

Results from NYC Feedback Citywide Customer Survey

Manhattan Community Board #4

Background: Manhattan Community Board #4

<p>Population and Households</p> <ul style="list-style-type: none"> • Total Population: 87,479 • Total Households: 51,425 <p>Median Annual Household Income</p> <ul style="list-style-type: none"> • \$62,514 	<p>Gender</p> <ul style="list-style-type: none"> • Male: 53% • Female: 47% <p>Age</p> <ul style="list-style-type: none"> • <18 years old: 9% • 20-64 years old: 79% • 65+ years old: 12% 	<p>Race/Ethnicity</p> <ul style="list-style-type: none"> • Non-Hispanic White: 60% • Non-Hispanic Black: 7% • Non-Hispanic Asian: 8% • Hispanic: 21% • Other: 3%
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Source: U.S. Census Bureau - 2000 Census, Population Division - New York City Department of City Planning

The Neighborhoods of Manhattan Community Board #4

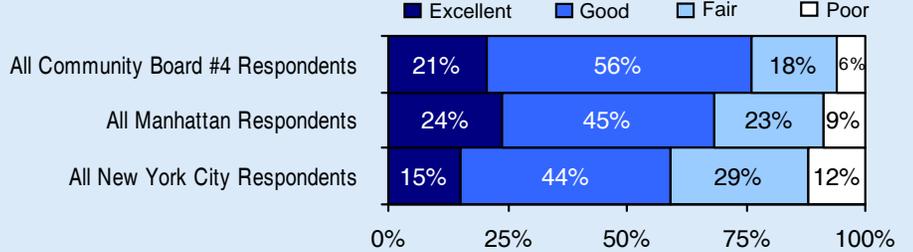


Source: NYC Planning Department

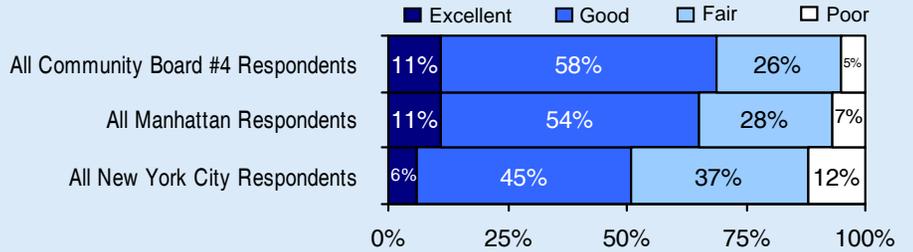
Survey Responses: Manhattan Community Board #4

- 329 Responses
- 21.9% Response Rate
- ±5.4% Margin of Error (95% Confidence Interval)

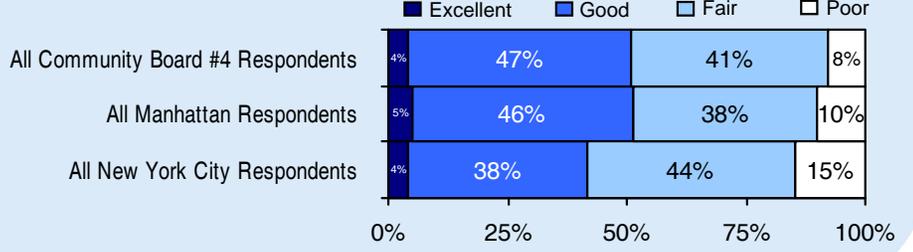
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Manhattan Community Board #4 Compared to Ratings Given by All Respondents

 All Community Board #4 Respondents
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
Social Support Services Index	3%	20%	33%	44%	56
	4%	19%	35%	42%	58
Public Education Index	3%	24%	42%	31%	69
	6%	30%	39%	25%	75
Cleaning and Maintenance Index	11%	48%	30%	11%	89
	13%	41%	29%	17%	83
Streets and Sidewalks Index	9%	42%	30%	19%	81
	9%	36%	34%	21%	79
Mass Transit Services Index	14%	45%	30%	11%	89
	10%	42%	34%	14%	86
Neighborhood Public Safety Index	24%	52%	19%	5%	95
	18%	45%	26%	12%	89

Most Important Issues Facing New York City: Manhattan Community Board #4

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #4 respondents are listed below.

1. Housing
2. Mass Transit
3. Traffic Congestion

Ratings of Neighborhood Services: Manhattan Community Board #4

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Emergency medical services
3. Removal of snow from city streets
4. Availability of cultural activities
5. Condition of street trees

Lowest Rated

1. Control of street noise
2. Rat control
3. Pedestrian safety (crossing intersections)
4. Maintenance of streets and roads
5. Recycling services