Results from NYC Feedback Citywide Customer Survey
Queens Community Board #14

Background: Queens Community Board #14

Population and Households
- Total Population: 120,268
- Total Households: 38,782

Median Annual Household Income
- $43,571 (2006 Inflation-Adjusted Dollars)

Gender
- Male: 45%
- Female: 55%

Age
- <18 years old: 32%
- 18-54 years old: 46%
- 55+ years old: 22%

Race/Ethnicity
- Non-Hispanic White: 40%
- Non-Hispanic Black: 38%
- Non-Hispanic Asian: 1%
- Hispanic: 18%
- Other: 3%

The Neighborhoods of Queens
Community Board #14

Survey Responses: Queens Community Board #14

- 340 Responses
- 16.0% Response Rate
- ±5.3% Margin of Error (95% Confidence Interval)

Ratings of Neighborhood as a Place to Live

0% 25% 50% 75% 100%

All Community Board #14 Respondents
- Excellent: 17%
- Good: 33%
- Fair: 32%
- Poor: 18%

All Queens Respondents
- Excellent: 13%
- Good: 50%
- Fair: 28%
- Poor: 8%

All New York City Respondents
- Excellent: 15%
- Good: 44%
- Fair: 29%
- Poor: 12%

Ratings of Overall Quality of Life in New York City

0% 25% 50% 75% 100%

All Community Board #14 Respondents
- Excellent: 3%
- Good: 49%
- Fair: 34%
- Poor: 14%

All Queens Respondents
- Excellent: 4%
- Good: 47%
- Fair: 39%
- Poor: 11%

All New York City Respondents
- Excellent: 6%
- Good: 45%
- Fair: 37%
- Poor: 12%

Ratings of Overall Quality of New York City Government Services

0% 25% 50% 75% 100%

All Community Board #14 Respondents
- Excellent: 5%
- Good: 36%
- Fair: 43%
- Poor: 15%

All Queens Respondents
- Excellent: 4%
- Good: 38%
- Fair: 44%
- Poor: 14%

All New York City Respondents
- Excellent: 4%
- Good: 38%
- Fair: 44%
- Poor: 15%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

Source: NYC Planning Department
Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #14 respondents are listed below.

1. Crime
2. Education
3. Housing

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Index Ratings: Queens Community Board #14 Compared to Ratings Given by All Respondents

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<thead>
<tr>
<th>Index Rating</th>
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