

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

Bill Chong, Commissioner



WHAT WE DO

The Department of Youth and Community Development (DYCD) funds a network of community-based programs to alleviate the effects of poverty and provide opportunities for New Yorkers and communities. DYCD's diverse range of programs includes services to help low-income individuals and families become more self-sufficient, literacy programs that help adults and adolescents further their education and advance their careers, and programs that assist immigrants. DYCD's afterschool programs, known as COMPASS NYC (Comprehensive After-School System of NYC), offer school-age youth a mix of recreational activities, arts and cultural experiences, academic support, and physical fitness when school is out. As part of the City's broader commitment to providing free afterschool programs to all middle school students, SONYC (School's Out NYC), a component of COMPASS, provides opportunities for more than 70,000 young people in grades six to eight, including justice-involved youth and young people living in Department of Homeless Services' family shelters. DYCD also oversees the City's portfolio of services for runaway and homeless youth and the City's youth workforce development system, known as Workforce Connect, providing summer employment and year-round services to introduce youth and young adults to the job market and help them develop the skills to succeed. The Department supports 185 community centers, including Beacon community centers in public schools and Cornerstone community centers in New York City Housing Authority (NYCHA) developments which serve youth, adults and families.

FOCUS ON EQUITY

DYCD prioritizes investments in programs that aim to eliminate disparities among New Yorkers and improve quality of life for all residents. During the current administration, DYCD achievements include a significant expansion in programs for young people, NYCHA residents, and runaway and homeless youth, including those who identify as transgender or non-binary. In order to continue to broaden access and heighten awareness of services, DYCD is improving protocols and systems used to assess community needs, enroll participants, and track results, as well as supporting the expansion of provider networks and partnerships with City agencies to offer individuals and families pathways to holistic services. Most recently, DYCD incorporated an intersectional focus on equity into all its work, joining in the City's efforts to identify and remove barriers to opportunity based upon race, gender and sexual orientation.

OUR SERVICES AND GOALS

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

- Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.
- Goal 1b Runaway and homeless youth will reunite with their families or live independently.

SERVICE 2 Increase youth capacity for economic independence through programs that provide work-related education, skills training and employment opportunities.

- Goal 2a Young people will complete DYCD-funded training and employment programs at high levels.
- Goal 2b Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

SERVICE 3 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City.

- Goal 3a Maximize participation in and effectiveness of community antipoverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Mayor's Office for Economic Opportunity (NYC Opportunity) programs.
- Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.
- Goal 3c Maximize the number of New York City immigrants receiving services that improve language and employment skills that help families successfully integrate into their new communities.

HOW WE PERFORMED

- In the first four months of Fiscal 2020, COMPASS NYC enrollment was 7.7 percent greater than during the same period in Fiscal 2019, and the share of COMPASS NYC programs meeting target enrollment was greater across the board.
- DYCD’s Runaway and Homeless Youth (RHY) programs demonstrate upward trends in several areas. Most significantly, the number of residential beds available to youth ages 16 to 20 expanded by 147 beds, from 606 to 753 compared to the same period of Fiscal 2019. The number of youth served through Transitional Independent Living (TIL) support programs rose to 646 at the end of the Fiscal 2020 four-month period, an increase of 24 percent over the 521 youth served over the corresponding period last year. The number of youth served through crisis services programs slightly declined (3 percent) to 971 compared to 999 over the same time period last year.
- The utilization rate for crisis services programs remained steady at 88 percent during the four-month period of Fiscal 2020. While the number of youth served through TIL increased, the utilization rate for TIL support programs experienced a slight decline to 81 percent compared to the 93 percent in the previous year due to expansion in program capacity.
- Participation in DYCD’s Summer Youth Employment Program (SYEP) reached a new high of 74,453 in the summer of Fiscal 2020, representing an increase over the previous summer. The growth in enrollment reflects increased funding. Programmatic spending rose to \$164.0 million in summer 2019, compared to \$149.8 million in summer 2018. As part of SYEP’s new service model, older youth participants, ages 16 to 24, were placed in 13,157 worksites and younger participants, ages 14 to 15, were placed in 808 Project Based Learning projects. The Project Based Learning projects instill an ethic of service in participants and build up core competencies such as interpersonal, communication, and decision-making skills.

