----X NEW YORK CITY TAXI & LIMOUSINE COMMISSION PUBLIC HEARING -----X October 6, 2022 10:06 a.m. VIA VIDEOCONFERENCE BEFORE: DAVID DO, COMMISSIONER AND CHAIR 

A P P E A R A N C E S: TLC COMMISSIONERS: COMMISSIONER DAVID DO COMMISSIONER ELISA VELASQUEZ COMMISSIONER BILL AGUADO COMMISSIONER KENNETH MITCHELL COMMISSIONER THOMAS SORRENTINO GENERAL COUNSEL SHERRYL ELUTO 

1 2 THE CHAIR: Good morning, 3 everyone, and thank you for allowing 4 me to be here. My name is David Do, and I'm the Commissioner and Chair of 5 the Taxi and Limousine Commission. 6 7 Before we get started, I want to 8 recognize some of the Commissioners 9 who are on the call today to listen in 10 on our two public hearings. First, Commissioner Velasquez, 11 12 Commissioner Aguado, Commissioner 13 Mitchell and Commissioner Sorrentino, 14 thank you so much for being here this 15 morning. 16 Before I begin, I want to first 17 thank the TLC staff during our customer service week, who not only 18 19 are bringing us this live Zoom to you 20 all, but are working at our 21 prosecution desk, our licensing desk, 22 S and E, safety and emissions, 23 enforcement, and our external affairs 24 team. And of course every other team 25 that you don't see in the background

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1 2 supporting all this great work. 3 So I want to thank them first and foremost. And as part of our push 4 5 to be more customer service friendly in your borough, we have an event 6 7 today at our Long Island City offices 8 at our Falchi building. The event is 9 called TLC In Your Borough. And it goes on between 10:00 a.m. to 10 4:00 p.m. right outside our Long 11 12 Island City offices. I also want to thank all of our 13 14 industry, and especially the yellow industry who have been working on our 15 16 Medallion Relief Program Plus. And to 17 date, we have already supported 1,000 18 medallion owners and brought down 19 \$225 million worth of debt. 20 Two weeks ago, we were closing 21 on medallion loans. And the latest 22 number I was hearing was one loan for 23 every three minutes. And so if you 24 have not gone through the TLC's owner 25 driver resource center, I encourage

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1 2 you to sign up to see if you qualify 3 for the program. 4 Right now, we are working 5 through Marblegate/DePalma loans. And in the coming week, we will be working 6 7 with the other lenders across the 8 entire industry. 9 If you would like to sign up, go 10 to driver support at TLC dot NYC dot 11 gov and e-mail us. Again, that's 12 DriverSupport@TLC NYC.GOV. 13 Now onto our public hearing. 14 The first public hearing today will be 15 on the proposed rule that would 16 increase the taxi rate of fare and 17 various surcharges for taxi cabs and street hail liveries, create a new 18 19 LaGuardia Airport surcharge, and 20 increase the Kennedy Airport flat 21 fare. 22 The second public hearing will 23 be on the proposed amendments to our 24 minimum driver payment rules for high 25 volume for-hire services, including

1 2 increasing the minimum pay amount to account for inflation and increased 3 driver expenses and changing the way 4 utilization rates are calculated and 5 6 applied. 7 The notice to comment on today's 8 proposed rules was published in the 9 City record on September 6, 2022. And the comment period ended yesterday. 10 11 However, we are not voting on these 12 rules today. This is not a commission 13 meeting, and we will continue to accept comments and feedback. 14 15 I will now hand it over to 16 Acting General Counsel Sherryl Eluto 17 to begin the first public hearing on taxi cab rate of fare. 18 19 Sherryl? 20 MS. ELUTO: Yes. Good morning. 21 When I call your name, you can unmute 2.2 your microphone and begin your 23 testimony. Each speaker will be 24 allotted three minutes to speak. The 25 time limit will be strictly enforced;

1 2 we have many speakers today. A 3 30-second warning will be provided, and then you will need to conclude 4 5 your testimony when your time limit is 6 up. 7 The video of this hearing and 8 copies of all written comments will be 9 provided to the Commissioners prior to the vote on these rules at the next 10 commission meeting. 11 12 With that, we will begin our 13 public hearing and I will call our 14 first speaker. 15 And our first speaker is 16 Bhairavi Desai. Ms. Desai, you can unmute your 17 18 microphone. 19 MS. DESAI: Good morning. Thank 20 you so much, Commissioner Do and all 21 the members of the Commission. I have 2.2 to say, it's so great to see so many 23 Commissioners this morning at a public 24 comments hearing. Thank you all for 25 making the time.

1 We all know that this raise is 2 3 long overdue. Not only for yellow cabdrivers that have been waiting 4 5 ten-plus years now, but also for Uber and Lyft drivers who have seen the 6 7 companies charge more to the 8 passengers that pay less to the 9 drivers. And I'll be testifying on 10 the second half for our Uber and Lyft 11 members. 12 But in terms of yellow 13 cabdrivers, we thank you so much, Chairman Do, for all the work that 14 15 we've been able to do with you over 16 the past several months to get to this 17 point. Our members are really proud 18 of all the rallies and organizing that 19 we've done on the streets to call for 20 the urgency of this raise, of this 21 vote. 22 We know that, you know, this is 23 long overdue for a sector that has 24 seen a historic loss in the number of 25 trips. And so that's basically meant

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that unless you earn more for each trip that you are completing, you really are at a net loss every single day.

So this raise is going to allow 6 7 drivers to not only stay afloat during 8 these times of historic inflation, but 9 our ultimate goal is to bring back 10 driving, whether it's a yellow, green, livery black car, Uber or Lyft 11 12 vehicle, whatever car you are driving, 13 the man and woman that does this labor in -- the hardest job in the City of 14 New York remains one of the most 15 16 dangerous jobs across this country, 17 back-breaking work. This deserves to be a job that is a pathway to a middle 18 class life. Which is what it once was 19 20 before the race to the bottom was set 21 in by Wall Street business model 22 10 years ago. 23 And so we believe that this is a 24 new beginning. It's a restart. In

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the same way that the historic debt

1 2 forgiveness victory is, so will this 3 raise be. The one thing we ask is that the 4 5 JFK rate be increased to \$70 instead of 65, to account for the overall 6 7 increase in the meter rate. And we 8 ask for the Commission to establish a 9 way to at least monitor --TIMEKEEPER: 30 seconds 10 11 remaining. 12 MS. DESAI: -- because while --13 you know, while you've not regulated 14 new lease caps here, the times have 15 changed. The current lease caps do 16 not account for the present reality, 17 which is of 24/7 leasing by individual 18 drivers. 19 We must monitor that so that the 20 raise actually goes to the drivers, and not just to the companies. 21 22 We also ask for your support 23 in -- you know, in regulating 24 the fares --25 TIMEKEEPER: Time has expired.

1 MS. DESAI: -- that e-hail 2 3 companies pay to the drivers. Ιt should be the meter rate. The meter 4 rate is sacred for yellow cab drivers. 5 They deserve the meter rate on every 6 7 single fare, whether it's a street 8 hail or it's an e-hail. 9 Thank you so much. 10 MS. ELUTO: Thank you for your 11 comments. 12 Our next speaker is Walter 13 Deane. 14 MR. DEANE: Good morning. My 15 name is Walter Deane. I am just a 16 regular passenger, and it should be 17 noted that there were no passengers 18 represented at the two hearings that I 19 have participated in online. 20 The problem with the taxi 21 business is the rides are too expensive for regular, hard-working 22 23 passengers, and so fewer people are 24 therefore riding taxis. The drivers 25 are also subject to too much

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2	regulation and have to pay too many
3	fees and don't get enough from the
4	high fares that are paid.
5	There were 10,000 taxis on the
6	streets a few years ago. And now
7	there are fewer than 3500. I recently
8	waited for 45 minutes for a taxi on
9	Central Park West for a taxi. This is
10	a taxi crisis that is not being
11	addressed. Raising fares and adding a
12	new LaGuardia surcharge at this time
13	will not help the few drivers that are
14	left.
15	My fellow passengers tell me
16	that the surcharges that the City and
17	State charge, which do not go to the
18	drivers, are the single reasons they
19	are not taking taxis anymore.
20	Although fares that go to drivers have
21	not increased in 10 years ago, the
22	cost to passengers have increased
23	dramatically with all of the new
24	surcharges.
25	There is currently a 4.50 rush

1 hour fee when there is still no rush 2 3 hour in Midtown, a 2.50 congestion fee when there's little congestion, with 4 5 so many at home. A 2.50 pick-up fee and 80 cents accessibility charge, 6 7 plus what I think is a 4.50 airport 8 surcharge. 9 Has anyone from the Commission 10 or the Union stood up to object to 11 these surcharges? Short rides in my 12 neighborhoods are now \$15. So if I go to and from my office, it's \$30 a day. 13 14 If I go out in my neighborhood, that's 15 another \$30 in round trip fares. I am 16 cutting back on taxi riding because of 17 these high fares, which my neighbors 18 are doing as well. 19 Why not insist that these extra 20 fees and surcharges be reduced or 21 eliminated and be given to the drivers directly to make up for increasing gas 22 23 prices and inflation. If such was 24 done, business would increase for the 25 drivers.

