

Results from NYC Feedback Citywide Customer Survey

Manhattan Community Board #1

Background: Manhattan Community Board #1

<p>Population and Households</p> <ul style="list-style-type: none"> • Total Population: 34,420 • Total Households: 15,830 <p>Median Annual Household Income</p> <ul style="list-style-type: none"> • \$79,479 	<p>Gender</p> <ul style="list-style-type: none"> • Male: 53% • Female: 47% <p>Age</p> <ul style="list-style-type: none"> • <18 years old: 9% • 20-64 years old: 83% • 65+ years old: 7% 	<p>Race/Ethnicity</p> <ul style="list-style-type: none"> • Non-Hispanic White: 67% • Non-Hispanic Black: 7% • Non-Hispanic Asian: 14% • Hispanic: 8% • Other: 4%
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Source: U.S. Census Bureau - 2000 Census, Population Division - New York City Department of City Planning

The Neighborhoods of Manhattan Community Board #1

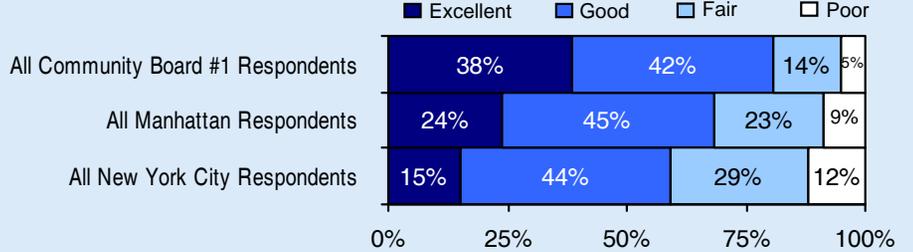


Source: NYC Planning Department

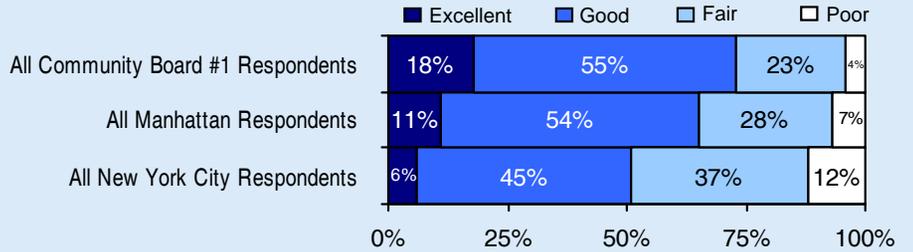
Survey Responses: Manhattan Community Board #1

- 321 Responses
- 18.2% Response Rate
- ±5.5% Margin of Error (95% Confidence Interval)

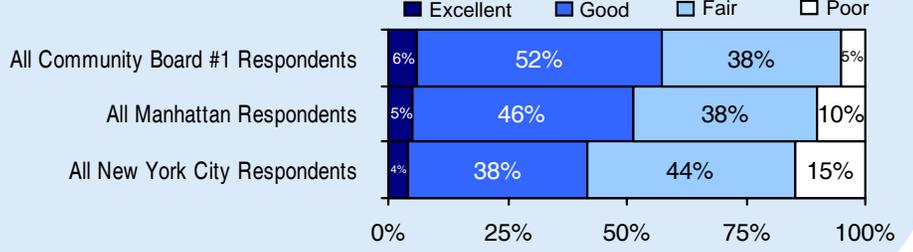
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Manhattan Community Board #1 Compared to Ratings Given by All Respondents

All Community Board #1 Respondents
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
Social Support Services Index	3%	21%	42%	34%	66
	4%	19%	35%	42%	58
Public Education Index	2%	35%	33%	30%	70
	6%	30%	39%	25%	75
Cleaning and Maintenance Index	24%	41%	23%	12%	88
	13%	41%	29%	17%	83
Streets and Sidewalks Index	18%	38%	26%	18%	82
	9%	36%	34%	21%	79
Mass Transit Services Index	19%	44%	28%	9%	91
	10%	42%	34%	14%	86
Neighborhood Public Safety Index	36%	50%	12%	2%	98
	18%	45%	26%	12%	89

Most Important Issues Facing New York City: Manhattan Community Board #1

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #1 respondents are listed below.

1. Mass Transit
2. Housing
3. Education

Ratings of Neighborhood Services: Manhattan Community Board #1

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Removal of snow from city streets
3. Emergency medical services
4. Crime control
5. Police-Community relations

Lowest Rated

1. Control of street noise
2. Maintenance of streets and roads
3. Rat control
4. Public libraries
5. Parking enforcement