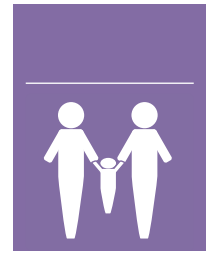# ADMINISTRATION FOR CHILDREN'S SERVICES David Hansell, Commissioner

WHAT WE DO

The Administration for Children's Services (ACS) is responsible for protecting the safety and promoting the well-being of New York City's children and strengthening their families by providing child welfare, juvenile justice, child care and early education services. In child welfare, ACS contracts with non-profit organizations to support and stabilize families at risk of a crisis through preventive services and with foster care agencies for children not able to remain safely at home. Each year, the agency's Division of Child Protection conducts nearly 60,000 investigations of suspected child abuse or neglect. In youth and family justice, ACS manages and funds services including detention and Close to Home placement, intensive community-based alternatives for youth and support services for families. In the Division of Child and Family Well-Being created in September 2017, ACS coordinates and funds programs and vouchers for close to 100,000 children eligible for subsidized child care and promotes child well-being, family stability and quality integrated services.

FOCUS ON EQUITY

ACS is responsible for serving children and families of every race and ethnicity in New York City. ACS aims to secure safe and nurturing family environments and strong communities for all of the City's children as it strives over the long term to counter the disproportionately damaging impact of poverty and chronic stress on the City's children of color. ACS is deeply committed to an equitable and fair approach to providing child care, early education and family supports and to ensuring that interventions—including child protection, family court services, foster care and juvenile detention—are performed in a manner that is respectful of the racial, cultural and economic character of each family involved. Through the agency's early education programs, community-building and family support services, ACS is helping families create a stable foundation on which children will thrive throughout their lives.

OUR SERVICES AND GOALS

SERVICE 1 **Protect children from child abuse.**

Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.

Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.

Goal 1d Encourage and support family-based foster care.

Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

SERVICE 2 **Ensure access to quality early child care and education services in all communities.**

Goal 2a Ensure access to quality early child care services in communities of need and achieve maximum capacity enrollment at all participating centers.

SERVICE 3 **Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.**

Goal 3a Assure that detention facilities are safe and secure.

Goal 3b Provide youth in detention and placement with appropriate health and mental health services.

Goal 3c Provide services to prevent youth from returning to the juvenile justice system.

HOW WE PERFORMED

- The number of investigations conducted in response to reports of suspected child abuse and/or neglect continued the modest downward trend that began in Fiscal 2018. During the first four months of Fiscal 2019 the number of investigations declined three percent compared to the same period in Fiscal 2018. The percent of investigations where child protective caseworkers found some credible evidence of abuse or neglect fell 1.1 percentage points. The percentage of children in investigations that found some credible evidence of abuse or neglect that had repeat investigations that also found some credible evidence within a year declined from 18.7 percent to 17.6 percent. While this is a substantial improvement, the rate remains above the target of 14 percent. To address this ACS is increasing oversight of communication between child protective staff and shelter- and school-based mandated reporters during initial investigations to strengthen initial assessments, improve access to support services and reduce the likelihood of repeat maltreatment.

- The average child protective caseload during the first four months of the fiscal year declined to 10.1 cases per caseworker, well below the nationally-recommended standard of 12. ACS continues hiring in advance of attrition so that there is minimal wait time to fill vacancies in investigative units. ACS has also added supports to increase staff retention and new tools and processes to assist timely and appropriate closing of cases.

- From July to October 2018, the number of new families entering prevention services remained stable at approximately 3,300 and the daily average number of children receiving child welfare prevention services rose four percent. ACS closely tracks utilization to ensure that families are linked to the services they need. ACS monitors program intake and closures, supports providers in filling staff vacancies, aligns contract program capacity to the areas of highest need and supports safely closing services for families that have completed programs in order to create space for new families.