1 2 I don't know who is even looking out for the drivers. I talk to them 3 every day rather than speaking on my 4 5 cell phone. The taxi TV drives them crazy, yet they are still in 6 7 operation. The taxis of tomorrow 8 needs too much gas and break down and rattle. The drivers tell me that the 9 10 airport taxi bathrooms are filthy and they are disrespected by the airport 11 12 attendants, and they can't wait at the 13 empty terminal curbs like they used 14 to. Taxi stands are limited, and many 15 drivers are unable to find bathrooms 16 during --17 TIMEKEEPER: Thirty seconds 18 remaining. 19 MR. DEANE: Thank you. 20 The drivers do not get the 21 respect that they deserve. They are 22 essential for our city. 23 I respectfully suggest that 24 every member of the Commission pledge 25 to only take taxis at their own

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1 2 expense and to return their 3 city-issued personal car parking 4 permits. Finally, the TLC needs to have 5 more drivers and actual passengers on 6 7 the Commission. From what I can see, 8 there's not one passenger on the Commission. 9 Our heartfelt thanks to our 10 11 drivers. We the passengers stand with 12 you. 13 MS. ELUTO: Thank you for your 14 comments. 15 Our next speaker is Michael 16 Simon. 17 Mr. Simon, unmute your 18 microphone and begin. 19 MR. SIMON: Hello. Can you hear 20 me? MS. ELUTO: Yes. 21 22 MR. SIMON: Okay. Thank you 23 very much. 24 Good morning, commissioners. And Commissioner Do, all the best in 25

1 2 your new position as the TLC chairman. I would like to talk about the 3 TLC's current pricing scheme for taxis 4 5 and Uber, and how one affects the other. 6 7 TLC regulations force taxis to have a fixed rate. The fixed rate is 8 9 a public service, but has no benefit 10 for the taxi. At first, it was thought a fixed rate had an advantage 11 12 because the public could rely on a known price. But today, comparable 13 14 pricing is a phone apple way and the public chooses the one most available 15 16 at the lowest cost. 17 Uber lowering its price when it 18 benefits them is taking the night ridership away. What is the point of 19 20 the TLC raising the meter rate when 21 the major competitor can outsmart that 22 rate by using their computers. 23 The way I see it is, if the TLC 24 places rules upon taxis because of 25 public necessity causing taxis to be

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1 2 less competitive, it's up to the TLC 3 to make the rules and pricing fair and 4 equal. 5 Taxis are losing to Uber computers that are just pricing based 6 7 on taxi rates. When it's busy, Uber 8 raises its rates, making more money 9 than cabs. And when it's slow, if their rate is causing -- their rate 10 causing cabs to make less. 11 12 This pricing scheme is unfair. That makes taxis second class 13 14 citizens, puts them second always. 15 My other issue is the 16 requirement that taxis must retire 17 their cars. The cost of a new car is 18 a tremendous burden applicable for 19 cabs and not applicable to Uber. As 20 of now, I can't afford a new car, and 21 I make very little by leasing my 22 medallion. If I purchase a new car, 23 then my profits become non-existent. 24 Which means I need to pass along some cost to the driver. Which translates 25

1 2 into a driver working longer hours with no added income. 3 If you demand that medallion 4 5 owners retire their cars, then they must make enough money to do so. At 6 7 this point, even with an increase, 8 it's not enough. You are asking a 9 business to spend money they don't have even with the increase. 10 Allow the retirement to be 11 12 open-ended as of now --13 TIMEKEEPER: Thirty seconds 14 remaining. MR. SIMON: -- until the 15 16 industry fully recovers. Otherwise, 17 there's a chance that owners will fall 18 back into despair again. 19 My drivers depend on my cars. Ι 20 give them a cheap rate because at this 21 rate, we can make money, both of us. 2.2 If you force me to buy a new car when 23 it is economically unfeasible, I would 24 begin again to lose money because of 25 the payments for the new car. Then

1 the burden would fall on the driver 2 who I would have no choice but to 3 charge a higher lease rate. It's 4 detrimental --5 TIMEKEEPER: Time has expired. 6 7 MR. SIMON: -- to the driver and 8 the owner to be forced to retire their 9 car. 10 Thank you very much. 11 MS. ELUTO: Thank you for your 12 comments. 13 Our next speaker is Richard 14 Lipsky. 15 MR. LIPSKY: Good morning, 16 Commissioner and to the chair and 17 Commissioners, thank you for this opportunity. I'd like to first give a 18 19 shot-out to Chairman Do who has really 20 transformed the agency. His 21 accessibility and his responsiveness to some of the issues that we've 22 23 raised have been extraordinary and we 24 appreciate it a great deal. 25 In regards to the fare increases

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1 2 and the comments from my colleague, 3 Bhairavi Desai, I would like to just make a different point. 4 The fare increases are well 5 deserved and long coming. But the 6 7 real issue is to devise methodology to 8 raise the number of trips that taxis 9 are able to garner. And that is more 10 important than the individual trip being -- having the fare raised for 11 12 that. 13 And the way to do that is to 14 ensure that we can get more taxis on 15 the road and the tip improvement fund 16 increase is essential for that 17 purpose. 18 Right now, there aren't any available accessible taxis and those 19 20 that are coming online are \$20,000 21 more than the previous amount that was 22 paid for those vehicles. 23 That's why many of the taxi 24 medallions are on the shelf and the 25 taxis pursuant to those medallions are

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1 not on the road and the increase in 2 3 the tip fund will do that. The question I would ask the 4 Commissioner is, what will the 5 allotments be after the fee has been 6 7 raised? Because we'd like to know 8 how -- how the money is going to be used. What is the current balance in 9 the tip fund and how do you see the 10 increase being allocated to the owners 11 12 when they purchase those vehicles. 13 The real issue in terms of 14 trips, taxis are doing a little over a 15 hundred thousand a day. Uber, Lyft 16 and the rest of the for-hires over 17 500,000. And I think this gets to the 18 point of trying to create --19 TIMEKEEPER: Thirty seconds 20 remaining. 21 MR. LIPSKY: -- a greater --22 barrier to entry for the for-hire 23 vehicles and I think congestion 24 pricing, if you are looking at 25 financial viability of taxis,

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2	congestion pricing and we would
3	advocate that the Commission take a
4	position for a taxi exemption and an
5	Uber surcharge so that the disparity
б	can lead to the increase in traffic
7	and trips for taxis in the Central
8	Business
9	TIMEKEEPER: Time has expired.
10	MR. LIPSKY: And we appreciate
11	again the attention to these issues.
12	We look forward to working for you all
13	together going forward.
14	Thank you very much.
15	MS. ELUTO: Thank you very much.
16	Our next speaker is Osman
17	Chowdhury.
18	Mr. Chowdhury, just unmute your
19	mic.
20	MR. CHOWDHURY: Okay. Good
21	morning, everybody. My name is Osman
22	Chowdhury on behalf of United Taxi
23	drivers Association. I've been
24	driving for 25 years. I'm I'd like
25	to say something about like recently,

1 our fellow brothers is someone don't 2 3 pay him, he has to pick up his money, 4 he got attack on him, in the hospital 5 and he passed away. That's why we need the -- I want 6 7 to go somebody -- someplace to have upfront fare. That's not going to 8 9 happen anything because the both side 10 accept it, the passenger not going to 11 refuse him. That will get money --12 all that's happening. The far away 13 people go and don't pay, the driver go 14 follow -- to recover his money. That's why -- us the TLC make a 15 16 law, if -- like to -- out of place 17 when they're going to -- upfront fare. 18 Maybe they're going to pay on credit 19 card and from the cash, this is --20 And another thing, this is the 21 things -- another thing I'm going to 22 say, JFK, LaGuardia, a flat fare is 23 fine. But another way is a local 24 fare, like 50 bucks a fare, going the 25 nearest, the fare need -- must be

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2	24 hours, like 5-dollar surcharge.
3	Because the local fare go ten miles
4	after I come back and go again, I'm
5	wasting time. That's why I need all
6	the time, when I do the local fare,
7	make a 5-dollar surcharge that's going
8	to recover our time, our income.
9	And also right now, I need to
10	know when the fare increase, I need to
11	see the the scenery of the
12	broker and broker and grass, how
13	much they're going to increase.
14	That's going to depend. We need to
15	know. 2005 I think around 2005 or
16	four, the past fare hike. The grass
17	do lot of things that we need to know,
18	control the with a fare hike, if we
19	don't get the driver benefit, we don't
20	need the fare hike. Must guarantee
21	driver benefit.
22	Right now I pay like my 24 hours
23	a day. The car I pay \$150. If I feel
24	little sick but still I go to work
25	little bit, just I recover my money,

1	
2	like I recover the 150 my lease money,
3	then I need to work another two hours
4	for all the charges. Because I
5	need I sick, but I need to recover
6	money. That's why we need extra
7	charge for driver need more extra hour
8	for that's why I need to guarantee
9	our income.
10	Thank you very much for
11	opportunity.
12	MS. ELUTO: Thank you for your
13	comments.
14	Our next speaker is Peter Mazer.
15	Mr. Mazer.
16	Now you just muted yourself.
17	MR. MAZER: Good morning,
18	Mr. Chairman and members of the
19	Commission. My name is Peter Mazer,
20	and I am general counsel to the
21	Metropolitan taxi cab board of trade.
22	A 70-year-old trade association
23	representing owners and operators of
24	New York City medallion taxi cabs.
25	Our full service driver center

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2	provided more than \$2 million in legal
3	services to cabdrivers representing
4	them at more than 13,000 OATH and
5	traffic court administrative hearings.
6	We also have provided training and
7	licensing services to thousands of
8	drivers. MTBOT petitioned the
9	commission for a desperately-needed
10	fare increase earlier this year, and
11	wholeheartedly supports the final
12	proposed taxi cab fare increase in its
13	entirety.
14	Since the last general fare
15	increase in 2013, consumer prices have
16	increased by more than 25 percent and
17	inflation is affecting everyone in
18	this industry. Owners and drivers
19	alike. During this time, as cost have
20	risen, taxi cab revenue has declined
21	by more than 3 quarters. Unlike
22	subsidized transportation providers
23	like the MTA, the taxi cab industry
24	cannot tap into other sources of
25	revenue when ridership falls. This

1 2 highly regulated, yet private, 3 unsubsidized industry looks exclusively to fare-paying passengers 4 as its sole source of revenue. 5 An average taxi cab fare is 6 7 about \$15. The non-discounted bus or subway fare on the subsidized MTA is 8 9 \$2.75. Yet on most taxi cab trips, 10 the taxi cab passenger pays an additional \$3 in surcharges to 11 12 subsidize the MTA. More than a 13 billion dollars have been paid by taxi cab riders to the MTA. This is 14 15 revenue the MTA received without ever 16 transporting a single passenger. 17 And now, with the looming 18 specter of congestion pricing, riders 19 may be asked to pay even more. This 20 is potentially devastating outcome that will destroy this fragile 21 22 industry. 23 Taxis absolutely must be exempt 24 from the congestion surcharge as they 25 are part of the solution, not the

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2	problem. A fare increase alone will
3	not solve all the problems facing the
4	taxi cab industry. But it will be an
5	important and necessary first step
б	towards goals that I believe we all
7	share to get more taxis on the road,
8	to put more taxi drivers to work and
9	to put more money in their pockets.
10	The increase in the taxi
11	improvement fund surcharge will
12	hopefully place that program on a
13	strong financial footing and ensure
14	adequate accessible transportation.
15	As
16	TIMEKEEPER: Thirty seconds
17	remaining.
18	SPEAKER: Thank you.
19	As more than a fare increase is
20	needed to help the taxi cab industry,
21	I hope this commission will be open to
22	the kinds of regulatory reforms that
23	are necessary to ensure the continued
24	viability of the taxi cab industry.
25	I want to thank you for giving

