

NEW YORK CITY POLICE DEPARTMENT

Dermot Shea, Commissioner



WHAT WE DO

The New York City Police Department (NYPD) is committed to providing a safe and secure environment for the public and conducting itself with the utmost integrity and respect. The personnel assigned to the Department's precincts, Transit Bureau districts, Housing Bureau Police Service Areas (PSAs), and other investigative and specialized units protect life and deter crime, while responding to emergency calls and impartially enforcing the law. NYPD's sophisticated intelligence gathering and analysis, citywide counterterrorism deployments, and Department-wide counterterrorism training protect the City from potential terrorist attacks.

FOCUS ON EQUITY

NYPD serves all New Yorkers and millions of visitors to the City by maintaining a safe environment and delivering a wide array of public services. For a quarter century, Compstat has helped ensure the equitable deployment of police resources commensurate with the problems and challenges faced by each of the City's 77 precincts, 12 Transit Bureau districts, and nine Housing Bureau PSAs. Equitable, needs-based allocation of police personnel has been a major factor in achieving historically low levels of crime in the City: murders, robberies, burglaries, and auto thefts are near half-century lows. Notably, this reduction in crime has been achieved alongside reductions in arrests and criminal summonses.

With Neighborhood Policing, NYPD further evolved its approach to ensuring public safety by bringing enhanced police service to local sectors within each precinct. Neighborhood Policing currently operates in all precincts, with the exception of the Central Park Precinct, and all PSAs and transit districts. The Department continues to communicate with the City's many neighborhoods through social media, including precinct-based Twitter and Facebook accounts. The precinct Facebook accounts establish two-way communication between precincts and community members, who can use this platform to bring incidents affecting them to the attention of police officers working in local sectors, as well as receive real-time updates about their neighborhoods. NYPD also maintains citywide accounts on Facebook, Twitter, Instagram, YouTube, and Snapchat and offers a fully accessible, mobile-responsive [website](#), where residents can find their precincts, sectors, neighborhood coordination officers and local safety meetings. With Neighborhood Policing, supported by a strong social media presence, NYPD seeks to police with the City's communities, not just for them.

OUR SERVICES AND GOALS

SERVICE 1 Manage public safety programs related to criminal activity.

- Goal 1a Reduce the incidence of crime.
- Goal 1b Prevent terrorist attacks.
- Goal 1c Respond to police emergencies quickly.

SERVICE 2 Manage public safety programs related to traffic safety.

- Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

SERVICE 3 Manage public safety programs related to quality of life.

- Goal 3a Reduce the incidence of quality-of-life violations.

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

- Goal 4a Improve police/community relations.

