Results from NYC Feedback Citywide Customer Survey
Manhattan Community Board #7

Background: Manhattan Community Board #7

Population and Households
- Total Population: 216,812
- Total Households: 107,916

Median Annual Household Income
- $90,633 (2006 Inflation-Adjusted Dollars)

Gender
- Male: 47%
- Female: 53%

Age
- <18 years old: 18%
- 18-54 years old: 57%
- 55+ years old: 25%

Race/Ethnicity
- Non-Hispanic White: 73%
- Non-Hispanic Black: 7%
- Non-Hispanic Asian: 8%
- Hispanic: 11%
- Other: 2%

The Neighborhoods of Manhattan Community Board #7

Survey Responses: Manhattan Community Board #7

- 361 Responses
- 22.5% Response Rate
- ±5.2% Margin of Error (95% Confidence Interval)

Ratings of Neighborhood as a Place to Live

All Community Board #7 Respondents: 46% Excellent, 42% Good, 11% Fair, 11% Poor
All Manhattan Respondents: 24% Excellent, 45% Good, 23% Fair, 9% Poor
All New York City Respondents: 15% Excellent, 44% Good, 29% Fair, 12% Poor

Ratings of Overall Quality of Life in New York City

All Community Board #7 Respondents: 19% Excellent, 56% Good, 23% Fair, 23% Poor
All Manhattan Respondents: 11% Excellent, 54% Good, 28% Fair, 7% Poor
All New York City Respondents: 6% Excellent, 45% Good, 37% Fair, 12% Poor

Ratings of Overall Quality of New York City Government Services

All Community Board #7 Respondents: 8% Excellent, 50% Good, 34% Fair, 8% Poor
All Manhattan Respondents: 8% Excellent, 46% Good, 38% Fair, 10% Poor
All New York City Respondents: 8% Excellent, 38% Good, 44% Fair, 15% Poor

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

Source: NYC Planning Department
### Index Ratings: Manhattan Community Board #7 Compared to Ratings Given by All Respondents

<table>
<thead>
<tr>
<th>Service Index</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social Support Services Index</td>
<td>4%</td>
<td>19%</td>
<td>32%</td>
<td>45%</td>
<td>55</td>
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<tr>
<td>Public Education Index</td>
<td>5%</td>
<td>23%</td>
<td>39%</td>
<td>33%</td>
<td>67</td>
</tr>
<tr>
<td>Cleaning and Maintenance Index</td>
<td>18%</td>
<td>50%</td>
<td>23%</td>
<td>10%</td>
<td>90</td>
</tr>
<tr>
<td>Streets and Sidewalks Index</td>
<td>16%</td>
<td>45%</td>
<td>27%</td>
<td>13%</td>
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<tr>
<td>Mass Transit Services Index</td>
<td>15%</td>
<td>44%</td>
<td>29%</td>
<td>12%</td>
<td>88</td>
</tr>
<tr>
<td>Neighborhood Public Safety Index</td>
<td>32%</td>
<td>50%</td>
<td>14%</td>
<td>5%</td>
<td>95</td>
</tr>
</tbody>
</table>

### Most Important Issues Facing New York City: Manhattan Community Board #7

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #7 respondents are listed below.

1. Housing
2. Mass Transit
3. Education

### Ratings of Neighborhood Services: Manhattan Community Board #7

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

<table>
<thead>
<tr>
<th>Service Index</th>
<th>Highest Rated</th>
<th>Lowest Rated</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Fire protection services</td>
<td>Control of street noise</td>
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<tr>
<td></td>
<td>Neighborhood parks</td>
<td>Rat control</td>
</tr>
<tr>
<td></td>
<td>Emergency medical services</td>
<td>Maintenance of streets and roads</td>
</tr>
<tr>
<td></td>
<td>Neighborhood playgrounds</td>
<td>Storm water drainage and sewer maintenance</td>
</tr>
<tr>
<td></td>
<td>Availability of cultural activities</td>
<td>Recycling services</td>
</tr>
</tbody>
</table>