1 2 me the opportunity to speak this 3 morning. And I'll be happy to answer 4 any questions you may have. 5 MS. ELUTO: Thank you for your 6 comments. 7 Our next speaker is Zubin 8 Soleimany. Please unmute your mic and 9 qo right ahead. 10 MR. SOLEIMANY: Good morning, Commissioners and Chair Do. This is 11 12 Zubin Soleimany. I'm a staff attorney 13 at the New York Taxi Workers Alliance. 14 We'll be following up with more 15 detailed written comments. I want to 16 focus my comments today on the lack of 17 regulation for driver pay for e-hail trips in the taxi cab sector. 18 19 This fare raise is a huge and 20 welcomed improvement for drivers on 21 the vast majority of trips. But we 22 all know that E-hail is growing with 23 the recent entry of Uber into the taxi 24 cab e-hail market. That growth can 25 only be expected to expand. So it's a

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2	concern that e-hail trips for taxi
3	cabdrivers are the only major portion
4	of TLC regulated trips where there is
5	no bottom line for what drivers are
6	going to be paid.
7	For 80 years, the taxi cab meter
8	rate of fare, we have conceited to
9	that as a protection for driver pay,
10	leading for drivers to a livable
11	income. We thankfully expanded to
12	drivers in the high volume for-hire
13	vehicle sector, but there is no
14	regulation on e-hail trips where
15	there's an upfront price in the taxi
16	cab sector.
17	There's a pilot program in place
18	from 2018 that would have suspended
19	the regular rules at the time
20	requiring full payment of credit card
21	fares so that TLC to the drivers so
22	that TLC could explore alternate
23	arrangements for upfront pricing.
24	What we are seeing then is that
25	drivers are being paid far less than

1 2 they would be for these trips where 3 there are street hail. One example, just yesterday, I saw a driver taking 4 5 a trip from Midtown to Hoboken, New Jersey at a rate of only \$16. If you 6 7 are to apply say the flat fare, it would be at least 25, \$30 for the same 8 9 trip. This is a significant loss and a disincentive for drivers to take 10 these trips if they know they're going 11 12 to be paid less. So one thing that's interesting 13 14 to note here, and I'm curious to hear how the TLC intends to follow up on 15 16 this, was that one of the goals of the 17 pilot program from 2018 to 2020 was to 18 explore what the impact of upfront 19 pricing on e-hail trips for taxi cabs 20 would do to driver pay. 21 There were supposed to be 22 produced four semiannual studies, 23 including one final study. Those 24 weren't done. One report was done and 25 that was it. The program extensively

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1 2 expired two years ago, but we haven't 3 heard anymore of that. 4 TIMEKEEPER: Thirty seconds 5 remaining. MR. SOLEIMANY: The only report 6 7 that was produced noted that drivers 8 were receiving 20 percent less on 9 e-hail trips than they would have on conventional trips. 10 Definitely, this -- what 11 12 happened to the pilot program should 13 be explored, but I think immediately 14 TLC should fix this gap in driver pay 15 regulations and ensure that on all 16 e-hail trips, drivers would receive no 17 less than what they would have received for the -- for the actual 18 19 meter rate of fare in any 20 circumstance. 21 This is especially considering 2.2 that they're losing --23 TIMEKEEPER: Time has expired. 24 SPEAKER: -- time en route to 25 the trip that isn't even compensated.

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1 2 They're being paid the metered rate from start to finish of trip is the 3 bare minimum that folks should 4 5 receive. So if you have any updates on 6 7 the status of that pilot program, I 8 think would be interesting to hear. 9 Thank you. 10 MS. ELUTO: Thank you. Our next speaker is Richard 11 12 Chow. Okay. 13 MR. CHOW: Hello, good morning, everyone. You hear me? 14 15 MS. ELUTO: Yes. 16 MR. CHOW: Thank you. 17 Good morning, Commissioner Do 18 and everyone. My name is Richard 19 Chow. I'm owner driver. I'm proud to 20 be in New York Taxi Worker Union 21 member and driving for 17 year for 22 cab. 23 Yellow cab has no raise for 10 24 year -- 10-year period and every --25 inflation's up 2 percent within this

1 2 year increasing up close to 10 3 percent. Cost of the living went up 4 too much. The food price, the rent, 5 utility, I work 14-hour every day, 6 sometimes seven days a week. Pay the 7 bill, check the -- check the check. And the cost of the living, the cost 8 9 of the business operation went up too 10 much to find a new car. Cost me more than \$10,000 before. The gas price is 11 12 too high, and the -- plus the car maintenance. 13 The most of the JFK, the fare I 14 15 have, the LaGuardia, I got an even 16 rush hour go to the airport, one hour 17 30 minutes, sometimes one hour, 45 18 minutes and sitting in traffic, plus waiting time at the JFK. We need the 19 20 JFK fare 70-dollar plus a 5-dollar surcharge in the rush hour. 21 22 The LaGuardia fare, we need plus 23 meter fare, plus five-dollar 24 surcharge. Rush hour, 4:00 to 8:00 25 p.m., 1 dollar, \$2.50. Charge

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1 50 cents to \$1.50. And also 2 Access-A-Rides and e-hail fare should 3 be paid the driver meter fare, meter 4 5 fare rate to the yellow cab. We need -- we need a raise not 6 7 only to survive, but also we need cost 8 of the -- the -- and saving for the 9 retirement. So we need every year or 10 every two year, the TLC should be -you know, talk to our union, our 11 12 member and then we going to check the 13 inflation and discover our union 14 leader and we need to raise for every 15 single year or up to two year. 16 So we need the -- thank you for 17 your help and God bless everyone and 18 thank you very much. MS. ELUTO: Thank you. Thank 19 20 you for your comments. Our next speaker is Erhan 21 22 Tuncel. 23 You just need to unmute your 24 mic. Nope. You are still muted. 25

1 2 MR. TUNCEL: Can you hear me 3 now? MS. ELUTO: Yes. 4 5 MR. TUNCEL: Thank you. Good morning, Commissioner. Chairman Do. 6 7 My name is Erhan Tuncel, and I'm an 8 owner driver and a proud member of the New York Taxi Workers Alliance. 9 I'm in favor of this fare 10 increase. Everything cost more than 11 12 they did 10 years ago. But the real kick in the gut is the post pandemic 13 14 inflation that's crippling the taxi driver's life with unprecedented 15 16 increases, both in work related 17 expenses and personal living expenses. 18 Double whammy. Yes. Every aspect of 19 our lives cost more these days. We 20 are taking on day after day less and 21 less of what we are earning. It's very difficult, grueling and dangerous 22 23 job. 24 Gasoline has doubled in price. 25 Car price are through the roof. God

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2	forbid if you need to replace parts in
3	your vehicle. And of course,
4	insurance companies have gotten
5	permission to increase their rates.
б	Housing expenses are up. Food cost
7	way more than it did 10 years ago.
8	Good luck if you have kids in college.
9	That's why I'm in favor of this
10	taxi meter fare increase that's long
11	overdue. However, I'd like to see
12	some minor changes to the proposal. I
13	agree with you on the City rush hour
14	surcharge between 4:00 p.m., 8:00 p.m.
15	increased to 2.50. And I also ask you
16	to change the hours in effect from
17	3:00 p.m. to 7:00 p.m., as this slice
18	of time is more realistic in the rush
19	hour period for the post pandemic
20	reality in our city.
21	And as for the night drivers,
22	there has been a 50-cent surcharge for
23	as far as I can remember. Driving a
24	taxi is a lonely and a dangerous job.
25	But at night, it becomes much lonelier

1 2 and a lot more dangerous of a job. 3 They definitely deserve night surcharge of dollar 50. Not dollar as 4 5 you propose. Also I ask you to please not 6 7 wait 10 years for a fare increase and 8 consider one every two years based on overall inflation so that it's less of 9 a shock to the riding public. This is 10 11 very, very important. 12 Just a couple of more points for you to consider. We are more than 13 14 happy to help New York City become 15 more accessible to those who get 16 around in wheelchairs. In return, we 17 ask that yellow taxis are priority for Access-A-Ride fares. Also, wheelchair 18 accessible vehicles have increased in 19 20 price very close to luxury vehicle 21 prices. 22 I ask you to be an advocate for 23 state and federal grants to reduce the 24 cost of wheelchair accessible 25 vehicles.

1 2 Also, another very important 3 point that I want to make is --4 TIMEKEEPER: Thirty seconds 5 remaining. MR. TUNCEL: -- integrity of our 6 7 taxi meter is extremely important to 8 No job should pay taxi driver us. 9 less than the meter fare. Including 10 jobs from Access-A-Ride and app jobs 11 with upfront pricing. We need 12 complete transparency from everyone. Thank you for allowing me to testify. 13 14 MS. ELUTO: Thank you for your 15 comments. 16 Our next speaker is Chris 17 Garcia. MR. GARCIA: Hello, everybody. 18 19 How are you? Thank you for having me. 20 This is my first public meeting, so 21 I'm a little nervous. But I'd like to 22 say hey, guys, thank you for having 23 me. 24 My fellow drivers did excellent 25 testimonies. They pretty much pulled

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1 2 the words out of my mouth. I mean, 3 we -- that -- that driver increase fare is definitely a well-deserved 4 5 one. We definitely need it. Wow, like they really did the great job. 6 Ι 7 don't even know what to say. Another thing is, I heard you 8 9 guys are bringing back EV vehicles, a thousand or something like that. 10 Ι had an order number before the cap. 11 12 You guys gave me a personal extension, but I wasn't able to fulfill that 13 14 extension due to personal reasons. I do have e-mail receipts and 15 16 conversations and documents to -- if 17 you guys want to verify my claims. 18 Thank you, guys, for having me. 19 Is it okay if I can end early? I just 20 want to say thank you for all the 21 drivers that came to testify. If it 22 wasn't for you guys, I -- you know, 23 thank you for everything. You guys 24 really hold it down. Especially, we 25 even had a passenger here. Thank you

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1 2 so much for you. 3 And that will be all, guys. 4 Thank you. Thank you so much. 5 MS. ELUTO: Thank you, Mr. Garcia. 6 7 Our next speaker is Basel 8 Mansour. 9 MR. MANSOUR: Good morning, 10 Commissioner. Good morning, Chairman. 11 My name is Basel Mansour. I'm an app 12 driver. I drive basically for Uber and Lyft. I endorse my colleagues' 13 demands for raise increase. And I 14 15 just wanted to highlight two-points in 16 this regard. 17 First, the CPI that we use for 18 increasing the fares is not an 19 accurate measure. Our expenses as 20 drivers is different from the, you 21 know, regular consumers. We spend a 22 lot of money on gas, car parts, 23 repairs and car costs actually 24 increased a lot in the last two years 25 due to the shortage -- ship shortage,