- The number of children entering foster care continued to decline. The number of children entering foster care fell by 13 percent to 1,309 in the first four months of Fiscal 2019. The average number of children in foster care declined five percent. The average number of days all children spent in foster care declined by 7.5 percent. Factors driving the reduction in the foster care census include the availability of intensive, therapeutic and clinical family support interventions that ACS delivers to families before they reach a crisis that could necessitate a child's placement in care. In addition, stronger collaborations with other City agencies including the Department of Homeless Services (DHS), Department of Education (DOE) and the Human Resources Administration (HRA) are improving ACS' ability to support families before a crisis occurs that could place a child in danger and require placement in care.

- The number of children in family foster care for whom a child protective investigation found some credible evidence that maltreatment by the foster parents may have occurred rose to 10.4 per 100,000 care days, reflecting an increase in the number of incidents as well as a decrease in the total number of days children spent in family foster care. Children's safety is ACS' topmost priority. During the first four months of Fiscal 2019, 98.5 percent of active foster homes had no investigations that found some credible evidence of abuse or neglect. While maltreatment in foster homes is rare, the number of incidents in this four-month period has spurred a close review of provider programs. ACS recently began the process of rebidding its entire foster care system and is taking immediate steps to raise safety standards across the board.

- Research indicates that children in foster care fare best when placed with kin (including relatives and family friends). Safely increasing placement with kin is a key strategy in the ACS Foster Care Strategic Blueprint and a recommendation in the 2018 Interagency Foster Care Task Force report. During the first four months of Fiscal 2019, 42.3 percent of children entering foster care were placed with kin, up from 33.8 percent during the same period the prior year. The percent of children placed in foster care in their communities during this period declined to 27 percent.

- During the reporting period, fewer children remained in foster care for more than two years. There was a 26 percent decrease in the number of children who are eligible for adoption and a corresponding 21 percent decrease in the number of adoptions. One hundred and thirty-nine children achieved permanency through Kinship Guardianship Assistance (KinGap) during the first four months of Fiscal 2019. The number of children reunified with their families fell seven percent, also reflecting the declining number of children in foster care. The percent of children who achieved permanency through reunification or KinGAP but who later re-entered foster care rose to 10.5 percent. To strengthen reunifications and reduce reentry to care, ACS is providing $6 million annually in additional funding to foster care

agencies to intensify services and supports for families and children before and during the transition home. Fiscal 2019 is the first full year of implementation of these new services and supports.

- Due to the increasing availability of publicly financed services such as 3K and Pre-K, provided at no cost by DOE, the average Early Learn NYC contract enrollment declined by five percent, and the average center-based enrollment declined by six percent. Center-based childcare utilization declined to 69.2 percent and family child care utilization fell to 83.5 percent. The decrease in center-based program enrollment is also partly attributable to difficulty recruiting high-quality, certified teachers, which impacted program capacity.

- Child care voucher enrollment increased one percent. Voucher enrollment for family child care rose 17 percent to 29,883, but vouchers for center-based child care went down five percent to 26,765 and vouchers for informal (home-based) child care fell 20 percent. Mandated voucher enrollment declined eight percent. The largest mandated populations are children whose parents are working or in work activities and receiving cash assistance and those transitioning from cash assistance. The decline in voucher enrollment among this group mirrors overall declines in the cash assistance caseload. The overall proportion of cash assistance families with children enrolled in subsidized child care has remained steady. Vouchers for other eligible children increased 34 percent. This increase was due to two critical factors: a substantial investment in vouchers for low-income (non-mandated) children in Fiscal 2019, and a marked increase in the number of children in ACS child welfare cases that are now accessing child care due to training of case workers on the benefits of early education.

- The number of reports of suspected abuse and/or neglect for children in child care programs in New York City during July 2018 through October 2018 remained stable at 248. Child Care investigations include alleged abuse or maltreatment of children perpetrated by someone who cares for children in a setting that is not the child's familial home and that requires state or local government approval and is subject to state laws, regulations and oversight. This includes, but is not limited to, ACS Early Care and Education programs. During this period, the percent of investigations for children in child care that found some credible evidence of abuse or neglect rose 2.7 percentage points to 16.9 percent.

