

Results from NYC Feedback Citywide Customer Survey

Brooklyn Community Board #2

Background: Brooklyn Community Board #2

Population and Households

- Total Population: 111,796
- Total Households: 48,250

Median Annual Household Income

- \$54,953
- (2006 Inflation-Adjusted Dollars)

Gender

- Male: 48%
- Female: 52%

Age

- <18 years old: 19%
- 18-54 years old: 61%
- 55+ years old: 20%

Race/Ethnicity

- Non-Hispanic White: 39%
- Non-Hispanic Black: 28%
- Non-Hispanic Asian: 7%
- Hispanic: 21%
- Other: 4%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

The Neighborhoods of Brooklyn Community Board #2

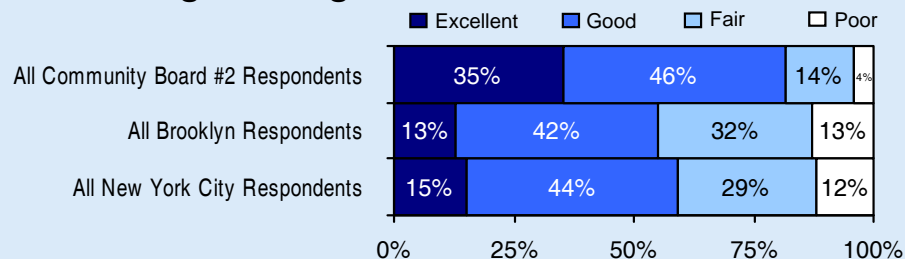


Source: NYC Planning Department

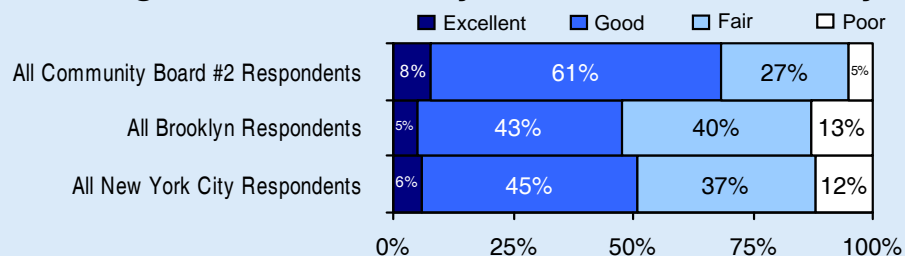
Survey Responses: Brooklyn Community Board #2

- 468 Responses
- 23.4% Response Rate
- ±4.5% Margin of Error (95% Confidence Interval)

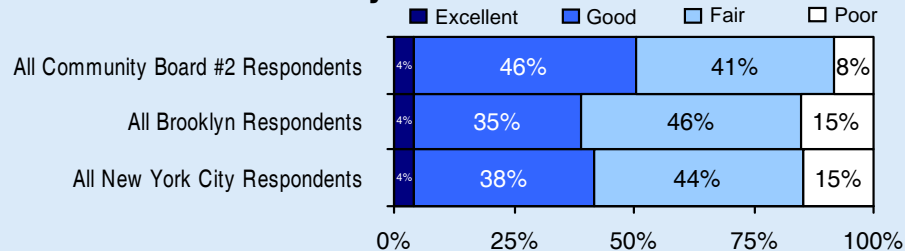
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Brooklyn Community Board #2 Compared to Ratings Given by All Respondents

 All Community Board #2 Respondents
 All New York City Respondents

| | Excellent | Good | Fair | Poor | Index Score |
|---|-----------|------|------|------|-------------|
| Social Support Services Index | 1% | 13% | 36% | 49% | 51 |
| | 4% | 19% | 35% | 42% | 58 |
| Public Education Index | 3% | 18% | 44% | 35% | 65 |
| | 6% | 30% | 39% | 25% | 75 |
| Cleaning and Maintenance Index | 17% | 48% | 24% | 11% | 89 |
| | 13% | 41% | 29% | 17% | 83 |
| Streets and Sidewalks Index | 14% | 38% | 33% | 15% | 85 |
| | 9% | 36% | 34% | 21% | 79 |
| Mass Transit Services Index | 12% | 43% | 34% | 11% | 89 |
| | 10% | 42% | 34% | 14% | 86 |
| Neighborhood Public Safety Index | 21% | 45% | 23% | 11% | 89 |
| | 18% | 45% | 26% | 12% | 89 |

Most Important Issues Facing New York City: Brooklyn Community Board #2

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Brooklyn Community Board #2 respondents are listed below.

1. Housing
2. Education
3. Mass Transit

Ratings of Neighborhood Services: Brooklyn Community Board #2

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Neighborhood playgrounds
3. Household garbage pick-up
4. Emergency medical services
5. Graffiti control

Lowest Rated

1. Control of street noise
2. Rat control
3. Maintenance of streets and roads
4. Maintenance of sidewalks
5. Police-Community relations