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1 increase in the oil prices and the war 2 3 in Europe. However, for consumers, 4 when for example gas prices go up, 5 they have options to substitute, maybe 6 use public transportation or other 7 measures. 8 As a driver, I demand the TLC to 9 use industry specific index for 10 inflation. And actually, we don't have to invent the wheel. There's 11 12 indexes out there -- indices out there, like the transportation index. 13 14 I suggest to use it for raising the price. And if you look at that index, 15 16 actually, the cost transportation of 17 running this business increased more than the CPI. 18 19 And we should also, you know, 20 index the fares to inflation in a 21 yearly basis. It's not enough to wait 22 for 10 years for a raise. Right. Ιt 23 should be indexed like whole other 24 many other industries. 25 And the second issue I want

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2	to would like to highlight is, the
3	out-of-state fares, you know, as an
4	app drivers, we are not allowed to
5	basically turn down an offer to go out
б	of state. For example, yesterday, I
7	went all the way to Greenidge in
8	Connecticut. I had to come back
9	empty. And so basically, if you
10	calculate my fare divided by the time
11	going back and forth, you know,
12	it's I made less than \$25 per hour.
13	So we should have, you know, an
14	option as per the TLC rules to
15	negotiate or even turn down offers out
16	of state if we don't want to go there.
17	Or also to increase the fares, right,
18	because we have to come back mostly
19	empty from, you know, out of state.
20	So that should be also addressed.
21	Overall, I endorse all my
22	colleague's demands for the
23	TIMEKEEPER: Thirty seconds
24	remaining.
25	MR. MANSOUR: for the fare

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1 increase. And I end it with this. 2 3 Thank you so much. 4 MS. ELUTO: Thank you. 5 Our next speaker is Mouhamadou Aliyu. 6 7 Mr. Aliyu, just unmute your 8 microphone and you can begin. MR. ALTYU: Hello. Good 9 morning, Commissioner Do. Good 10 morning, all the Commissioners. 11 And 12 thank you for giving me this 13 opportunity to testify about my life. I can't thank Commissioner Do 14 15 enough because since he took over, 16 everything been going very well. And 17 I think last year been better since our Commissioner Do took over. And 18 19 then I can only wish him Godspeed as 20 in, we are going to be well together. 21 That being said, I fully support 22 all the proposal on the table, this 23 money. But I have a point to make 24 about JFK. The \$65 won't get it done. 25 Believe me. If you are going to stick

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1 2 with \$65, it won't get it done. 3 Talking about JFK. Because it won't be enough 4 5 incentive to cover it up. It won't make -- financially, it won't be good 6 7 enough for a driver to leave the city and then just look for the 65-dollar 8 9 like JFK when it can be doing better 10 while it's in the city. And also, the shortage won't be -- it won't solve 11 12 the problem of the shortage either. So we are getting this raise for 13 14 us to make our lives better, but to also -- to cover up when we come with 15 16 some incentive, talking about JFK, we 17 have to do a little bit better. So I 18 urge you to go for 70-dollar minimum 19 plus the 5-dollar surcharge between 20 the hours of 4:00 to 8:00. And that being said, the other 21 22 problem is, you don't see this EL come 23 in this industry, they make my life, 24 my coworker life miserable. They 25 really, really affect our way of life

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2	big time. So now this EL, they're not
3	only out there, now you guys allowed
4	them to be in our car. So they got to
5	be regulated. Our meter means so much
б	to us. The meter means everything to
7	us. And we are not going to take
8	less. We are not going
9	TIMEKEEPER: Thirty seconds
10	remaining.
11	MR. ALIYU: We are not going to
12	take less pay than whatever the meter
13	says. It's so ridiculous for the EL
14	to they keep enslaving us. That's
15	not acceptable. The government should
16	not support a system that enslaves its
17	own. It's not acceptable. And I
18	think the government should really,
19	really address this EL issue because
20	the way they're going, we are not
21	going able to support ourselves.
22	TIMEKEEPER: Time has expired.
23	MR. ALIYU: Everything will be
24	rely on the government. And that's
25	not the way it's supposed to be.

1 2 When you work hard, you deserve 3 to get paid. And it's not by paying people this cheap, we are going to get 4 out of this mess. 5 So thank you very, very much. 6 7 Thank you for giving me this 8 opportunity. 9 MS. ELUTO: Thank you. 10 Our next speaker is Mohammad 11 Islam. 12 Mr. Islam, unmute your 13 microphone. 14 MR. ISLAM: Yes. Can you hear 15 me? 16 MS. ELUTO: Yes. 17 MR. ISLAM: Hi. This is Islam. I'm a member of Taxi Workers Alliance. 18 19 Thank you so much for giving me the 20 opportunity to speak for this 21 testimony. And I also thank you TLC 22 that I'm an owner driver and you give 23 us our life back to reduce our loan 24 risk surcharge program. Thank you so 25 much.

1 2 And also, shame that after 3 12 years you are thinking to raise our 4 fare. It's supposed to be adjust 5 every year. Last 12 years, everything, price has gone up almost 6 7 double. But you are not thinking about that. After 12 years, you are 8 9 thinking that. It's supposed to be 10 adjust every year or every two years. And another thing, from JFK, if 11 we pick up any passenger from like 12 Queens or Brooklyn for short hail, and 13 14 that should be a surcharge. Because we -- we lose a lot of time over 15 16 there. And if the short hail trip is 17 more than \$35, then they do not accept for short hail. So if someone get a 18 19 cab from JFK to Coney Island, it takes 20 more than hour. 21 From there, if we come back to 22 JFK, it will take another hour. And 23 if we go back to the city, that will 24 take another more hour. 25 So -- and we are to work again

1 normal line to get the next -- we lose 2 3 a lot of time for that. So you have to consider that. 4 5 And for Access-A-Ride, they do not pay -- I think less than half 6 7 meter fare. So that fare should be at 8 least a middle fare. Because they do 9 not pay that. So you are talking about 10 50 percent accessible -- we have to 11 12 get that opportunity to pick up Access-A-Ride fare. Because they do 13 14 not give us the -- the minimum fare. 15 So you have to think about that. 16 And all everything in the fare 17 other -- Taxi Workers Alliance 18 proposal, I strongly agree that. 19 Thank you so much for giving me 20 an opportunity to speak. 21 MS. ELUTO: Thank you for your 22 comments. 23 Our next speaker is Basia 24 Osowski. Please unmute your mic and 25 you can begin.

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MS. OSOWSKI: Good afternoon. My name is Basia. I am a member of NY TWA. I am owner of a medallion and driver. And I just would like to emphasize that we are only industry who get raise every 10 years without fail. I would like to also state that the raise should be kind of every year because of the inflation. And, you know, we are people, too. And I think the passengers do not care that much if they spend five or \$10 more going to JFK as long as we can provide a good service.

16 I think that we also help if the 17 city allowed us to use the bus line, 18 that way really make everybody happy, 19 especially the customers who usually 20 come, you know, kind of late and they 21 expect miracle. And so if it's 22 possible, I would like to note too, if 23 somehow you can work out prepayment 24 like anywhere you go, you have set up 25 the price, they pay especially when

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1 the -- when -- and credit card. 2 3 So I really support the raise and maybe finally, the drivers could 4 see some light at the end of the 5 tunnel. And they could enjoy the 6 7 family also. Not driving 12 hours, 14 8 hours, it's really, really tiring. 9 And, you know, everything went up. The cars are now 60, \$65,000. 10 So that raise is really, really long 11 12 waiting for. 13 Thank you. 14 MS. ELUTO: Thank you for your 15 comments. 16 Our next speaker is Alpha Barry. 17 You can unmute your microphone and 18 begin. 19 MR. BARRY: Okay. Good morning, 20 everybody. Can you hear me? 21 MS. ELUTO: Yes. 22 MR. BARRY: Good morning, 23 everybody. 24 So I thank everyone for organizing, all the organizers for 25

1 2 this Zoom thing to happen. So I 3 also -- my name is Alpha Barry, and I'm a taxi -- I'm a member of Taxi 4 Workers Alliance. 5 So I've been driving for almost 6 7 19 years, and the -- I do not have even \$2,000 saved in my bank account. 8 9 So the only reason why I got a car is because I took an SBA loan. 10 That's the reason why I got a car. I was 11 12 able to buy a car. And we work so hard, we don't --13 you don't work so hard, you don't make 14 15 any money. 16 And thinking about we are 17 talking about, the 25-dollar raise. 25-dollar raise, people are thinking 18 \$25 is a lot. The thing that goes 19 20 behind the \$25 is like, we got so many expenses. Like if you live with 21 family here, the rent and the gas and 22 23 electricity, the food that you buy and 24 the -- plus you got kids that you have 25 to, you know, take care of, plus you

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1 2 got family members, that's where your 3 expenses goes. Most of the money that you make, 4 5 people are thinking that \$25 is a lot. \$25 is not. We are not asking for 6 7 \$50. We are not asking for \$40. We 8 are only asking for 25-dollar rate. 9 When Uber and Lyft are making billions of dollars, nobody questioned 10 that. Nobody questioned that. We are 11 12 only asking for 25-dollar raise. Guys like me, I have a debt that 13 almost like \$60,000. So for me, as a 14 driver who's been driving for almost 15 16 20 years, I don't even have \$2,000 17 saved in my bank account. And then I have a debt on meter, goes before I 18 19 have \$39,200 SBA loan that I have to 20 pay back. I didn't even start paying 21 it yet. 22 TIMEKEEPER: Thirty seconds 23 remaining. 24 MR. BARRY: Okay. 25 And then plus the trip that we

1 2 have out of town trip, the out of town 3 trip is another killer. We need that 4 also to be -- because you put -- you 5 put millage in your car, you pump gas and it's like a waste. 6 7 We also need like the bonuses. 8 Bonuses for the share rides. Share 9 ride, we need bonuses. So because the share ride also is another killer. 10 Ιt 11 make sure -- passenger don't like it, 12 drivers don't like it. 13 Okay. Because everybody wants 14 to get to their destination, but they don't -- they don't want to pay 15 16 high -- when they see the share ride, 17 they want to take the share ride. And 18 now they expect you to get there as 19 soon as possible. 20 And then they put pressure on 21 you when they're rating -- they rate 22 the driver. 23 So please, we need this \$25 an 24 hour. Please give us this \$25. I'm 25 dying inside. Inside of me. Every

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1 2 time we have to come here and beg for 3 a raise, please give us this --4 TIMEKEEPER: Time has expired. 5 MR. BARRY: All right. Thank 6 you. 7 MS. ELUTO: Thank you. 8 Our next speaker, Ibrahim Zoure. 9 Mr. Zoure, you can unmute your 10 microphone. MR. ZOURE: Yeah. 11 Thank you 12 very much. Good day, everyone. My name is Ibrahim Zoure. I'm a Lyft 13 driver and member of the NY TWA. The 14 15 only organization that truly stands 16 for all drivers. 17 Thank you to all the NY TWA 18 worker and special thanks to our 19 sister leader, Debbie. I'm here today 20 to support the raise for all because 21 this raise means so much to us taxi 22 drivers, that we can only say thanks 23 to the proposal of the TLC is an 24 important step. But we still want to 25 ask of the TLC because we -- we

