

NEW YORK CITY POLICE DEPARTMENT

James P. O'Neill, Commissioner



WHAT WE DO

The New York City Police Department (NYPD) is committed to providing a safe and secure environment for the public, with the utmost integrity and respect. The personnel assigned to the Department's precincts, Transit Bureau districts, Housing Bureau police service areas, and other investigative and specialized units, protect life and deter crime while responding to emergency calls and impartially enforcing the law. NYPD's sophisticated intelligence gathering and analysis, citywide counterterrorism deployments and Department-wide counterterrorism training protect the City from terrorist attacks.

FOCUS ON EQUITY

NYPD serves all New Yorkers and millions of visitors by maintaining a safe environment and delivering a wide array of public services. For 25 years, Compstat has helped ensure the equitable deployment of police resources, assigning numbers of police officers that are commensurate with the problems and challenges faced by each of the City's 77 precincts, 12 Transit Bureau districts and nine Housing Bureau police service areas (PSAs). Equitable, needs-based allocation of police personnel has been a major factor in reducing crime, as it continues to decline to historically low levels. With neighborhood policing, NYPD is taking the next step, bringing enhanced police service to local sectors within each precinct. To date, all patrol precincts except Central Park and all PSAs are neighborhood policing commands. Neighborhood policing is also operational in 6 of 12 transit districts, and is expected to be operational in the remaining districts by the end of 2019.

NYPD is also communicating with neighborhoods through social media and a vigorous online presence, including precinct-based Twitter and Facebook accounts. The precinct Facebook accounts establish two-way communication with community members, who can use this platform to bring problems to the attention of police officers working in local sectors, as well as receive real-time updates about their neighborhoods. NYPD also maintains citywide accounts on Facebook, Twitter, Instagram, YouTube and Snapchat and offers a fully accessible, mobile-responsive website, www.nyc.gov/nypd, where residents can find their precincts, sectors, Neighborhood Coordination Officers and local safety meetings. With neighborhood policing, supported by a strong social media presence, NYPD seeks to police with New York's communities not just for them.

OUR SERVICES AND GOALS

SERVICE 1 Manage public safety programs related to criminal activity.

- Goal 1a Reduce the incidence of crime.
- Goal 1b Prevent terrorist attacks.
- Goal 1c Respond to police emergencies quickly.

SERVICE 2 Manage public safety programs related to traffic safety.

- Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

SERVICE 3 Manage public safety programs related to quality of life.

- Goal 3a Reduce the incidence of quality-of-life violations.

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

- Goal 4a Improve police/community relations.

HOW WE PERFORMED

- Based on FBI total index crime statistics for cities that have reported data for Calendar 2017, the most recent data, New York City remains the safest large city with the lowest rate of crime per capita among the 10 largest U.S. cities.
- During the first four months of Fiscal 2019 total major felony crime decreased by less than one percent compared to the same period of Fiscal 2018.
- Murder decreased six percent in the first four months of Fiscal 2019 compared to the same period of Fiscal 2018.
- In the first four months of Fiscal 2019 the total number of moving violation summonses issued decreased by less than one percent and the number of summonses issued for hazardous violations increased by less than one percent compared to the same period of Fiscal 2018.
- Traffic fatalities involving bicyclists/pedestrians decreased 19 percent and traffic fatalities involving motorists/passengers decreased five percent in the first four months of Fiscal 2019 compared to the same period of Fiscal 2018.
- In the first four months of Fiscal 2019 seven major felonies in public schools increased eight percent and school safety other criminal categories decreased 23.5 percent compared to the same period of Fiscal 2018.

SERVICE 1 Manage public safety programs related to criminal activity.

Goal 1a Reduce the incidence of crime.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Major felony crime	105,614	98,991	95,868	↓	↓	34,126	33,974
★ – Murder and non-negligent manslaughter	341	300	303	↓	↓	104	98
★ – Forcible rape	1,164	1,109	1,293	↓	↓	402	490
★ – Robbery	16,670	14,759	13,573	↓	↓	4,898	4,528
★ – Felonious assault	20,877	20,651	20,141	↓	↓	7,224	7,062
★ – Burglary	14,463	12,454	11,856	↓	↓	4,225	4,189
★ – Grand larceny	45,164	43,787	43,101	↓	↓	15,027	15,387
★ – Grand larceny auto	6,935	5,931	5,599	↓	↓	2,246	2,220
★ Major felony crime in housing developments	5,205	5,084	4,853	↓	↓	1,739	1,550
★ Major felony crime in transit system	2,520	2,475	2,399	↓	↓	785	876
Crime related to domestic violence - Murder	53	55	53	*	*	15	15
– Rape	526	504	466	*	*	161	219
– Felonious assault	7,986	8,082	7,912	*	*	2,630	2,736
★ School safety - Major felony crime	532	504	466	↓	↓	126	136
– Murder	0	0	1	*	*	1	0
– Rape	2	4	16	*	*	5	2
– Robbery	66	60	37	*	*	8	14
– Felonious assault	148	140	134	*	*	33	25
– Burglary	33	37	46	*	*	25	17
– Grand larceny	279	263	228	*	*	53	77
– Grand larceny auto	4	0	4	*	*	1	1
School safety - Other criminal categories	2,219	2,007	2,026	*	*	489	374
– Other incidents	4,092	4,361	5,112	*	*	1,117	1,057
Gang motivated incidents	349	350	347	*	*	146	136
Gun arrests	5,194	5,081	4,684	*	*	1,864	1,512
Major felony crime arrests	43,516	41,869	41,748	*	*	14,418	14,521
Narcotics arrests	56,320	50,902	43,574	*	*	16,535	9,286
Juvenile arrests for major felonies	2,495	2,198	2,200	*	*	750	615
★ Critical Indicator	“NA” Not Available		↑↓ Directional Target	* None			