- The average daily population in juvenile detention has decreased steadily for many years and declined by an additional 37 individuals, to 61 individuals. This reduction was driven by a 25 percent decrease in admissions to 463 individuals during the reporting period.

- During the first four months of Fiscal 2019, there were no escapes from non-secure detention, likely due to fewer youth in each group home and the resulting higher staff to youth ratio. The youth on staff assault with injury rate per 100 average daily population rose from 0.04 to 0.26, the youth on youth assault and altercation with injury rate increased from 0.29 to 0.38, and the child abuse allegation rate went up from 0.13 to 0.15. These increases are attributable to the consolidation of the juvenile delinquent and juvenile offender populations from Horizon into Crossroads in preparation for implementation of the Raise the Age Law.   ACS will continue its emphasis on supportive teamwork and increased programming to address these incidents.

- The weapon and illegal substance/prescription or over-the-counter medication recovery rates in detention declined during the first four months of Fiscal 2019. The weapon recovery rate fell to 0.03 per 100 average daily population and the illegal substance/prescription or over-the-counter medication recovery rate also decreased to 0.03. These decreases are attributable to the successful on-boarding of new staff and the ability to conduct more searches.

- Consistent with the decline in admissions to detention, the number of young people entering Close to Home placement fell 39 percent. The average number of youth in Close to Home placement fell 20 percent. Releases to Close to Home aftercare rose 15 percent.

- As a result of the implementation of the Risk Needs Responsivity framework in Close to Home programs, ACS has seen better case planning for youth based on their individualized needs, resulting in a 39 percent reduction in the absent without consent rate. However, the youth on youth assault and altercation with injury rate rose from 0.14 to 0.16 and the youth on staff assault with injury rate rose from 0.08 to 0.12 in Close to Home placement. To address this ACS continues to work with its partners to strengthen core program models and security protocols to improve safety and security within the facilities.

SERVICE 1 Protect children from child abuse.

Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

	Actual			Target		4-Month Actual	
Performance Indicators	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Number of State Central Register consolidated investigations	55,337	59,329	59,166	*	*	17,173	16,647
★ Abuse and/or neglect reports responded to within 24 hours of receipt from the State Central Register (%)	98.6%	98.2%	97.5%	100.0%	100.0%	98.4%	98.1%
Investigations that found credible evidence of abuse or neglect (%)	36.1%	40.0%	38.6%	*	*	39.9%	38.8%
Children in complete investigations with repeat investigations within a year (%)	23.8%	23.9%	25.5%	*	*	25.3%	25.7%
★ Children in investigations that found credible evidence of abuse or neglect with repeat investigations that also found credible evidence within a year (%) (preliminary)	16.8%	18.1%	18.3%	14.0%	14.0%	18.7%	17.6%
★ Average child protective specialist caseload	10.6	12.4	12.5	12.0	12.0	10.9	10.1

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.

	Actual			Target		4-Month Actual	
Performance Indicators	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Families entering child welfare prevention services	10,540	9,240	9,608	11,000	11,000	3,351	3,307
Families entering child welfare specialized teen prevention services	1,463	1,136	1,175	*	*	400	417
Children receiving child welfare prevention services (daily average)	23,986	23,870	24,481	*	*	23,811	24,724
Children who received child welfare prevention services during the year (annual total)	46,207	43,157	43,874	*	*	NA	NA

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.