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2	drivers are a product of the TLC. We
3	are TLC graduated. And we we're
4	proud to serve the good City of New
5	York every day that we got we get
6	up. All we, you know, hope to do is
7	to give our service to the population
8	of New York.
9	One thing you know that, you
10	know, most people don't understand, we
11	taxi drivers, we are human and we are
12	not robot. We are fighters, we are
13	mothers, we have children to take care
14	of. And when we look at our bank
15	account, you know, and it doesn't
16	really, you know, make us proud of
17	ourself being taxi drivers. Why?
18	Because the price the industry has
19	been so much disserve the past decade
20	that drivers are confused of what
21	happening to the industry.
22	So we thank the city official
23	for taking time today to listen to us.
24	You know, because we need someone to
25	really, you know, look in our

1 2 direction and see our suffering. 3 So the -- the cost of living is high right now. Gas, food and 4 5 everything else. So what can we do if we are the first one in contact with 6 7 the population --8 TIMEKEEPER: Thirty seconds 9 remaining. 10 MR. ZOURE: -- when they're going to work, when they're going to 11 12 hospital. So, you know, President 13 Biden say at the last UN meeting that 14 when parent cannot feed their 15 children, nothing else matter. And we 16 say thank you for him to stand at the 17 UN podium and say that. The whole world hear it. 18 19 So now, I know time is limited. 20 I'm going to ask also if we can double 21 the out of town trips fare because 22 most of the time, when we go out of --23 TIMEKEEPER: Time has expired. 24 MR. ZOURE: -- town, we come 25 back empty. And also Lyft out of town

1 2 do not give us passenger to come back 3 to the city. So my time is expired, I know. 4 5 But I thank everyone for taking time being here today to listen to us. 6 7 Please, we only want a decent living 8 wage to take care of our family, our children. 9 10 Thank you very much. 11 MS. ELUTO: Thank you. 12 Our next speaker is Manjinder 13 Singh. Mr. Singh, please unmute your 14 15 mic. Yes. 16 Yes, we can hear you. 17 MR. SINGH: You can hear me? MS. ELUTO: Yes. 18 19 MR. SINGH: Good morning, 20 Commissioner Do and other 21 Commissioners and my fellow drivers. 22 Actually, this is very 23 incredibly insulting on us drivers. 24 This is the third fare raise hearing, 25 and they don't get any result. So we

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2	want to you urge to you, beg to
3	you, pass the rule today. Whatever
4	you need to done. Done, because we
5	have 11-yearlong wait for that. Don't
6	think only one driver is driving.
7	Think about his family.
8	Minimum, one to four people and all of
9	each family. And they have a kid,
10	they have dreams. They have to go
11	school. College. Kid wants
12	everything there in the world. Where
13	we bring the money if you give us
14	10-dollar an hour less than minimum
15	raise. And what I can tell you, shame
16	of that kind of system, we work for
17	it.
18	I have to say that. And please,
19	urge you to you, pass the bill today
20	and set the light on our table with
21	the food and the other stuff that
22	people need it.
23	And I want to ask personally to
24	Commissioner Do, I apply for my
25	medallion for extension. My old

1 2 friend is getting like year extension. 3 But I get only four months with this. I think it's partiality with me. 4 5 Please look at the medal and grant us little more. Because my brother is 6 7 very sick. I couldn't afford a new 8 car. 9 So thank you for everyone to 10 listening me. And I really appreciate our president, Madam Desai, great 11 12 leader, great work she done with NY 13 WTA. And member of 15 year. Proud to 14 say that she is our president. 15 I want to hear from same thing 16 from the TLC side. Proud to say the 17 TLC is representing us. I mean 18 regulate us. But right now, it's 19 shameful act. We are making less than 20 10-dollar an hour. And the last 21 Commissioner is accept that thing 22 and is --23 TIMEKEEPER: Thirty seconds 24 remaining. 25 MR. SINGH: So please, pass the

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1 2 bill today and send the light on our 3 table. Thank you very much. 4 MS. ELUTO: Thank you for your 5 comments. Our next speaker is Martin Napo. 6 7 You can unmute your mic now. 8 MR. NAPO: Okay. Thank you, 9 Commissioner, for give me a chance to 10 talk at this hearing. My name is Martin Napo. And I'm a member of Taxi 11 12 Alliance Workers. I have two points to raise 13 14 today. You know, I'm for many app 15 companies, when you go outer city, you 16 are coming back empty. So I'm asking 17 you if it's possible to double this 18 price when we are going out so that we 19 can come with somebody to cover our 20 expenses. I'm driving the car full 21 tank, is like 160-dollar. You go and 22 you have like \$0.43. Like out -- out 23 of state. I don't know how much you 24 want us to fill our gas and -- and have life with our families. Our 25

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2	fast and now I can't fit my feet
3	like cost me. Because at the end of
4	the day, I don't know how much you
5	coming from we working like
6	12 hours. That's the first point.
7	The second point, I know TLC,
8	you are coordinating drivers.
9	Coordinating the app the app
10	business, buses. So I'm asking you
11	today, if it's possible, the way you
12	are able to control drivers, we are
13	asking you to be able to control our
14	buses, which are the app owners.
15	Because normally, the commission,
16	they're taking 26 percent. But by the
17	end of the trip, you are going to see
18	that they are taking like 60 to
19	70 percent. And when you are making
20	raise at this offended me. We don't
21	see any raise in our any paycheck.
22	Because the minimum pay now is 547.
23	As it used to be.
24	So I think it's time that TLC
25	put its power on everyone like me and

1 2 like my boss. Because I need to get 3 the fair pay. When the passenger pay 4 \$10, I deserve to get at least seven 5 over this. I don't deserve to get 3-dollar over 10. 6 7 So it's time, TLC, you play your 8 role. You play your role by 9 controlling drivers and controlling 10 the -- the app owners. If not, we are 11 starving and you see people going --12 TIMEKEEPER: Thirty seconds 13 remaining. 14 MR. NAPO: It's not good. 15 I'm very happy that you are 16 asking us to talk and I believe you 17 are going to take what we say in 18 account, so our life can grow better 19 and better so that we can save the 20 city very, very good. Because this --21 the driver is not happy. How you 22 think we are going to be driving. 23 It's up to you to make city work well. 24 And we are citizens, and we are voting 25 for the mayor, who is taking you as

1 the Commissioner. 2 3 So thank you for your time. 4 Thank you. 5 TIMEKEEPER: Time has expired. MS. ELUTO: Thank you for your 6 7 comments. 8 Our next speaker is Amos 9 Baffour-Gyau. Please unmute your microphone 10 11 and you can begin. 12 MR. BAFFOUR-GYAU: Hello. Can you hear me? 13 MS. ELUTO: Yes. 14 15 MR. BAFFOUR-GYAU: Okay. Good 16 morning. Thank you, Commissioner, 17 for -- to allow us to speak at this 18 time. 19 I have been driving for like 20 20 -- more than 20 years. And now, 21 this -- the business was good. Now it 22 was so bad. That's what all the 23 drivers are saying. 24 You are making like \$2,000 a 25 week driving seven days. At the end,

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2	they're taking all the fee from and
3	the congestion price. You end like
4	\$700 for yourself. Not even the gas
5	you're buying, you buy like almost 300
б	dollar. For a driver to get a decent
7	lunch at Manhattan, you have to spend
8	like over \$25 to get some food to eat.
9	And if you been out there for
10	more than 12 hours, seven days a week,
11	and we end up, in all your expenses,
12	like \$5 in your pocket. It's killing
13	us.
14	A lot of time, I'm talking
15	about the trip to JFK. If you ask
16	any driver at this time, it would take
17	you more than one hour. The the
18	minimal is one hour, 22 minutes to get
19	to JFK. Imagine sitting and spending
20	all this gas and get to the airport
21	and you are making \$52. And some of
22	them don't even give you a tip because
23	of the fees associated.
24	And what I'm talking about,
25	distant and when I look at every daily

1 2 shift or the -- you know, the 3 congestion, you know, fees taking from me, it's like almost \$400. And I'm 4 5 getting this 700. Then after that, I have to do my expenses for gas taken 6 7 out from this. This is not good. And they have to look at this tradition. 8 9 My last thing also is, we 10 driver, we used to have a space when 11 we want to go to lunch or use the 12 bathroom. Now you don't get it at 13 all. So you have to put your -- your 14 car sometimes in the -- in the parking lot or somewhere to pay. All these 15 16 taxis and this food -- this, you know, 17 black cars. And sometimes if you see 18 a -- you know, a taxi sign, you put in 19 your car, you come back, you get 20 ticket. 21 TIMEKEEPER: Thirty seconds 22 remaining. 23 MR. BAFFOUR-GYAU: The truck --24 the truck drivers and other drivers 25 where they have the city permit are

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1 2 taking our spot. We don't have space 3 to get rest or to go bathroom to park 4 our car. 5 Please, we're helping the city, as we are making money for our family. 6 7 So you need to help us. Thank you 8 very much. 9 MS. ELUTO: Thank you. 10 Our next speaker is Golam Talukder. 11 12 You can unmute your mic and 13 begin. 14 Mr. Talukder, please unmute your 15 microphone. Sir? 16 All right. We'll come back to 17 you. 18 Our next speaker is Surin 19 Manaktala. 20 MR. MANAKTALA: Yes, hi. Good 21 afternoon. Can you hear me? 22 MS. ELUTO: Yes. 23 MR. MANAKTALA: Hi. My name is 24 Surin Manaktala. Good morning to all. I'm the member of New York Taxi 25

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Workers Alliance. Thank you very much for giving me the opportunity to talk to you all.

I'm here to request a fare hike ASAP. Which is due since 2012. Cost and goods have gone up more than 25 percent. Shortages have decreased the demand of drivers because other drivers left yellow and went to drive Uber or trucks or DoorDash kind of jobs. Many owner medallions are sitting in the storage for years. Let's give us some incentive to take the medallions out of storage so we can buy cars and rent to drivers.