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Number of young people involved in DYCD-funded programs	324,667	337,199	337,599	*	*	NA	NA
Comprehensive After School System of NYC (COMPASS NYC) enrollment	124,258	126,203	122,390	110,000	110,000	101,826	109,636
★ COMPASS NYC programs meeting target enrollment (school year) (%)	96%	96%	96%	85%	85%	81%	87%
★ COMPASS NYC programs meeting target enrollment - SONYC/middle school (school year) (%)	95%	95%	95%	85%	85%	79%	85%
★ COMPASS NYC programs meeting target enrollment - elementary (school year) (%)	99%	99%	98%	90%	90%	90%	90%
★ COMPASS NYC programs meeting target enrollment (summer) (%)	81%	73%	75%	80%	80%	65%	78%
Beacon programs enrollment as a percentage of the annual target (%)	100%	100%	100%	100%	100%	47%	64%
Beacon programs active	80	91	91	*	*	NA	NA
Youth served in Beacon programs	75,107	76,872	74,142	*	*	NA	NA
Adults served in Beacon programs	72,995	63,273	46,708	*	*	NA	NA
Cornerstone programs enrollment as a percentage of the annual target (%)	100%	100%	100%	100%	100%	100%	100%
Cornerstone programs active	94	94	94	*	*	NA	NA
Youth served in Cornerstone programs	27,012	20,856	25,831	*	*	NA	NA
Adults served in Cornerstone programs	8,128	5,253	4,426	*	*	NA	NA
Calls to Youth Connect	40,586	46,496	52,309	50,000	50,000	12,678	13,174
★ Critical Indicator	“NA” Not Available	↕↔ Directional Target	* None				

Goal 1b

Runaway and homeless youth will reunite with their families or live independently.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Youth reunited with family or placed in a suitable environment from Crisis Services Programs (%)	77%	73%	75%	75%	75%	72%	69%
★ Youth reunited with family or placed in a suitable environment from Transitional Independent Living (TIL) Support Programs (%)	87%	84%	83%	85%	85%	84%	83%
Residential beds for runaway or homeless youth	465	557	674	*	*	606	753
Runaway and homeless youth served - Crisis Services Programs	2,340	2,267	2,084	2,400	2,400	999	971
Runaway and homeless youth served - Transitional Independent Living (TIL) Support Programs	659	837	986	600	800	521	646
★ Utilization rate for Crisis Services Programs (%)	92%	90%	92%	90%	90%	92%	88%
★ Utilization rate for Transitional Independent Living (TIL) Support Programs beds (%)	93%	89%	91%	90%	90%	93%	81%
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

SERVICE 2 Increase youth capacity for economic independence through programs that provide work-related education, skills training and employment opportunities.

Goal 2a

Young people will complete DYCD-funded training and employment programs at high levels.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Summer Youth Employment Program (SYEP) participants	60,113	69,716	74,354	70,000	75,000	74,354	74,453
Number of Summer Youth Employment Program contracts	100	98	98	*	*	NA	NA
Value of Summer Youth Employment Program contracts (\$000)	\$23,340	\$26,642	\$32,188	*	*	NA	NA
Participants in Workforce Innovation and Opportunity Act (WIOA) funded Out-of-School Youth program	2,132	1,687	1,562	*	*	NA	NA
Participants in WIOA-funded In-School Youth program	2,980	1,638	1,583	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

Goal 2b

Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Youth who are out-of-school, attend a DYCD-funded training or employment program, and are placed in post-secondary education, employment, or advanced training in the 2nd quarter after exiting the program (%)	NA	48%	66%	↕	↕	NA	NA
Youth who attend a training program while in school and are placed in postsecondary education, employment, or advanced training during the 2nd quarter after exiting the program (%)	NA	75%	86%	*	*	NA	NA
Youth who are out-of-school, attend a DYCD-funded training or employment program, and attain a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within one year after exiting from the program (%)	NA	69%	80%	*	*	NA	NA
Youth who attend a DYCD-funded training program while in school, and attain a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within one year after exiting the program (%)	NA	74%	76%	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

SERVICE 3 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City.