HOW WE PERFORMED

- Among the 10 largest U.S. cities that reported total index crime statistics to the FBI in calendar year 2018, New York City remains the safest large city with the lowest rate of crime per capita.
- Overall major felony crime increased slightly by 3.3 percent in the first four months of Fiscal 2020, as compared to the first four months of Fiscal 2019. This increase was driven by a 12.3 percent increase in robberies, a 5.5 percent increase in felonious assaults, and a 2.2 percent increase in grand larcenies, and offset by a 7.1 percent decrease in burglaries and 2.2 percent decrease in forcible rape.
- Major felony crime in housing developments increased 11.5 percent, after significant year-over-year declines in Fiscal 2018 and Fiscal 2019.
- Crimes related to domestic violence increased in the Fiscal 2020 reporting period, following year-over-year growth between Fiscal 2018 and 2019. NYPD anticipates that an increasing willingness to report on the part of victims, as well as the Department's focus on survivor sensitive outreach, contributes to the growing number of crimes being reported.
- In the first four months of Fiscal 2020, the incidence of major felonies in schools decreased by 19.1 percent, and other criminal categories in schools decreased by 17.4 percent when compared to the first four months of Fiscal 2019. The decline in non-felony arrests can be attributed to a June 2019 Memorandum of Understanding between NYPD and the Department of Education that encourages schools to seek other forms of discipline for minor infractions other than arrest in order to divert students away from contact with the criminal justice system.
- The number of gang motivated incidents increased to 237 in the Fiscal 2020 reporting period compared to 136 the prior year. By expanding its precision policing capabilities, NYPD has improved its capacity to correctly identify incidents as gang related.
- Narcotics arrests declined 25.7 percent from 9,286 to 6,902 in the first four months of Fiscal 2020, following several years of decline. This trend is in line with NYPD's prioritization of felony level narcotics arrests over lower level narcotics offenses, which have declined by 35 percent.
- Juvenile arrests for major felonies increased 131.2 percent due to the phased nature of the implementation of the Raise the Age law. The law mandates that beginning October 1, 2018, 16 old arrestees were considered to be juvenile, not adult offenders, and commencing October 1, 2019, 17 year old arrestees were also counted as juvenile offenders. The Fiscal 2019 reporting period only accounted for one month of the inclusion of 16 year old arrestees, while the Fiscal 2020 included all 16 year old arrestees, and one month of 17 year old arrestees.
- Average response times to all crimes in progress, critical crimes in progress, and serious crimes in progress were longer in the first four months of Fiscal 2020 compared to the same period in Fiscal 2019, increasing by 65, 17, and 57 seconds respectively. Response times can vary due to a number of factors including congestion and construction.
- In the first four months of Fiscal 2020, there were 29 traffic fatalities involving motorists/passengers, six fewer than during the Fiscal 2019 reporting period. There were 48 traffic fatalities involving bicyclists/pedestrians, 10 more compared to the same period of Fiscal 2019.
- Enforcement actions pertinent to traffic fatalities have increased: there was a 46.8 percent increase in summonses issued to motorists who failed to yield to a pedestrian or bicyclist; summonses issued to vehicles parked in a bike lane have increased 14.4 percent; and summonses issued for operating vehicles in a bike lane have increased 247.0 percent. Overall, however, the total number of moving violation summonses issued decreased by 6.9 percent, and the number of summonses issued for hazardous violations decreased by 6.8 percent, when compared to the first four months of Fiscal 2019.
- In the first four months of Fiscal 2020, the total number of Quality-of-Life Summonses decreased by 16.9 percent when compared to the first four months of Fiscal 2019. The number of summonses issued has declined for a number of years due to Community Policing's renewed focused on building community trust.

SERVICE 1 Manage public safety programs related to criminal activity.

Goal 1a Reduce the incidence of crime.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Major felony crime	98,991	95,868	93,631	↓	↓	33,974	35,095
★ – Murder and non-negligent manslaughter	300	303	278	↓	↓	98	127
★ – Forcible rape	1,109	1,293	1,368	↓	↓	490	479
★ – Robbery	14,759	13,573	12,556	↓	↓	4,528	5,084
★ – Felonious assault	20,651	20,141	20,240	↓	↓	7,062	7,452
★ – Burglary	12,454	11,856	11,053	↓	↓	4,189	3,893
★ – Grand larceny	43,787	43,101	42,956	↓	↓	15,387	15,733
★ – Grand larceny auto	5,931	5,599	5,180	↓	↓	2,220	2,327
★ Major felony crime in housing developments	5,084	4,853	4,766	↓	↓	1,550	1,728
★ Major felony crime in transit system	2,475	2,399	2,590	↓	↓	876	821
Crime related to domestic violence - Murder	55	53	54	*	*	15	20
– Rape	504	466	726	*	*	219	277
– Felonious assault	8,082	7,912	8,288	*	*	2,736	2,823
★ School safety - Major felony crime	504	466	444	↓	↓	136	110
– Murder	0	1	1	*	*	0	0
– Rape	4	16	8	*	*	2	1
– Robbery	60	37	49	*	*	14	11
– Felonious assault	140	134	122	*	*	25	14
– Burglary	37	46	27	*	*	17	10
– Grand larceny	263	228	235	*	*	77	74
– Grand larceny auto	0	4	2	*	*	1	0
School safety - Other criminal categories	2,007	2,026	1,537	*	*	374	309
– Other incidents	4,361	5,112	4,202	*	*	1,057	981
Gang motivated incidents	350	347	495	*	*	136	237
Gun arrests	5,081	4,684	4,300	*	*	1,512	1,686
Major felony crime arrests	41,869	41,748	41,522	*	*	14,521	15,006
Narcotics arrests	50,902	43,574	25,098	*	*	9,286	6,902
Juvenile arrests for major felonies	2,198	2,200	2,754	*	*	615	1,422
★ Critical Indicator	“NA” Not Available		↑↓ Directional Target	* None			