17 I think this hike to 25 percent 18 rates, which we are offered. I also want to tell you the traffic 19 20 conditions in and around New York City is taking a big toll on drivers and 21 22 economy. I'm requesting that only 23 yellow cab should be allowed to go in 24 the special lane on 49 and 50th Street 25 like they used to go 15 years ago. Ι

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2	also think \$3 to \$5 surcharge. Make
3	the yellow cab meter start at \$9,
4	because driving the customers that
5	taking the Uber because they are
6	beating the meter fare when demand is
7	low.
8	The tripled the price and demand
9	is high, making yellow drivers costing
10	nickels and dimes. If this is not
11	price gouging, then express what is
12	price gouging.
13	Some old general owners may be
14	50 percent of total should get special
15	incentives like wheelchair accessible
16	vehicles should be for them.
17	Wheelchair accessible vehicles are
18	very, very big and expensive and start
19	to break down within a year. Some
20	can't even fit in some garages. So
21	fair who mandated the wheelchair
22	accessible vehicle should give more
23	incentives to who are still willing to
24	drive wheelchair accessible vehicles.
25	I also request that because we

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1	
2	could not get a raise for 10 years, we
3	should get retro raise starting from
4	last six years. Because all city
5	workers get a raise every three to
6	four years. Also there should be a
7	lot more for drivers to eat and use
8	bathrooms, etc. in the city. A lot
9	of and dispatchers at the airport
10	take money from drivers to give
11	TIMEKEEPER: Thirty seconds
12	remaining.
13	MR. MANAKTALA: Discussion is
14	going on forever. I was at the
15	airport and still have there are
16	illegal drives driving our fares.
17	Also passengers at JFK for Uber get
18	the cab like yellow service. While
19	yellow passengers have to walk 1 mile
20	to get into yellow cab. I was asked
21	by the Mayor of NYC to testify that I
22	explained him the situation. Don't
23	let the MTA Port Authority rob the
24	cabdrivers. Please reach out to me or
25	Robert Lee or Ms. Desai from NYC Taxi

1 2 Workers Alliance if you have any 3 questions. TIMEKEEPER: Time has expired. 4 5 MR. MANAKTALA: The media, board members, we move New York for over 80 6 7 years, 24/7, driver power, union 8 power. Please give us what we 9 deserve. Thank you. Have a nice day. 10 MS. ELUTO: Thank you for your 11 comments. 12 Our final speaker for this 13 hearing is Golam Talukder. Mr. Talukder, if you can unmute 14 15 your mic, you can begin. 16 MR. TALUKDER: Hello. Good 17 morning. Can you hear me? MS. ELUTO: Yes. 18 19 MR. TALUKDER: Good morning, my 20 name is Golam Talukder. I'm a yellow 21 cabdriver and owner for 20 years. I'm 22 a member of NYTWA. And our wonder 23 woman, Bhairavi Desai is our leader. 24 She's helping us all the way, seeing 25 the -- forgiveness. Thank you so much

1 2 with cooperating with our -- and 3 getting the fare raise. I have couple of things to say. 4 5 Number one, JFK Airport, especially rush hour, going to JFK Airport back 6 7 and forth is taking like sometimes 8 more than one and half hour. So it is 9 better if you raise it to \$70. Really 10 appreciate it. And the last thing I would like 11 12 to say, like yesterday, we -- when 13 TWA, we have a site, we chat and we do 14 everything there, we see some fare 15 from the car is downtown Manhattan to 16 JFK only \$30. Where you look at fare 17 to JFK Airport \$52. So can you make a rules or add 18 to these rules like mile or whatever. 19 20 Car arrow, they cannot go below that 21 yellow cab meter fare. Like they are 22 cheating to the driver and you have to 23 take a look. If you need more 24 resources, our NYTWA have so much 25 information with everything.

1 2 So my main question is that any flat fare, Uber car, whatever mile, no 3 less than meter fare of the yellow 4 5 cab. Thank you so much. 6 7 MS. ELUTO: Thank you for your 8 comments. 9 That concludes our first public 10 hearing. We will now begin our second 11 12 public hearing on driver payment rules for high volume for-hire services. 13 I will now call our first 14 15 speaker. That is Andrew Greenblatt. 16 So Mr. Greenblatt, please unmute 17 your microphone and go ahead. You are still muted. There you 18 19 go. 20 MR. GREENBLATT: Thank you. 21 Hi, my name is Andrew 22 Greenblatt, and I'm the policy 23 director of the Independent Drivers 24 Guild, the IDG. 25 Thank you for this opportunity

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2	to testify before you today regarding
3	the proposed amendments to the minimum
4	driver payment rules for high volume
5	for-hire services and changing how
6	utilization rates are calculated and
7	applied.
8	First, some background. The IDG
9	is a non-profit affiliate of the
10	International Association of
11	Machinists and Aerospace workers, and
12	our organization represents over
13	100,000 for-hire vehicle drivers
14	throughout New York State.
15	The TLC's proposal regarding
16	high volume FHV driver pay is very
17	thoughtful and sensible approach. And
18	IDG appreciates the TLC's time and
19	effort in developing the proposal. As
20	well as the staff's regular outreach
21	to driver organizations like the IDG.
22	Commissioner Do, thank you for your
23	leadership in this area.
24	The initial 7.82 increase, as
25	well as time future increases to the

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2	Consumer Price Index will certainly go
3	a long way with regard to addressing
4	record high inflation, and the related
5	costs of operating a vehicle
б	supporting our families. And the
7	annual review tied to the cost of
8	living will keep up with rising
9	expenses.
10	We would like to point out some
11	shortcomings, however, and recommend
12	ways to improve the proposed
13	amendments. While the proposal adjust
14	driver pay by an additional 7.8
15	percent to keep up with inflation,
16	that just brings it to the 2019 level
17	and doesn't account for the fact that
18	the economy is still experiencing
19	extraordinary inflation. Therefore,
20	the proposed raise will be out of date
21	sooner rather than later.
22	Furthermore, the IDG and its members
23	have always maintained that the 2019
24	minimum pay rate, while making some
25	progress, was too low.

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1 2 Based on these two-points, we 3 strongly recommend that the TLC raise 4 pay by an additional 10 percent at 5 minimum. Concerning the proposed 6 7 amendment to establish a new industry 8 wide utilization rate of 58 percent 9 with a range to help specific rates if 10 necessary, we applaud your efforts to 11 prevent app company lockouts to 12 drivers. And thank you for hearing 13 IDG's concerns. When the TLC first instituted 14 15 payrolls over this industry, we feared 16 that without a cap on TLC drivers, 17 companies would respond with lockouts. 18 And that's exactly what they did. 19 We continue to support a cap on 20 newly licensed drivers as the most 21 effective answer --2.2 TIMEKEEPER: Thirty seconds 23 remaining. 24 MR. GREENBLATT: Still, we are 25 hopeful that this experiment will --

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1 2 in allowing for a range, will allow 3 for a significant reduction in lockouts. 4 5 Until all the data is in, however, we ask that the TLC to keep a 6 7 close eye on what's going on to make 8 sure that lockouts do not come back 9 again. Thank you again for all of your 10 hard work, and for giving us the time 11 12 to discuss these matters. 13 MS. ELUTO: Thank you for your 14 comments. 15 Our next speaker Josh Gold. 16 MR. GOLD: Thank you for this 17 opportunity to testify. My name is Josh Gold, and I work for Uber. 18 19 I wanted to especially thank the 20 new Commissioner and the staff. We 21 appreciate how you and your team have 22 hit the ground running on many issues 23 in an effort to move the industry and 24 the city forward in our recovery. Yesterday, we submitted a 25

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1 2 comment outlining Uber's concerns with 3 the proposed rule, and I wanted to highlight some of those concerns. 4 5 TLC existing rule says that the 6 per mile and per minute rates are to 7 be adjusted once at the beginning of each year based on changes to a single 8 9 price index over the course of a year. 10 That approach in the consumer price 11 index chosen came from para and 12 Russian (phonetic) studies which formed the basis of the existing rule. 13 14 The proposed rule, however, would adjust rates in the middle of the year 15 16 of this year. 17 Permanent payments would be 18 based in part on a single month's 19 worth of consumer pricing data, and 20 that month is June 2022, when consumer 21 prices spiked. 22 Per mile rates would be based on 23 a sub-basket of a volatile price index 24 for a single month that the TLC has 25 never used before and proposes in the

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2	proposed rule to never use again.
3	This basket's pricing has subsequently
4	dropped considerably since its 20-year
5	high in the chosen month in June 2022.
б	The TLC's data selection produces
7	abnormal rate increases and locks them
8	in. In fact, the new methodology is
9	economically unjustifiable.
10	The TLC does not need to and
11	should not adjust rates now. It can
12	and should instead wait until the
13	beginning of next year to adjust rates
14	based on comparing yearlong averages
15	of the larger index, consistent with
16	the existing rule and the studies
17	which underpin it. And consistent
18	with the TLC's proposed plan moving
19	forward.
20	Our comment in the expert
21	analysis that a company detail some
22	other issues that warrant the TLC's
23	serious consideration. We urge the
24	commission to take the sufficient time
25	to address these issues before acting

1 2 on the proposal. 3 Thank you. MS. ELUTO: Thank you for your 4 5 comments. Our next speaker is Bhairavi 6 7 Desai. 8 You need to unmute your 9 microphone and you can begin. 10 MS. DESAI: Hi. Good morning again. I'm Bhairavi Desai, executive 11 12 director of the New York Taxi Workers Alliance. 13 14 It's hard not to laugh after 15 hearing a testimony from Uber. This 16 is the same company whose CEO claimed 17 that gas prices have had no effect. 18 Well, of course they had no effect on 19 the company because it's the drivers 20 that have borne these expenses. 21 That's the absolute reason why we need 22 this raise. 23 Uber, as a company, everybody 24 knows, has been charging more and more 25 to every passenger. They have not

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2	been distributing that back to the
3	actual drivers who, throughout COVID,
4	continue to take the risk, have to pay
5	for all these expenses, including at a
6	time of such heightened inflation, and
7	are the ones responsible for the labor
8	that bring this company its riches.
9	I mean, it's just a joke to hear
10	them basically say that a raise is not
11	needed. You know, the cost of not
12	just gasoline and vehicle and repairs
13	and insurance has gone up, the cost of
14	food has gone up, the cost of milk has
15	gone up, cost of bread has gone up.
16	Rents have gone up.
17	In other parts of the country,
18	Uber voluntarily enacted a fuel
19	surcharge. This is the one city, the
20	city where it is the breadbasket for
21	this company, where they punish the
22	drivers and deny them a fuel
23	surcharge. And how dare they now talk
24	about denying the drivers a long
25	overdue raise.

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1 2 We are proud of the fact that we 3 are the union that proposed a transportation CPI. Not only is it 4 5 economically sound. As one of our members Basel said earlier. It is 6 7 actually the CPI index that the TLC 8 must adopt permanently. You cannot go 9 back to a household CPI which simply does not measure the level of expenses 10 that professional drivers bear. And 11 12 we can't leave that on these 13 companies. 14 That's the other reason why one 15 of our other members, Alpha talked about the need to continue with the 16 17 group rides bonus. You can't leave it 18 voluntarily to these companies to do 19 anything right by the drivers. You 20 have the power to regulate them, and 21 you must use that power. We need to 22 reinstate the group rides bonus. We 23 need to double the fare --24 TIMEKEEPER: Thirty seconds 25 remaining.