Goal 1b

Prevent terrorist attacks.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Counterterrorism training (hrs) - Uniformed members	210,582	182,331	129,302	*	*	30,261	41,689
- Non-members	48,607	49,477	42,482	*	*	12,107	13,205
★ Critical Indicator	"NA" Not Available	⇅ Directional Target					* None

Goal 1c

Respond to police emergencies quickly.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
End-to-end average response time to all crimes in progress (minutes:seconds)	10:35	10:06	10:08	*	*	10:15	9:58
End-to-end average response time to critical crimes in progress (minutes:seconds)	7:09	6:49	6:44	*	*	6:49	6:39
End-to-end average response time to serious crimes in progress (minutes:seconds)	9:24	8:50	8:53	*	*	8:56	8:57
End-to-end average response time to non-critical crimes in progress (minutes:seconds)	17:21	17:58	19:37	*	*	19:52	19:20
★ Average response time to all crimes in progress (dispatch and travel time only) (minutes)	9.1	8.0	8.1	⇓	⇓	8.2	7.9
Average response time to critical crimes in progress (dispatch and travel time only) (minutes)	5.5	4.9	4.8	*	*	4.9	4.8
Average response time to serious crimes in progress (dispatch and travel time only) (minutes)	8.1	6.8	7.0	*	*	7.0	7.1
Average response time to non-critical crimes in progress (dispatch and travel time only) (minutes)	14.5	15.2	16.9	*	*	17.1	16.6
Crime in progress calls	261,992	255,489	259,584	*	*	95,266	91,346
★ Critical Indicator	"NA" Not Available	⇅ Directional Target					* None

SERVICE 2 Manage public safety programs related to traffic safety.

Goal 2a

Reduce the incidence of traffic collisions, injuries and fatalities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Traffic fatalities (motorist/passengers)	84	63	81	⇓	⇓	39	35
★ Traffic fatalities (bicyclists/pedestrians)	152	148	128	⇓	⇓	47	38
Driving while intoxicated (DWI) related fatalities	35	26	28	*	*	10	5
DWI arrests	7,577	7,171	6,738	*	*	2,206	1,986
Total moving violation summonses (000)	1,032	1,062	1,075	*	*	336	335
- Summonses for hazardous violations	879,790	923,513	942,684	*	*	294,180	296,477
- Summonses for prohibited use of cellular phones	125,241	130,934	131,984	*	*	45,671	41,103
★ Critical Indicator	"NA" Not Available	⇅ Directional Target					* None

SERVICE 3 Manage public safety programs related to quality of life.

Goal 3a Reduce the incidence of quality-of-life violations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Quality-of-life summonses	323,980	279,117	168,104	*	*	78,841	33,099
– Unreasonable noise summonses	5,487	4,325	1,785	*	*	630	565
– Graffiti summonses	7	3	0	*	*	0	0
Graffiti arrests	2,123	1,750	1,772	*	*	650	400
★ Critical Indicator	"NA" Not Available	↕ Directional Target	* None				

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

Goal 4a Improve police/community relations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
★ Courtesy, Professionalism and Respect (CPR) testing	8,243	8,167	7,698	*	*	2,743	1,762
– Exceeds standard	0	9	2	*	*	0	2
– Meets standard	8,142	7,992	7,619	*	*	2,704	1,753
– Below standard	101	166	77	*	*	39	7
Total civilian complaints against members of the service	4,711	4,215	4,392	*	*	1,557	1,723
★ Critical Indicator	"NA" Not Available	↕ Directional Target	* None				

