave.

8) How long will it take to receive my results? How do I receive my results?

It will take 24-48 hours to receive your results. You will receive an email with a link to a secure portal with your results. If you do not receive your results within 72 hours, call SOMOS at 833-SOMOSNY.

9) What does a positive test result mean?

A positive test result means that you most likely have COVID-19 and must stay home and take precautions to reduce the risk of spreading the virus to others. Information about what to do when sick, how to protect others and when you can leave home is available at **nyc.gov/health/coronavirus**. Treatments are available to reduce symptoms and prevent hospitalization – learn more **here**.

If you test positive, please notify your HR Department for next steps and **leave options**. You will also receive a call or text from the Test & Trace Corps with important information and resources.

10) What does a negative COVID-19 test result mean?

A negative test result means that you do not have COVID-19. To prevent getting or spreading COVID-19:
- Get vaccinated and boosted
- Stay home if you're sick
- Wear a face covering
- Wash your hands often with soap and water or use an alcohol-based hand sanitizer

Learn more about vaccines and boosters and find a location to get vaccinated **here**.

WorkWell NYC is offering **COVID-19 testing exclusively for City employees.** Testing is available through **Friday, May 27th.**

No appointments needed- just walk in!

BRONX

Various times and locations available – visit
nyc.gov/covidtest for more information

BROOKLYN

Borough Hall/ Brooklyn BP
209 Joralemon St (Enter on Adams St), Rotunda, Brooklyn, NY 11201
Tuesdays, 9:00am - 1:00PM

MANHATTAN

David Dinkins Municipal Building/DCAS
1 Centre St, Mezzanine, New York, NY 10007
Thursdays, 10:00am - 4:00pm

QUEENS

Gotham Center/DOHMH
42-09 28th St, Room 3-32, Long Island City, NY 11101
Fridays, 10:00am - 2:00PM

STATEN ISLAND

Various times and locations available – visit
nyc.gov/covidtest for more information

workwell@olr.nyc.gov   @workwellnyc

nyc.gov/workwellnyc   linkedin.com/company/wwnyc

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