1 MS. DESAI: -- for Uber and Lyft 2 3 trips for out-of-town trips. Drivers are deadheading back, they're coming 4 5 back empty with -- there's no payment. They're not making enough on these 6 7 out-of-town trips. We need parody with the yellow cab taxi meter for 8 9 Uber and Lyft drivers to be equally paid. Double the rate on these 10 11 out-of-town trips. 12 We also call upon the TLC to do 13 another study that would establish the 14 prevailing wage standard --15 TIMEKEEPER: Time has expired. MS. DESAI: -- for drivers in 16 17 this industry. \$25 an hour after expenses is the minimum that a 18 19 workforce that serves a million people 20 every single day, makes this city the global capital that it is, drivers no 21 22 longer accept to be the lowest paid 23 transportation workers. They deserve 24 a proper increase. You can make it 25 happen. Nothing less than \$25 an

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1 2 hour. 3 Thank you, Chairman Do. We are proud of the work that we did with you 4 5 to bring ourselves to this point of a raise. And we look forward to winning 6 7 much, much more. 8 Thank you. 9 MS. ELUTO: Thank you. 10 Our next speaker is James 11 Parrott. 12 Mr. Parrott, you can unmute your 13 mic. 14 MR. PARROTT: Good morning, 15 Chair Do and members of the New York 16 City Taxi Limousine Commission. 17 My name is James Parrott. I'm director of economic and fiscal 18 19 policies at the Center for New York 20 City Affairs at the New School. Thank 21 you for the opportunity to testify on the proposed pay changes affecting 22 23 for-hire vehicle and taxi driver pay. 24 Inflation is running its highest 25 level in 40 years. It is encouraging

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2	to see the TLC act to adjust the
3	minimum compensation for for-hire
4	vehicle drivers and the taxi fare, to
5	help New York City's drivers keep pace
б	with inflation.
7	This is particularly a
8	critical considering that the city
9	is still struggling to recover from
10	the pandemic unprecedented economic
11	dislocations. I strongly support both
12	sets of proposed rule changes.
13	Along with Professor Michael
14	Rank (phonetic) of the University of
15	California, Berkeley, I was the
16	co-author of the 2018 and 2019 studies
17	that were the basis for the for-hire
18	vehicle minimum pay standard.
19	In our December 2020 analysis
20	that assesses the impact of that pay
21	standard in its first year, we found
22	that the minimum compensation policy
23	had the intended effects of raising
24	driver pay while reducing passenger
25	wait times and maintaining service

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2	levels. We found a high rate of
3	compliance and that the driver pay
4	increased about 9 percent. For an
5	estimated aggregate increase of
6	\$340 million in 2019.
7	Some of the pay increase was
8	passed through to the passenger fares,
9	but there was also a significant
10	reduction in the effective company
11	commission rates.
12	We also found that there was an
13	increase in passenger fares in Chicago
14	at the same time without the
15	implementation of a minimum driver pay
16	standard there.
17	Originally, the TLC rule
18	establishing the minimum compensation
19	standard called for an annual
20	adjustment to reflect changes in the
21	Consumer Price Index. However, we had
22	not anticipated inflation running at
23	more than four to five percent a year.
24	While there was a moderate
25	adjustment and the per minute

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2	component of the pay standard in
3	February of this year, there was no
4	change in the milage factor in the pay
5	standard. The transportation
6	component of the regional CPIW is a
7	better indication of the
8	vehicle-related cost borne by drivers.
9	That index
10	TIMEKEEPER: Thirty seconds
11	remaining.
12	MR. PARROTT: that
13	component by 36.5 percent from
14	February of 2019 through June of 2022.
15	The expense factor increased utilizing
16	the proposed rule is in fact fairly
17	conservative. Private transportation
18	costs rose 44 percent over the same
19	period. New and used vehicle prices
20	rose by 40 percent, and the gas and
21	gas cost doubled, that is increased
22	100 percent over that period.
23	I also support the
24	proposed changes to the taxi
25	TIMEKEEPER: Time has expired.

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1 2 MR. PARROTT: -- share 3 associated surcharges, including those for the airports. It's been 10 long 4 5 years since there's been an adjustment to the taxi fare that directly affects 6 7 what a driver puts in their pocket at 8 the end of a long shift. These 9 adjustments are long overdue. 10 Thank you for the opportunity to 11 testify today. 12 MS. ELUTO: Thank you for your 13 comments. 14 Our next speaker is Malik 15 Anwaar. MR. ANWAAR: Hello, everyone. 16 17 Once again, thank you to the TLC Commission. We are back at level one 18 where we started. Same minimum wage, 19 20 same stress, same problems, more 21 tickets and more commission for Uber and Lyft. 22 23 All TLC did this whole year is 24 figure out how to the give one 25 thousand more TLC plates only to EVs.

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1 2 That's what I take as throwing a bone 3 to us to keep us in mixed emotions, so that way less drivers show up at the 4 5 hearing when -- goes to TLC not getting bashed as much. 6 7 Funny thing is, you guys set up 8 the external fair the same day I 9 believe just to take attention away from this hearing. 10 I don't know who these people 11 12 are who are saying we are getting --13 we should get 25 per hour and all that 14 B.S. We are not employees. We are independent contractors, and we are 15 16 bargaining to get life justice -proposed the 90 percent of the fare. 17 18 Ride share companies keep 19 profiting off our hard labor work, as 20 always, and the TLC does not give a 21 damn. 22 It's simple. If TLC would just 23 set the rules where every driver would 24 get 90 percent of the fare and that's 25 it. All the pluses, minuses, would be

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2	gone and for once just listen to the
3	
	workers. We are the ones moving the
4	city 100 times better than the MTA.
5	But yet now we are getting hit with
б	another stressful plan from them to
7	charge us up to \$23 every time we
8	enter the CBD area.
9	How is that fair? Why is it
10	that we are risking our lives every
11	sickle day yet we just get the minimum
12	rates. Why is it that we get tickets
13	just because we went to use the
14	bathroom for a minute or two. Why is
15	it that so many drivers are being
16	diagnosed with diabetes and others
17	having heart attacks just freaking
18	stressing about how it will be
19	tomorrow.
20	And then there's back problems,
21	stress about riders or someone else
22	shooting us. And the list goes on and
23	on. TLC drivers are being shot,
24	robbed, killed. And now to add on top
25	of that, those TLC so-called peace

1 2 officers are assaulting us. 3 I implore TLC to please go back to the drawing board and instead of 4 5 drawing cartoons this time, please do some work, have a passionate heart and 6 7 think about the shit we go through. 8 And please come back with some better solutions. 9 10 And a cap on new ride share riders is needed if TLC actually wants 11 12 us to make money. 13 Thank you. 14 MS. ELUTO: Thank you. 15 Our next speaker is Ray Rehill. 16 Please unmute your microphone 17 and you can begin. 18 MR. REHILL: Hi, can you hear 19 me? 20 MS. ELUTO: Yes. 21 MR. REHILL: Yes, hi. Good 22 morning to everyone. Thank you, Chair 23 Thank you everyone from the TLC Do. 24 that's coming to hear this hearing 25 out.

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1 2 A couple of good points to make. I would start with Josh Gold from Uber 3 representative that came and said it 4 5 would be economically unviable to give a raise in the middle of the year, 6 7 which is absolutely untrue. Having seen that inflation is up close to 8 9 10 percent. Also having seen that fares have not been adjusted from the 10 11 very getgo with Uber. 12 They are taking over 50 to 60 percent of the fares that are out 13 14 there. At the same time, app 15 companies have no transparency, no 16 liability as most drivers are 1099 17 workers. They don't work for Uber, 18 they don't work for Lyft, they don't work for any hire companies. They 19 20 work for themselves. They're the ones 21 that are doing the expenses. They are 22 the ones putting out the money. They 23 are the ones that are going out there 24 and taking the responsibility out on 25 the streets. So therefore they should

1 2 be the ones that are rewarded the 3 most. Not companies. Not anyone that's -- you know, not liable for us. 4 5 So going forth, TLC, you guys 6 are the regulators. You regulate the 7 market. You tell them, hey, listen, 8 you can't be unfair to the drivers. 9 You can't be unfair to other people. 10 Also, with the MTA surcharges, whether it's taxi, whether it's Uber, whether 11 12 it's any app company, it is unbelievable that we are making money 13 for the MTA. There are no benefits to 14 15 us whatsoever. I'm not an employee of 16 the MTA. I'm collecting money for 17 them every single day on every single 18 ride. How is that possible? Who 19 allowed that? That would be the TLC. 20 So how do we reward drivers for 21 going out and making money for the 22 MTA? Well, let's provide some 23 benefits. Let's give them some 24 benefits. We don't have any benefit 25 from the MTA. So if you are going to

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2	allow anymore surcharges and talk
3	about raising fares, which don't work
4	obviously, because if everyone is
5	having to pay more and more money,
6	there's going to be less and less
7	revenue for everyone involved.
8	I think what needs to be done is
9	take away some of these surcharges,
10	take away some of these regulations
11	that allow basically I mean, it's a
12	carcass full of vultures. How many
13	vultures are going to be on a single
14	carcass. That's the question.
15	So I would thank everyone, take
16	a careful look at what you are doing;
17	please do the right thing for
18	everyone, whether it's drivers,
19	whether it's companies. I mean,
20	mainly drivers because they're the
21	only ones that are really, you know,
22	having the burden to do all these
23	things.
24	And I appreciate everyone here
25	on this meeting hearing me out. I

1 2 think every single driver that came 3 out here, every single representative that came out here in favor of raising 4 the fares, but I think also take a 5 look at all of the other things, all 6 7 the multitude of factors that are 8 involved in this, please. 9 Thank you so much. 10 MS. ELUTO: Thank you. 11 Our next speaker is Zubin 12 Soleimany. 13 You can begin. 14 I'm sorry, I think I keep 15 butchering your name every single 16 time. 17 MR. SOLEIMANY: There was 18 improvement. Thank you. 19 So hello again. I love a double 20 hitter. This is Zubin Soleimany, again, staff attorney at the New York 21 Taxi Workers Alliance. 22 23 I want to thank the Commission 24 for its attention to the really 25 nitty-gritty of the policy details on

the driver pay rules. First off, I wanted to start by appreciating the fact that the rule --

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the rule now creates a uniform policy for when and how the CPI adjustments are made in the future. There was some confusion about that earlier that had lead to the TLC to miss the last CPI adjustment in 2021. Glad that we were able to bring that to TLC's attention and we can get that raise.