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Cases commenced against the City in state and federal court	2,933	2,115	2,065	*	*	624	693
Payout (\$000)	\$228,454	\$259,423	\$205,084	*	*	\$46,623	\$41,858
Collisions involving City vehicles (per 100,000 miles)	3.9	4.6	4.3	*	*	4.5	4.5
Workplace injuries reported (uniform and civilian)	7,249	6,626	6,829	*	*	2,347	2,351
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	68%	60%	55%	*	*	59%	49%
★ Critical Indicator	"NA" Not Available	↕ Directional Target	* None				

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Customer Experience							
Completed requests for interpretation	238,382	288,561	291,745	*	*	101,492	105,814
CORE facility rating	94	92	96	*	*	NA	NA
Calls answered in 30 seconds (%)	99%	99%	99%	*	*	99%	99%
★ Critical Indicator	"NA" Not Available	↕ Directional Target	* None				

Performance Indicators	Actual			Target		4-Month Actual	
	FY16	FY17	FY18	FY19	FY20	FY18	FY19
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Residential Noise - Loud Music/Party (0.3 days)	88	87	91	*	*	91	91
Percent meeting time to close – Residential Noise - Banging/Pounding (0.3 days)	86	84	89	*	*	88	87
Percent meeting time to close – Noise - Street/Sidewalk (0.3 days)	90	87	90	*	*	90	88
Percent meeting time to close – Commercial Noise (0.3 days)	93	92	94	*	*	93	93
Percent meeting time to close – Blocked Driveway - No Access (0.3 days)	84	83	86	*	*	84	85
★ Critical Indicator “NA” Not Available ⇅ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2018 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY16	FY17	FY18	FY19	FY19 ¹	FY20 ¹	FY18	FY19
Expenditures (\$000,000) ²	\$5,328.7	\$5,584.0	\$5,788.4	\$5,595.3	\$5,828.4	\$5,601.4	\$1,932.5	\$2,039.9
Revenues (\$000,000)	\$102.4	\$99.4	\$95.6	\$99.7	\$103.2	\$104.5	\$30.8	\$42.8
Personnel (uniformed)	35,990	36,254	36,643	36,105	36,113	36,118	36,573	36,372
Personnel (civilian)	15,939	16,722	17,112	17,372	17,507	17,673	16,969	17,416
Overtime paid (\$000,000)	\$694.6	\$709.0	\$724.6	\$629.5	\$629.4	\$621.0	\$239.4	\$255.7
Capital commitments (\$000,000)	\$191.1	\$204.5	\$327.1	\$563.8	\$581.1	\$402.3	\$33.5	\$54.1
¹ February 2019 Financial Plan ² Expenditures include all funds “NA” - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency’s goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the ‘Applicable MMR Goals’ column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY18 ¹ (\$000,000)	February 2019 Financial Plan FY19 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$5,188.1	\$5,129.7	
001 - Operations	\$3,445.8	\$3,395.3	All
002 - Executive Management	\$504.8	\$494.0	All
003 - School Safety	\$300.6	\$310.0	1a, 1b, 1c, 4a
004 - Administration - Personnel	\$265.4	\$268.4	All
006 - Criminal Justice	\$58.9	\$62.0	1a, 1c, 2a, 3a, 4a
007 - Traffic Enforcement	\$163.7	\$152.3	1a, 2a, 3a, 4a
008 - Transit Police	\$241.6	\$246.2	1a, 1b, 1c, 3a, 4a
009 - Housing Police	\$207.3	\$201.7	1a, 1c, 3a, 4a
Other Than Personal Services - Total	\$600.3	\$698.7	
100 - Operations	\$102.8	\$143.8	All
200 - Executive Management	\$86.4	\$185.3	All
300 - School Safety	\$4.9	\$4.9	1a, 1b, 1c, 4a
400 - Administration	\$396.5	\$347.2	All
600 - Criminal Justice	\$0.5	\$0.6	1a, 1c, 2a, 3a, 4a
700 - Traffic Enforcement	\$9.3	\$16.9	1a, 2a, 3a, 4a
Agency Total	\$5,788.4	\$5,828.4	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2018. Includes all funds.

²Includes all funds.

³Refer to agency goals listed at front of chapter. “NA” Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The Department introduced a new rubric to test the level of Courtesy, Professionalism and Respect (CPR) offered to the public by police officers. The Department now includes face-to-face tests of CPR to complement its anonymous telephone testing. Additionally, both the former and latter mediums are being used to monitor the impact of neighborhood policing strategies, including the activities of Neighborhood Coordination Officers.

ADDITIONAL RESOURCES

For additional information go to:

- Crime Prevention/Crime Statistics (reports updated regularly):
<http://www1.nyc.gov/site/nypd/stats/crime-statistics/crime-statistics-landing.page>

For more information on the agency, please visit: www.nyc.gov/nypd.