CEMS instructions for BID users

- **How to log in**

- **How to reset your password**

Questions? Trouble logging in?
Email: Emily Edwards (SBS), eedwards@sbs.nyc.gov

For account issues, do not contact CECM or SAPO.
Only contact SAPO for event-specific questions.

How to log in

Two step process

1   **City Hall Secure Access**: **https://cityhall.ra.nyc.gov/**

- Use your email address as your username

- Select "Cityhall – CEMS – BID Users" in drop-down menu

Click the link to "CEMS App URL"

2   **CEMS 2018 URL (CECM System)**

- Use same login credentials

How to log in: City Hall Secure Access

https://cityhall.ra.nyc.gov/

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Pulse Secure

Welcome to the
Cityhall Secure Access VPN

Username	info@columbusamsterdam
Password	••••••••
Realm	Cityhall - CEMS - BID Users ▾

Sign In

HELPFUL TIPS

Use your email address as the username

Select "**Cityhall – CEMS – BID Users**" in the Realm dropdown menu

How to log in: City Hall Secure Access

If you see this… email SBS

Welcome to the
Cityhall Secure Access VPN

Invalid username or password. Please re-enter your user information.

Username
Password
Realm   Cityhall - CEMS - BID Users

Sign In
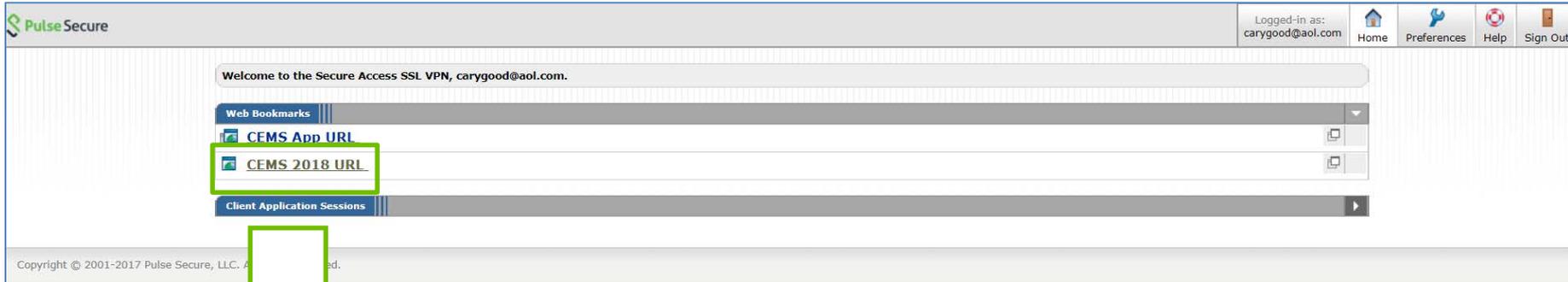
Email SBS (eedwards@sbs.nyc.gov)

If you see this… click continue
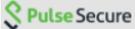
Please wait...

Launching Secure Application Manager. This may take from a few seconds to a couple of minutes, depending on your bandwidth.

If an error prevents the Secure Application Manager from loading properly, you can:
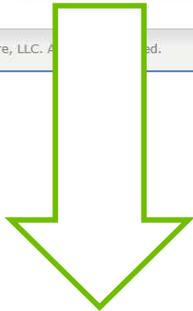- Check browser compatibility
- Continue. Not all functionality may be available.

How to log in: CECM

HELPFUL TIPS

Use the same login credentials as before

How to log in: CECM

If you see this… email SBS
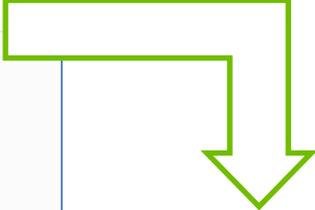
How to log in: CECM

If you see this… you're in!

Forgot your password?

You can reset your CEMS account password online here:
https://nycpss.nyc.gov

1. Click the 'Forgotten Password' button

2. Under Location, select 'SBS-CEMS' from the drop-down menu

3. Enter the email address and last name associated with your account and click 'Search'

4. When your account is located, you will be permitted to change your password

5. If your account is not found, email SBS (eedwards@sbs.nyc.gov)

Forgot your password?

https://nycpss.nyc.gov

Please Sign in
New York City Password Self Service

Location

311DOBpens

Username or Email Address

Password

Sign in

🔓 **Forgotten Password**   Regain access to your account if you have forgot

Click here ➡️

Forgotten Password
New York City Password Self Service

If you have forgotten your password, follow the prompts to reset your password.

Location

SBS-CEMS

email Address*

eedwards@sbs.nyc.gov

Last Name*

Edwards

✓ I'm not a robot   reCAPTCHA
Privacy - Terms

🔍 Search   ✖ Cancel

Forgot your password?

If you see this… email SBS

Email SBS
(**eedwards@sbs.nyc.gov**)

Forgot your password?

If you see this… follow the instructions

Forgotten Password
New York City Password Self Service

Please select one of the following methods to verify your identity. Note: If your administrator requires multiple forms of verification, you will be redirected back to this page until all verification criteria is met.

▶▶ Secret Questions and Answers

▶▶ Email Verification

✖ Cancel

Click here ➡

Forgotten Password
New York City Password Self Service

To verify your identity, a security code has been sent to you at s*****@c***********.org. Please click the link in the email or copy and paste the security code here.

Your security code should arrive right away. If you have waited for a while and haven't yet received a code, click the resend code button to receive a new code.

⟳ Resend Code

Code

✔ Check Code   ◀◀ Go Back   ✖ Cancel