Goal 1b Prevent terrorist attacks.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Counterterrorism training (hrs) - Uniformed members	182,331	129,302	144,617	*	*	41,689	39,181
– Non-members	49,477	42,482	42,699	*	*	13,205	12,761
★ Critical Indicator	“NA” Not Available		↑↓ Directional Target	* None			

Goal 1c Respond to police emergencies quickly.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
End-to-end average response time to all crimes in progress (minutes:seconds)	10:06	10:08	9:55	*	*	9:58	11:03
End-to-end average response time to critical crimes in progress (minutes:seconds)	6:49	6:44	6:38	*	*	6:39	6:56
End-to-end average response time to serious crimes in progress (minutes:seconds)	8:50	8:53	8:56	*	*	8:57	9:54
End-to-end average response time to non-critical crimes in progress (minutes:seconds)	17:58	19:37	19:04	*	*	19:20	20:39
Average response time to all crimes in progress (dispatch and travel time only) (minutes)	8.0	8.1	7.9	*	*	7.9	9.0
★ Average response time to critical crimes in progress (dispatch and travel time only) (minutes)	4.9	4.8	4.7	↓	↓	4.8	5.0
Average response time to serious crimes in progress (dispatch and travel time only) (minutes)	6.8	7.0	7.0	*	*	7.1	8.0
Average response time to non-critical crimes in progress (dispatch and travel time only) (minutes)	15.2	16.9	16.3	*	*	16.6	18.4
Crime in progress calls	255,489	259,584	252,599	*	*	91,346	96,287
★ Critical Indicator "NA" Not Available ⬆️⬇️ Directional Target * None							

SERVICE 2 Manage public safety programs related to traffic safety.

Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Traffic fatalities (motorist/passengers)	63	81	81	↓	↓	35	29
★ Traffic fatalities (bicyclists/pedestrians)	148	128	137	↓	↓	38	48
Driving while intoxicated (DWI) related fatalities	26	28	20	*	*	5	5
DWI arrests	7,171	6,738	5,826	*	*	1,986	1,685
Total moving violation summonses (000)	1,062	1,075	1,027	*	*	335	312
– Summonses for hazardous violations	923,513	942,684	902,482	*	*	296,477	276,174
– Summonses for prohibited use of cellular phones	130,934	131,984	113,263	*	*	41,103	35,606
★ Critical Indicator "NA" Not Available ⬆️⬇️ Directional Target * None							

SERVICE 3 Manage public safety programs related to quality of life.

Goal 3a Reduce the incidence of quality-of-life violations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Quality-of-life summonses	279,117	168,104	128,265	*	*	52,777	43,844
– Unreasonable noise summonses	4,325	1,785	1,160	*	*	565	540
– Graffiti summonses	3	0	1	*	*	0	0
Graffiti arrests	1,750	1,772	1,262	*	*	400	345
★ Critical Indicator "NA" Not Available ⬆️⬇️ Directional Target * None							

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

Goal 4a Improve police/community relations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
★ Courtesy, Professionalism and Respect (CPR) testing	8,167	7,698	5,028	*	*	1,762	1,656
– Exceeds standard	9	2	3	*	*	2	0
– Meets standard	7,992	7,619	4,992	*	*	1,753	1,644
– Below standard	166	77	33	*	*	7	12
Total civilian complaints against members of the service	4,215	4,392	5,236	*	*	1,724	1,669
★ Critical Indicator	"NA" Not Available	↕ Directional Target					* None

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Cases commenced against the City in state and federal court	2,115	2,065	2,084	*	*	693	643
Payout (\$000)	\$259,423	\$205,084	\$178,412	*	*	\$41,858	\$72,019
Collisions involving City vehicles (per 100,000 miles)	4.6	4.3	4.4	*	*	4.5	4.5
Workplace injuries reported (uniform and civilian)	6,626	6,829	6,654	*	*	2,351	2,527
Violations admitted to or upheld at the Office of Administrative Trials and Hearings (%)	60%	55%	50%	*	*	49%	56%
★ Critical Indicator	"NA" Not Available	↕ Directional Target					* None