	Actual			Target		4-Month Actual	
Performance Indicators	FY16	FY17	FY18	FY19	FY20	FY18	FY19
All children entering foster care (preliminary)	3,657	4,088	4,003	*	*	1,506	1,309
★ Children placed in foster care in their community	36.3%	36.6%	36.2%	36.0%	36.0%	34.1%	26.9%
★ Children in foster care (average)	9,906	8,921	8,732	⇩	⇩	8,845	8,420
– Children in foster kinship homes	3,230	2,761	2,883	*	*	2,805	3,131
– Children in nonrelative foster boarding homes	5,829	5,337	5,027	*	*	5,224	4,505
– Children in residential care	847	823	821	*	*	817	785
★ Children who re-enter foster care within a year of discharge to family (%) (preliminary)	7.8%	6.2%	9.1%	6.0%	6.0%	8.4%	10.5%
School Attendance Rate - Children in Foster Care (%)	82.5%	82.2%	81.4%	*	*	83.4%	83.2%
Total days all children spent in foster care	4,379,682	4,062,642	3,923,854	*	*	1,362,720	1,259,521
★ Number of moves in foster care per 1,000 care days	1.4	1.6	1.7	1.4	1.4	1.7	1.8
★ Children maltreated during family foster care placement per 100,000 care days	5.2	6.7	7.5	5.0	5.0	4.9	10.4

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

Goal 1d — Encourage and support family-based foster care.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Siblings placed simultaneously in the same foster home (%)(preliminary)	91.4%	93.0%	94.1%	*	*	93.0%	92.2%
★ Children entering foster care who are placed with relatives (%)(preliminary)	27.4%	30.1%	34.1%	30.0%	30.0%	33.8%	42.3%
★ Critical Indicator "NA" Not Available ⇧⇩ Directional Target * None							

Goal 1e — Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Children discharged to permanency within a year of placement (%)	32.0%	31.8%	29.9%	35.0%	35.0%	NA	NA
★ Children in care 12-23 months discharged to permanency (%)	24.4%	24.9%	24.4%	27.0%	27.0%	NA	NA
★ Children in care 24 or more months discharged to permanency (%)	24.9%	24.8%	25.8%	27.0%	27.0%	NA	NA
Children adopted	1,061	899	901	*	*	208	164
Children eligible for adoption (average)	1,053	904	708	*	*	848	627
Kinship Guardianship Assistance discharges	343	384	306	*	*	137	139
Children returned to parents (reunifications)	2,676	2,289	2,480	*	*	789	735
★ Critical Indicator "NA" Not Available ⇧⇩ Directional Target * None							

SERVICE 2   Ensure access to quality early child care and education services in all communities.

Goal 2a   Ensure access to quality early child care services in communities of need and achieve maximum capacity enrollment at all participating centers.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Average EarlyLearn contract enrollment	30,671	30,117	29,656	31,300	31,300	28,076	26,648
★ EarlyLearn - Average center-based enrollment	23,396	22,663	22,110	23,800	23,800	20,699	19,471
★ EarlyLearn - Average family child care enrollment	7,275	7,454	7,545	7,500	7,500	7,377	7,177
★ Average EarlyLearn Utilization (%)	83.4%	81.9%	80.7%	85.0%	85.0%	76.4%	72.5%
★ Average EarlyLearn Utilization - Center-based (%)	83.1%	80.5%	78.5%	85.0%	85.0%	73.5%	69.2%
★ Average EarlyLearn Utilization - Family child care (%)	84.6%	86.7%	87.7%	85.0%	85.0%	85.8%	83.5%
Average child care voucher enrollment	67,527	66,968	66,682	*	*	66,282	66,801
★ Average mandated children voucher enrollment	54,761	53,723	50,937	*	*	52,211	47,999
★ Average other eligible children voucher enrollment	12,659	13,245	15,745	*	*	14,071	18,802
★ Average center-based child care voucher enrollment	27,132	27,864	28,380	*	*	28,121	26,765
★ Average family child care voucher enrollment	24,119	24,786	26,469	*	*	25,455	29,883
★ Average informal (home-based) child care voucher enrollment	15,976	14,318	11,872	*	*	12,706	10,154
EarlyLearn - Fiscal year spending per child based on average enrollment in Contract Family Child Care	$8,715	$9,072	$8,826	*	*	NA	NA
EarlyLearn - Budget per slot in contract family child care	$9,522	$9,537	$10,191	*	*	NA	NA
EarlyLearn - Fiscal Year Spending per Child based on Average Enrollment in Contract Centers	$16,754	$19,755	$19,261	*	*	NA	NA
Fiscal year spending per child - Center-based child care vouchers	$9,280	$9,149	$8,646	*	*	NA	NA
Fiscal year spending per child - Family child care vouchers	$7,659	$8,322	$7,740	*	*	NA	NA
Fiscal year spending per child - Legally exempt (informal child care) vouchers	$4,140	$4,234	$4,327	*	*	NA	NA
Abuse and/or neglect reports for children in child care	584	621	726	*	*	248	248
Investigations for children in care that found credible evidence of abuse or neglect (%)	15.1%	16.4%	14.1%	*	*	14.2%	16.9%