Goal 3a Maximize participation in and effectiveness of community antipoverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Mayor's Office for Economic Opportunity (NYC Opportunity) programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Community anti-poverty program participants achieving target outcomes designated for clients in each program area (%)	65%	68%	70%	60%	60%	20%	34%
Participants in community anti-poverty programs	13,210	13,366	13,122	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↑↓ Directional Target	* None				

Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Participants in DYCD-funded English literacy programs	10,300	10,792	14,033	6,600	16,276	4,573	8,146
★ Participants in DYCD-funded English literacy programs meeting federal standards of improvement in their ability to read, write, and speak English (%)	49%	54%	56%	55%	55%	NA	NA
★ Critical Indicator	"NA" Not Available	↑↓ Directional Target	* None				

Goal 3c Maximize the number of New York City immigrants receiving services that improve language and employment skills that help families successfully integrate into their new communities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Participants achieving positive outcomes in immigrant services programs (%)	64%	63%	61%	60%	60%	NA	NA
Participants in immigrant services programs	3,351	3,111	3,081	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↑↓ Directional Target	* None				

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Contracts terminated	3	8	1	0	0	0	0
★ Agency assessments completed as a percent of total agency contracts (%)	84%	69%	NA	70%	70%	NA	NA
Fiscal audits conducted	345	343	318	345	234	0	0
Expenditure report reviews	23,369	24,078	29,658	*	*	NA	NA
★ Programmatic reviews/contract monitoring	17,003	18,609	20,656	*	*	NA	NA
Agency assessments completed	1,507	1,209	NA	*	*	NA	NA
Contracts funded	3,281	3,223	3,320	*	*	NA	NA
Value of agency contracts (\$000)	\$585,339	\$647,923	\$690,623	*	*	NA	NA
Value of intracity agreements (\$000)	\$6,940	\$7,115	\$8,651	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↑↓ Directional Target	* None				

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Customer Experience							
Completed customer requests for interpretation	1,705	1,222	884	*	*	308	166
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
Calls answered in 30 seconds (%)	43%	51%	50%	*	*	67%	28%
★ Critical Indicator "NA" Not Available ⇅ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2019 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY17	FY18	FY19	FY20	FY20 ¹	FY21 ¹	FY19	FY20
Expenditures (\$000,000) ²	\$719.2	\$809.3	\$872.0	\$955.9	\$988.0	\$767.0	\$599.7	\$646.0
Personnel	526	532	544	573	587	570	509	540
Overtime paid (\$000)	\$118	\$83	\$60	\$154	\$154	\$154	\$16	\$7
Human services contract budget (\$000,000)	\$561.1	\$618.2	\$659.6	\$739.6	\$689.3	\$587.1	\$214.0	\$236.2
¹ January 2020 Financial Plan ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY19 ¹ (\$000,000)	January 2020 Financial Plan FY20 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$42.9	\$46.6	
002 - Executive and Administrative	\$19.5	\$24.7	All
105 - Youth Workforce and Career Training ⁴	NA	\$2.9	2a, 2b
311 - Program Services	\$23.4	\$19.0	All
Other Than Personal Services - Total	\$829.1	\$941.4	
005 - Community Development	\$83.9	\$130.4	3a, 3b, 3c
312 - Other than Personal Services	\$745.2	\$810.9	All
Agency Total	\$872.0	\$988.0	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2019. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter. ⁴ This UA originated in Fiscal 2020 "NA" Not Available * None			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- To better align the Cornerstone indicators with the Beacon indicators, DYCD has changed the indicator calculation for “Cornerstone programs enrollment as a percentage of the minimum annual target.” Moving forward, all values for this Cornerstone indicator over 100 percent (%), will be capped at 100 percent (%). Fiscal 2017, Fiscal 2018, and Fiscal 2019 data were updated to reflect this change. Additionally, the indicator text for both Beacon and Cornerstone will read as ‘Beacon/Cornerstone programs enrollment as a percentage of the annual target.’
- The definitions of the above indicators have been updated to “The percentage of annual enrollment target met by Beacon programs” and “The percentage of annual enrollment target met by Cornerstone programs.”
- Fiscal 2017, Fiscal 2018, and Fiscal 2019 data for ‘Contracts Funded’ were updated to reflect additional contracts awarded late in the fiscal year.

ADDITIONAL RESOURCES

For additional information, go to:

- Reports and Plans: <https://www1.nyc.gov/site/dycd/about/news-and-media/reports-plans.page>

For more information on the agency, please visit: www.nyc.gov/dycd.