Results from NYC Feedback Citywide Customer Survey

Queens Community Board #6

Background: Queens Community Board #6

- Population and Households
  - Total Population: 116,418
  - Total Households: 51,466
- Median Annual Household Income
  - $60,085 (2006 Inflation-Adjusted Dollars)
- Gender
  - Male: 48%
  - Female: 52%
- Age
  - <18 years old: 19%
  - 18-54 years old: 52%
  - 55+ years old: 30%
- Race/Ethnicity
  - Non-Hispanic White: 59%
  - Non-Hispanic Black: 3%
  - Non-Hispanic Asian: 23%
  - Hispanic: 13%
  - Other: 2%

Survey Responses: Queens Community Board #6

- 326 Responses
- 22.3% Response Rate
- ±5.4% Margin of Error (95% Confidence Interval)

Ratings of Neighborhood as a Place to Live

<table>
<thead>
<tr>
<th></th>
<th>All Community Board #6 Respondents</th>
<th>All Queens Respondents</th>
<th>All New York City Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>26%</td>
<td>13%</td>
<td>15%</td>
</tr>
<tr>
<td>Good</td>
<td>57%</td>
<td>50%</td>
<td>44%</td>
</tr>
<tr>
<td>Fair</td>
<td>16%</td>
<td>28%</td>
<td>29%</td>
</tr>
<tr>
<td>Poor</td>
<td>0%</td>
<td>8%</td>
<td>12%</td>
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</tbody>
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Ratings of Overall Quality of Life in New York City

<table>
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<tbody>
<tr>
<td>Excellent</td>
<td>6%</td>
<td>6%</td>
<td>6%</td>
</tr>
<tr>
<td>Good</td>
<td>55%</td>
<td>47%</td>
<td>45%</td>
</tr>
<tr>
<td>Fair</td>
<td>31%</td>
<td>39%</td>
<td>37%</td>
</tr>
<tr>
<td>Poor</td>
<td>7%</td>
<td>11%</td>
<td>12%</td>
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Ratings of Overall Quality of New York City Government Services

<table>
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<tbody>
<tr>
<td>Excellent</td>
<td>5%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Good</td>
<td>42%</td>
<td>38%</td>
<td>38%</td>
</tr>
<tr>
<td>Fair</td>
<td>44%</td>
<td>44%</td>
<td>44%</td>
</tr>
<tr>
<td>Poor</td>
<td>10%</td>
<td>14%</td>
<td>15%</td>
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</table>
Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #6 respondents are listed below.

1. Mass Transit
2. Housing
3. Education

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

**Highest Rated**

1. Fire protection services
2. Emergency medical services
3. Crime control
4. Household garbage pickup
5. Availability of health care services

**Lowest Rated**

1. Availability of cultural activities
2. Control of street noise
3. Storm water drainage and sewer maintenance
4. Pedestrian safety (crossing intersections)
5. Maintenance of streets and roads