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

SERVICE 3   Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

Goal 3a   Assure that detention facilities are safe and secure.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Total admissions to detention	2,528	2,126	1,754	⇩	⇩	615	463
★ Average daily population (ADP), detention	156.6	119.4	84.9	⇩	⇩	97.5	61.1
Secure detention - ADP	91.7	69.9	49.6	*	*	58.3	36.9
Non-secure detention - ADP	64.9	49.6	35.3	*	*	39.2	24.2
★ Average length of stay, detention (days)	21	24	19	⇩	⇩	20	20
★ Escapes from secure detention	0	0	0	0	0	0	0
★ Abscond rate in non-secure detention (average per 100 total ADP in non-secure)	0.03	0.08	0.04	0.05	0.05	0.02	0.00
★ Youth on youth assaults and altercations with injury rate (per 100 total ADP), detention	0.39	0.38	0.32	0.35	0.35	0.29	0.38
★ Youth on staff assault w/injury rate (per 100 total ADP), detention	0.08	0.11	0.07	0.15	0.15	0.04	0.26
★ Weapon recovery rate (average per 100 total ADP), detention	0.07	0.06	0.07	⇩	⇩	0.11	0.03

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Illegal substance/prescription or OTC medication recovery rate (average per 100 total ADP), detention	0.07	0.06	0.07	⇩	⇩	0.08	0.03
★ Child abuse and/or neglect allegation rate (internal) (average per 100 total ADP), detention	0.11	0.14	0.15	0.10	0.10	0.13	0.15
Investigations for children in detention that found credible evidence of abuse or neglect	17	18	7	*	*	4	1
★ Average daily cost per youth per day, detention ($)	$1,431	$1,684	$1,688	*	*	NA	NA
Admissions to Close to Home placement	238	227	136	*	*	61	37
★ Number in Close to Home placement	151	156	139	⇩	⇩	143	114
★ Number in Close to Home aftercare (average)	121	97	69	*	*	76	56
Absent without consent (AWOC) rate, Close to Home placement	0.3	0.3	0.2	0.4	0.4	0.3	0.2
Discharges from Close to Home placement (dispositional order complete)	227.0	182.0	173.0	*	*	62.0	45.0
Number of releases from Close to Home placement to aftercare	201	194	151	*	*	27	31
Youth on staff assault with injury rate, Close to home placement	0.07	0.13	0.06	0.05	0.05	0.08	0.12
Youth on youth assault with injury rate, Close to home placement	0.10	0.13	0.13	0.09	0.09	0.14	0.16

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

Goal 3b Provide youth in detention and placement with appropriate health and mental health services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ In-care youth who were referred for mental health services, detention (%)	50%	59%	40%	*	*	43%	28%
★ In-Care Youth who received mental health services (%)	46%	46%	36%	*	*	34%	37%
★ Residents seen within 24 hours of sick call report (%)	100%	100%	100%	100%	100%	100%	NA
★ General health care cost per youth per day, detention ($)	$121	$163	$241	*	*	NA	NA

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

Goal 3c Provide services to prevent youth from returning to the juvenile justice system.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Youth admitted to detention with previous admission(s) to detention (%)	61.0%	64.0%	58.5%	*	*	NA	NA

