Results from NYC Feedback Citywide Customer Survey
Staten Island Community Board #3

Background: Staten Island Community Board #3

Population and Households
• Total Population: 175,246
• Total Households: 58,757

Median Annual Household Income
• $81,933 (2006 Inflation-Adjusted Dollars)

Gender
• Male: 49%
• Female: 51%

Age
• <18 years old: 24%
• 18-54 years old: 53%
• 55+ years old: 23%

Race/Ethnicity
• Non-Hispanic White: 84%
• Non-Hispanic Black: 1%
• Non-Hispanic Asian: 5%
• Hispanic: 9%
• Other: 1%

Survey Responses: Staten Island Community Board #3

• 361 Responses
• 30.1% Response Rate
• ±5.2% Margin of Error (95% Confidence Interval)

Ratings of Neighborhood as a Place to Live

All Community Board #3 Respondents
25% Excellent
61% Good
12% Fair
12% Poor

All Staten Island Respondents
19% Excellent
56% Good
21% Fair
12% Poor

All New York City Respondents
15% Excellent
44% Good
29% Fair
12% Poor

Ratings of Overall Quality of Life in New York City

All Community Board #3 Respondents
50% Excellent
38% Good
8% Fair
9% Poor

All Staten Island Respondents
50% Excellent
38% Good
9% Fair
9% Poor

All New York City Respondents
45% Excellent
37% Good
12% Fair
12% Poor

Ratings of Overall Quality of New York City Government Services

All Community Board #3 Respondents
47% Excellent
39% Good
12% Fair
12% Poor

All Staten Island Respondents
42% Excellent
42% Good
12% Fair
12% Poor

All New York City Respondents
38% Excellent
44% Good
15% Fair
15% Poor

The Neighborhoods of Staten Island Community Board #3

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

Source: NYC Planning Department
Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Staten Island Community Board #3 respondents are listed below.

1. Crime
2. Mass Transit
3. Taxes

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

<table>
<thead>
<tr>
<th>Highest Rated</th>
<th>Lowest Rated</th>
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<tbody>
<tr>
<td>1. Fire protection services</td>
<td>1. Maintenance of streets and roads</td>
</tr>
<tr>
<td>2. Emergency medical services</td>
<td>2. Maintenance of sidewalks</td>
</tr>
<tr>
<td>4. Household garbage pick-up</td>
<td>4. Subway services</td>
</tr>
<tr>
<td>5. Recycling services</td>
<td>5. Graffiti control</td>
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