Results from NYC Feedback Citywide Customer Survey
Brooklyn Community Board #11

Background: Brooklyn Community Board #11

- **Population and Households**
  - Total Population: 174,593
  - Total Households: 61,210

- **Median Annual Household Income**
  - $38,714
  - (2006 Inflation-Adjusted Dollars)

- **Gender**
  - Male: 48%
  - Female: 52%

- **Age**
  - <18 years old: 21%
  - 18-54 years old: 50%
  - 55+ years old: 29%

- **Race/Ethnicity**
  - Non-Hispanic White: 59%
  - Non-Hispanic Black: 0%
  - Non-Hispanic Asian: 30%
  - Hispanic: 10%
  - Other: 1%

The Neighborhoods of Brooklyn Community Board #11

Survey Responses: Brooklyn Community Board #11

- 376 Responses
- 21.8% Response Rate
- ±5.1% Margin of Error (95% Confidence Interval)

**Ratings of Neighborhood as a Place to Live**

- **All Community Board #11 Respondents**
  - Excellent: 10%
  - Good: 52%
  - Fair: 32%
  - Poor: 6%

- **All Brooklyn Respondents**
  - Excellent: 13%
  - Good: 42%
  - Fair: 32%
  - Poor: 13%

- **All New York City Respondents**
  - Excellent: 15%
  - Good: 44%
  - Fair: 29%
  - Poor: 12%

**Ratings of Overall Quality of Life in New York City**

- **All Community Board #11 Respondents**
  - Excellent: 6%
  - Good: 47%
  - Fair: 39%
  - Poor: 8%

- **All Brooklyn Respondents**
  - Excellent: 5%
  - Good: 40%
  - Fair: 43%
  - Poor: 12%

- **All New York City Respondents**
  - Excellent: 6%
  - Good: 37%
  - Fair: 45%
  - Poor: 14%

**Ratings of Overall Quality of New York City Government Services**

- **All Community Board #11 Respondents**
  - Excellent: 10%
  - Good: 44%
  - Fair: 36%
  - Poor: 14%

- **All Brooklyn Respondents**
  - Excellent: 9%
  - Good: 46%
  - Fair: 35%
  - Poor: 15%

- **All New York City Respondents**
  - Excellent: 11%
  - Good: 44%
  - Fair: 38%
  - Poor: 15%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

Source: NYC Planning Department
Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Brooklyn Community Board #11 respondents are listed below.

1. Crime
2. Education
3. Mass Transit

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

<table>
<thead>
<tr>
<th>Highest Rated</th>
<th>Lowest Rated</th>
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<tbody>
<tr>
<td>1. Fire protection services</td>
<td>1. Availability of cultural activities</td>
</tr>
<tr>
<td>2. Emergency medical services</td>
<td>2. Control of street noise</td>
</tr>
<tr>
<td>3. Public libraries</td>
<td>3. Maintenance of streets and roads</td>
</tr>
<tr>
<td>4. Household garbage pick-up</td>
<td>4. Storm water drainage and sewer maintenance</td>
</tr>
<tr>
<td>5. Recycling services</td>
<td>5. Graffiti control</td>
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