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Collisions involving City vehicles	34	30	33	*	*	14	7
Workplace injuries reported	226	214	215	*	*	65	93

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
Customer Experience	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Completed requests for interpretation	87,775	94,860	135,252	*	*	35,199	NA
Letters responded to in 14 days (%)	97.1%	88.4%	80.9%	*	*	88.4%	71.0%
E-mails responded to in 14 days (%)	97.8%	97.3%	82.8%	*	*	92.7%	76.5%

★ Critical Indicator   "NA" Not Available   ⇧⇩ Directional Target   * None

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2018 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY16	FY17	FY18	FY19	FY19[1]	FY20[1]	FY18	FY19
Expenditures ($000,000)[2]	$2,875.1	$2,974.1	$2,976.8	$2,971.7	$3,256.4	$2,672.2	$1,605.3	$1,596.0
Revenues ($000,000)	$7.2	$8.5	$9.5	$3.4	$3.4	$3.4	$4.4	$3.5
Personnel	6,000	6,362	6,629	7,075	7,223	7,405	6,435	6,666
Overtime paid ($000,000)	$33.9	$49.1	$61.1	$17.2	$17.2	$17.2	$16.9	$17.0
Capital commitments ($000,000)	$10.2	$10.0	$111.7	$161.3	$132.9	$135.1	$14.4	$14.7
Human services contract budget ($000,000)	$1,710.3	$1,742.9	$1,729.6	$1,676.1	$1,900.1	$1,360.2	$594.1	$632.1

[1]February 2019 Financial Plan   [2]Expenditures include all funds   "NA" - Not Available

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY18[1] ($000,000)	February 2019 Financial Plan FY19[2] ($000,000)	Applicable MMR Goals[3]
Personal Services - Total	$500.0	$509.8	
001 - Child Welfare	$349.8	$359.1	1a, 1b, 1c, 1d, 1e, 2a
003 - Head Start/Day Care	$18.7	$25.4	2a
005 - Administration	$97.3	$73.1	All
007 - Juvenile Justice	$34.2	$52.2	3a, 3b, 3c

[1]Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2018. Includes all funds.   [2]Includes all funds.
[3]Refer to agency goals listed at front of chapter.   "NA" Not Available   * None

Unit of Appropriation	Expenditures FY18[1] ($000,000)	February 2019 Financial Plan FY19[2] ($000,000)	Applicable MMR Goals[3]
Other Than Personal Services - Total	$2,476.7	$2,746.7	
002 - Other Than Personal Services	$85.4	$82.5	All
004 - Head Start/Day Care	$1,038.3	$1,135.6	2a
006 - Child Welfare	$1,220.6	$1,339.1	1a, 1b, 1c, 1d, 1e
008 - Juvenile Justice	$132.4	$189.4	3a, 3b, 3c
Agency Total	$2,976.8	$3,256.4	

[1]Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2018. Includes all funds.   [2]Includes all funds.
[3]Refer to agency goals listed at front of chapter.   "NA" Not Available   * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS ✎

- ACS revised Fiscal 2019 targets for the following indicators: 'Children placed in foster care in their community' and 'Youth on Staff Assaults and Altercations with Injury Rate (per 100 Total ADP), detention' to reflect agency performance in these areas.

- Data for the customer service indicator 'Completed requests for interpretation' is now available on an annual basis only and will be reported in the Fiscal 2019 Mayor's Management Report.

- October 2018 figures are not available for the indicator 'Residents seen within 24 hours of sick call report (%).'

- The indicator name 'AWOL rate, Close to Home placement' was revised to 'Absent without consent (AWOC) rate, Close to Home placement' to reflect NYS Office of Children and Family Services requirements.

ADDITIONAL RESOURCES

For additional information go to:

- Statistics:
  http://www1.nyc.gov/site/acs/about/data-policy.page

- Monthly flash report:
  https://www1.nyc.gov/site/acs/about/flashindicators.page

For more information on the agency, please visit: www.nyc.gov/acs.