Results from NYC Feedback Citywide Customer Survey
Manhattan Community Board #4

**Background: Manhattan Community Board #4**

- **Population and Households**
  - Total Population: 87,479
  - Total Households: 51,425
- **Median Annual Household Income**
  - $62,514
- **Gender**
  - Male: 53%
  - Female: 47%
- **Age**
  - <18 years old: 9%
  - 20-64 years old: 79%
  - 65+ years old: 12%
- **Race/Ethnicity**
  - Non-Hispanic White: 60%
  - Non-Hispanic Black: 7%
  - Non-Hispanic Asian: 8%
  - Hispanic: 21%
  - Other: 3%

**The Neighborhoods of Manhattan Community Board #4**

Source: U.S. Census Bureau - 2000 Census, Population Division - New York City Department of City Planning

**Survey Responses: Manhattan Community Board #4**

- 329 Responses
- 21.9% Response Rate
- ±5.4% Margin of Error (95% Confidence Interval)

**Ratings of Neighborhood as a Place to Live**

- **All Community Board #4 Respondents**
  - Excellent: 21%
  - Good: 56%
  - Fair: 18%
  - Poor: 6%
- **All Manhattan Respondents**
  - Excellent: 24%
  - Good: 45%
  - Fair: 23%
  - Poor: 9%
- **All New York City Respondents**
  - Excellent: 15%
  - Good: 44%
  - Fair: 29%
  - Poor: 12%

**Ratings of Overall Quality of Life in New York City**

- **All Community Board #4 Respondents**
  - Excellent: 11%
  - Good: 58%
  - Fair: 26%
  - Poor: 7%
- **All Manhattan Respondents**
  - Excellent: 11%
  - Good: 54%
  - Fair: 28%
  - Poor: 7%
- **All New York City Respondents**
  - Excellent: 6%
  - Good: 45%
  - Fair: 37%
  - Poor: 12%

**Ratings of Overall Quality of New York City Government Services**

- **All Community Board #4 Respondents**
  - Excellent: 47%
  - Good: 41%
  - Fair: 8%
- **All Manhattan Respondents**
  - Excellent: 46%
  - Good: 38%
  - Fair: 10%
- **All New York City Respondents**
  - Excellent: 38%
  - Good: 44%
  - Fair: 15%
Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #4 respondents are listed below.

1. Housing
2. Mass Transit
3. Traffic Congestion

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

**Highest Rated**
1. Fire protection services
2. Emergency medical services
3. Removal of snow from city streets
4. Availability of cultural activities
5. Condition of street trees

**Lowest Rated**
1. Control of street noise
2. Rat control
3. Pedestrian safety (crossing intersections)
4. Maintenance of streets and roads
5. Recycling services