

## FAQ – Inspection and Enforcement Guidance for Phased COVID-19 Reopening

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### **Who will be inspecting my business or location?**

The Office of Special Enforcement is coordinating the City's COVID-19 reopening inspections with agency partners including the Department of Transportation ("DOT"), the Department of Health ("DOH"), the Fire Department ("FDNY"), and the Department of Buildings ("DOB"). In addition, businesses may be subject to enforcement by the New York State Liquor Authority ("SLA").

### **How often will inspectors be coming?**

Inspectors will be sent on a proactive basis for inspections, as well as in response to 311 complaints that a business is not complying with the State's reopening guidance. Some of those proactive inspections will take place concurrently with other scheduled building or business inspections. For example, if an FDNY inspector is conducting a routine fire prevention inspection of a sprinkler system, they will also look for compliance with the State issued [guidance for phased reopening](#).

### **What will inspectors be looking for to ensure compliance?**

All inspectors, regardless of which agency they represent, will be reviewing a standard set of items to ensure a business's compliance with the State issued [guidance for phased reopening](#). Note that the State requires that businesses review the New York State interim guidance for business reopening activities and operations during the COVID-19 public health emergency and affirm that they have read and understand their obligation to operate in accordance with such guidance. The Office of Special Enforcement (OSE) and the Mayor's Office of Operations co-developed the inspection procedures and relevant training for inspectors.

### **What resources are available to help my business comply with the State's guidance?**

The City is providing a set of FAQs, guidance, and resources on [this website](#), which will be regularly updated as new information becomes available. In particular, businesses may benefit from [this sample health screening tool](#) and [this health screening template](#)

### **Will inspectors be subject to the building's or business's health screening procedures? Can they deny entry to an inspector for failure to comply?**

NYC inspectors are not subject to a building or business's health screening procedures and cannot be denied entry for failure to comply. These inspectors engage in self-screening and use daily monitoring to attest to their fitness for work.

### **What is the penalty for non-compliance?**

The intention of these inspections is to promote and enforce safe and healthy operations of businesses and buildings to reduce the spread of COVID-19. In instances of repeated violations or a failure to remedy previous issues, the business could be issued an OATH summons for \$1,000. That penalty will be a public health violation of NYC Health Code 3.07 for failure to follow a Mayoral Executive Order. More information about the process for OATH summons can be found [here](#).