

# Results from NYC Feedback Citywide Customer Survey

## Queens Community Board #1

### Background: Queens Community Board #1

**Population and Households**

- Total Population: 190,247
- Total Households: 77,060

**Gender**

- Male: 48%
- Female: 52%

**Race/Ethnicity**

- Non-Hispanic White: 46%
- Non-Hispanic Black: 7%
- Non-Hispanic Asian: 13%
- Hispanic: 31%
- Other: 3%

**Median Annual Household Income**

- \$42,113 (2006 Inflation-Adjusted Dollars)

**Age**

- <18 years old: 19%
- 18-54 years old: 60%
- 55+ years old: 21%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Queens Community Board #1

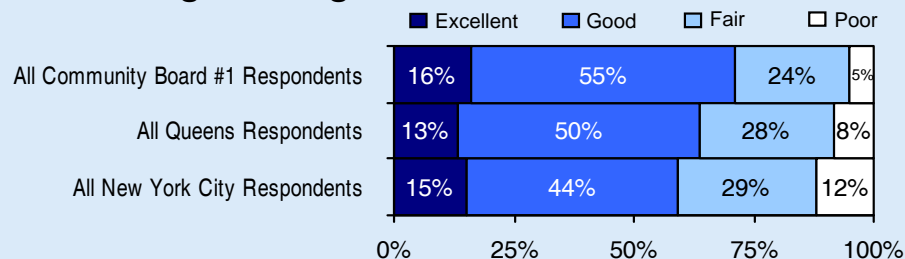


Source: NYC Planning Department

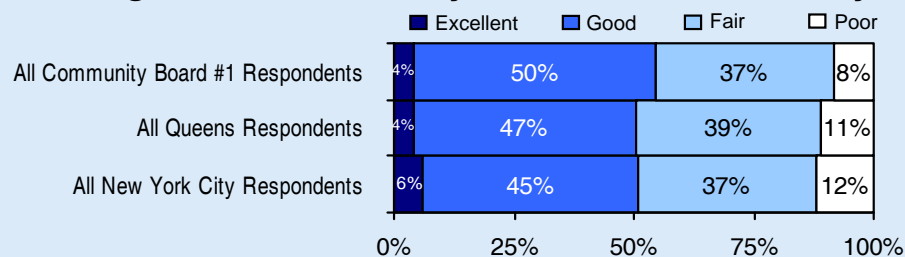
### Survey Responses: Queens Community Board #1

- 645 Responses
- 21.5% Response Rate
- ±3.9% Margin of Error (95% Confidence Interval)

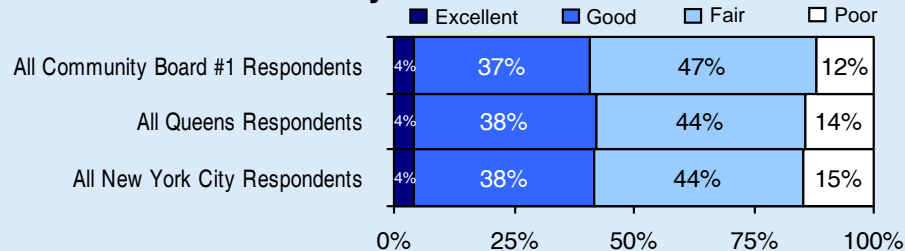
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Queens Community Board #1 Compared to Ratings Given by All Respondents

  All Community Board #1 Respondents  
  All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	5%	21%	39%	35%	<b>65</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	7%	30%	38%	24%	<b>76</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	12%	44%	30%	14%	<b>86</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	9%	41%	34%	16%	<b>84</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	8%	43%	35%	14%	<b>86</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	17%	51%	24%	8%	<b>92</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Queens Community Board #1

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #1 respondents are listed below.

1. Housing
2. Mass Transit
3. Education

## Ratings of Neighborhood Services: Queens Community Board #1

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Emergency medical services
3. Household garbage pick-up
4. Recycling services
5. Pedestrian safety (crossing intersections)

### Lowest Rated

1. Control of street noise
2. Graffiti control
3. Availability of cultural activities
4. Storm water drainage and sewer maintenance
5. Rat control