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Customer Experience							
Completed requests for interpretation	288,561	291,745	275,981	*	*	105,814	99,277
CORE facility rating	92	96	NA	*	*	NA	NA
Calls answered in 30 seconds (%)	99%	99%	99%	*	*	99%	99%
★ Critical Indicator	"NA" Not Available	↕ Directional Target					* None

Performance Indicators	Actual			Target		4-Month Actual	
	FY17	FY18	FY19	FY20	FY21	FY19	FY20
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Residential Noise - Loud Music/Party (0.3 days)	87	91	91	*	*	91	97
Percent meeting time to close – Residential Noise - Banging/Pounding (0.3 days)	84	89	88	*	*	87	95
Percent meeting time to close – Noise - Street/Sidewalk (0.3 days)	87	90	90	*	*	88	97
Percent meeting time to close – Commercial Noise (0.3 days)	92	94	94	*	*	93	97
Percent meeting time to close – Blocked Driveway - No Access (0.3 days)	83	86	84	*	*	85	95
★ Critical Indicator	"NA" Not Available	↕ Directional Target					* None

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2019 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY17	FY18	FY19	FY20	FY20 ¹	FY21 ¹	FY19	FY20
Expenditures (\$000,000) ²	\$5,584.0	\$5,788.4	\$5,976.8	\$5,606.5	\$5,851.4	\$5,639.5	\$2,039.9	\$1,974.3
Revenues (\$000,000)	\$99.4	\$95.6	\$109.7	\$104.5	\$104.8	\$104.2	\$42.8	\$42.0
Personnel (uniformed)	36,254	36,643	36,461	36,113	36,201	36,201	36,372	36,782
Personnel (civilian)	16,722	17,112	17,025	17,473	17,996	17,764	17,416	17,059
Overtime paid (\$000,000)	\$709.0	\$724.6	\$736.3	\$615.4	\$624.9	\$599.9	\$255.7	\$254.0
Capital commitments (\$000,000)	\$204.5	\$327.1	\$194.4	\$475.2	\$540.2	\$339.1	\$54.1	\$36.7
¹ January 2020 Financial Plan	² Expenditures include all funds			"NA" - Not Available				

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY19 ¹ (\$000,000)	January 2020 Financial Plan FY20 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$5,304.7	\$5,222.2	
001 - Operations	\$3,498.0	\$3,444.9	All
002 - Executive Management	\$533.3	\$496.4	All
003 - School Safety	\$313.9	\$321.6	1a, 1b, 1c, 4a
004 - Administration - Personnel	\$275.1	\$266.9	All
006 - Criminal Justice	\$59.5	\$62.6	1a, 1c, 2a, 3a, 4a
007 - Traffic Enforcement	\$163.1	\$181.3	1a, 2a, 3a, 4a
008 - Transit Police	\$244.9	\$246.5	1a, 1b, 1c, 3a, 4a
009 - Housing Police	\$217.0	\$202.0	1a, 1c, 3a, 4a
Other Than Personal Services - Total	\$672.1	\$629.3	
100 - Operations	\$124.5	\$134.9	All
200 - Executive Management	\$154.4	\$122.8	All
300 - School Safety	\$4.7	\$4.9	1a, 1b, 1c, 4a
400 - Administration	\$375.9	\$352.6	All
600 - Criminal Justice	\$0.1	\$0.6	1a, 1c, 2a, 3a, 4a
700 - Traffic Enforcement	\$12.4	\$13.5	1a, 2a, 3a, 4a
Agency Total	\$5,976.8	\$5,851.4	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2019. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter. "NA" Not Available * None			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The number of 'Quality-of-life summonses' for the first four months of Fiscal 2019 was corrected to 52,777 from the value previously reported in the Fiscal 2019 Preliminary Mayor's Management Report (33,099.)
- During the first four months of Fiscal 2020, James P. O'Neill served as NYPD Commissioner; Dermot Shea was appointed Commissioner as of December 2, 2019.

ADDITIONAL RESOURCES

For additional information go to:

- Crime Prevention/Crime Statistics (reports updated regularly):
<http://www1.nyc.gov/site/nypd/stats/crime-statistics/crime-statistics-landing.page>
- For more information on the agency, please visit: www.nyc.gov/nypd.