But as -- as Mr. Parrott said, 13 14 we do have concerns about the use of 15 the CPI, the CPI transportation index 16 only being used for one year. So you 17 know, as we had mentioned to the TLC 18 in our correspondence over the summer 19 where we specifically requested a 20 transportation cost index measure for the milage amount, which we are very 21 22 happy to see happening here. There's 23 a huge disconnect between the CPIW for 24 wage workers, which looks at how much 25 rent costs, how much groceries cost,

1 2 things like that. And the specific 3 vehicle expenses which as Mr. Parrott said, have far outpaced general 4 5 inflation. So seeing that reflected in the 6 7 pay raise to go in effect now is a huge increase. But it leaves us sort 8 9 of wondering why if TLC can acknowledge that there can be such a 10 broad mismatch, why that formula 11 12 wouldn't be applied going forward. 13 The proposal going forward for 14 adjustments in January in the 15 following years reverts back to using 16 the regular consumer CPI for groceries 17 and rent and that sort of thing just forever into the future. 18 19 That problem is compounded by 20 the fact that the proposal also 21 removes the annual review to determine 2.2 whether or not -- whether or not the 23 rates are appropriate. So it seems 24 like there would be no mechanism left 25 for reviewing that rate, should --

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2	should this gap between household
3	expenses and transportation expenses
4	continue to increase. So we'd like to
5	see that change and made part of the
6	regular formula.
7	When I hear somebody talking
8	about no economic basis, and it sounds
9	like they're talking about talking
10	about Article 78, just to respond to
11	Mr. Gold's point, the idea that rates
12	can't be adjusted in the middle of the
13	year, I mean, please. The IRS for the
14	first time in its history adjusted the
15	mile to reimbursement rate in the
16	middle of the year looking at the
17	astronomic
18	TIMEKEEPER: Thirty seconds
19	remaining.
20	MR. SOLEIMANY: increase
21	licenses and vehicle expenses.
22	Clearly, that's a decent precedent for
23	a rational basis for TLC to do the
24	same.
25	I'll also say, on the rule of

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2	the shared ride bonus, the rule packet
3	states that that's being removed
4	because it was never determined and
5	implemented. I don't think the fact
б	that a rule was never implemented is a
7	good reason to repeal it. I think the
8	initial intent of the rule packet that
9	should be that should be determined
10	and implemented now. I'll
11	echo what our members
12	TIMEKEEPER: Time has expired.
13	MR. SOLEIMANY: on
14	out-of-town rates and just quickly
15	note that drivers get a 50 percent
16	premium under the rules for going out
17	of town. Don't get trips on the way
18	back most of the time, and if they do,
19	they're about half of the normal rate.
20	So very happy to see these
21	changes. Hope they'll be improved and
22	in long-term, I think, you know, given
23	the rate that people are talking
24	about, the amount that Uber takes and
25	Lyft takes, that a fair balance here

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1 2 is a high rate approach, which would 3 pay drivers the greater of the rates paid right now. Or 85 percent of the 4 5 fare as charged to the customer. Thank you for the time. I 6 7 appreciate you letting me go over a 8 little bit. Happy to take any 9 questions. 10 MS. ELUTO: Thank you. 11 Our next speaker is Mohammed 12 Azizul Haque. 13 Mr. Haque, you can unmute your 14 microphone. 15 MR. HAQUE: Thank you. And good 16 morning, Commissioners and Chairman 17 Do. My name is Mohammed Haque. And I'm the member of the New York City 18 Taxi Worker Alliance. And I'm a proud 19 20 owner of FHV vehicle, and I'm driving 21 for three years now for app companies. 22 I would like to thank to all for 23 this hearing. 24 Drivers are the backbone of the 25 city and transportation system. Since

1 I started my career as a FHV driver, 2 3 it has changed dramatically and dangerously. I chose it as my 4 5 full-time career, and this is my only livelihood. Since starting until now, 6 7 it has become offense again by the app 8 companies. We feel we are the victim of 9 10 some scam. TLC is the only 11 organization who can protect us and 12 protect us -- protect our food and 13 job. I'm a New Yorker and living in a 14 most expensive city. Since pandemic 15 started, the industry fall back and 16 living cost and vehicle maintenance 17 cost, rent cost went up. Gas prices 18 skyrocketed. Vehicle parts are not available all the time and it's 19 20 costly. 21 Insurance went up. If I work 22 40 hours for the company, it's equal 23 to like 60 hours. After gas cost, 24 tolls, commission charged by app 25 companies, and it's very high, I take

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1 2 home it's not even the minimum wage. We are the ambassador of this 3 country and we carry millions of 4 5 passenger every year, safely and securely. This job is hard and 6 7 dangerous. We are tired of being 8 lowest paid transportation worker 9 while other sectors went up. But we 10 are -- are -- we need to stay at home without getting paid and sometimes we 11 12 get deactivated for long times. We 13 are not getting paid. In out-of-town fares, we almost 14 15 take home \$0 after expenses, tolls, 16 gas and time we spend. There is no 17 passenger to back to town. It is now 18 so important to think about minimum wage to take home. And make sure 19 20 drivers take a secured income at home. 21 Every year, TLC is required by 22 law to look at the inflation and raise 23 app drivers pay rate. Also TLC 24 shouldn't use consumer pricing 25 index for --

1 2 TIMEKEEPER: Thirty seconds 3 remaining. 4 MR. HAQUE: TLC must keep doing 5 this every year to review. And as a driver, I'm asking for \$25 take home 6 7 pay after expenses. And try to stop 8 unfair deactivation by those app 9 companies. Especially out-of-town fares, it should be doubled. And 10 depend on the New York City Taxi 11 12 Workers Alliance proposed policies. Thank you. Thank you so much. 13 14 MS. ELUTO: Thank you. 15 Our next speaker is Lamin Jatta. 16 You may begin. 17 MR. JATTA: Hello. Good 18 morning. My name is Lamin Jatta. I'm 19 a proud member of the New York Taxi 20 Workers Alliance. And I'm supporting 21 the TLC to keep the app companies to 22 pay drivers the group ride bonus. 23 Because there was a big problem with this rides, you know. So -- consumers 24 25 are trying to get to the fastest

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2	place to the places as fast as
3	possible with these trips and then
4	they are very belligerent and drivers
5	have to endure a lot to do these
6	trips.
7	And sometimes you're on the
8	highway. They're going to send like
9	additional trip to you on the highway,
10	like on the FDR, which is very
11	dangerous with the speeding. And they
12	send you another trip on the way, you
13	have to accept that. You have to
14	figure out what time to exit and you
15	know it's very dangerous. So drivers
16	need to get a bonus for all that
17	trouble.
18	Also, I want TLC to use a
19	professional Consumer Price Index,
20	which looks into drivers,
21	profession you know, drivers
22	professional expenses as opposed to
23	the consumer index. Because that was
24	another expense, on gas and
25	prepares I used to fill my tank for

1 2 \$30. Now it's like \$60 when the gas 3 prices are high. So drivers -- you know, look at 4 5 the driver's expense as opposed to the consumer price index. 6 7 And also, I support the doubling of the out-of-town wage. Because I 8 9 used to drive for a yellow cab from 2012 to 2016 and then I joined Uber in 10 2016. But when I used to drive for 11 12 yellow, the trip for out-of-town rate were very exciting and rewarding 13 financially. But when I turned to 14 Uber, you know, it was nagging me to 15 16 take an out-of-town trips because you 17 go like a trip to long distance for 18 like 1 mile -- sorry. One hour also 19 with no tips, you come back empty and it's like you go for free. And it's 20 21 not fair to driver. 22 Also, another problem with this 23 out of town, let's say you can get a 24 trip from downtown, Greenidge Village 25 to Jersey City downtown. You go to

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1 2 Jersey City. And then the coming back 3 to the tunnel, the tunnel is closed, you have to go all the way to Lincoln 4 5 Tunnel for only \$12 fare. And the driver fastest, it's killing the 6 7 drivers. 8 It's not fair to drivers. We 9 going through a lot. We are suffering 10 right now. And debts. Our families are suffering. And this is why so 11 12 many drivers commit suicide and all 13 that just recently. Less we forget. 14 So TLC really have to be serious with 15 drivers' concern --16 TIMEKEEPER: Thirty seconds 17 remaining. 18 MR. JATTA: You know -- you know -- you know, we are people. We 19 20 are not -- you know, animals. We are 21 people. 22 You know, because you go out of 23 town, you know, sometimes Lyft, you 24 know, you cannot take back because 25 they don't even allow you out of Bronx

1 2 or Queens. You cannot come back to 3 the city with a trip being they don't allow you to from there. 4 You know, really, it's too much 5 for us. We are tired of all this 6 7 roadways from Uber and Lyft. And TLC 8 need to step in and save our lives and our families. 9 10 Thank you. 11 MS. ELUTO: Thank you. 12 Our next speaker, Nusrat Jahan. 13 MS. JAHAN: Hi, can you hear me? MS. ELUTO: Mm-hmm. 14 15 SPEAKER: Good morning, 16 Commissioners. Thank you for this 17 opportunity. My name is Nusrat Jahan, and I'm a member of New York Taxi 18 19 Workers Alliance, NYTWA. I'm an Uber 20 driver myself. 21 Though this is a male-dominating 22 industry, still there are a lot of 23 female drivers on the road. We are 24 women, a mother, our responsibility 25 doesn't end only on the street. The

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1 moment we enter our home, we need to 2 3 take care of our family, our children. 4 We cook, we clean. We are a mother at 5 home, but on the street, we are drivers. 6 7 Every day, one million trips we cover all over the city. Because of 8 9 us, you can go anywhere at any time. 10 When you enjoy dinner with your 11 family, we drop you to the restaurant. 12 When you take your family to the 13 vacation, we drop you to the airport. 14 We ensure you reach your destination safe. On the weekend, when you are at 15 16 party or enjoying your family and 17 friends, even at 3:00 a.m., 4:00 a.m., 18 5:00 a.m., you know we are awake, we 19 are waiting to drop you home safe. 20 Because of the inflation, not 21 only the household expenses increased, 22 gasoline, insurance, car payment and 23 repairs, everything increased. We 24 demand TLC should use Commissioner

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1 2 drivers expenses and earnings, and 3 should renew annually. We also demand double of the 4 5 out-of-town rate so we, in the rush hour, we take a trip to New Jersey or 6 7 Long Island, which takes minimum one 8 or thirty minutes to two hours, at 9 least we can earn to survive. We're 10 working 12 hours a day. You can say 24/7 service. This is a service 11 12 oriented industry. We work without health insurance, without any 13 14 benefits. There's no job security. Today or tomorrow, I can end up with 15 16 an accident and get disabled. Or got 17 killed. 18 Am I begging here? No. We want 19 justice. We want raise. Ask 20 yourself, whichever position you are working, will you continue your work 21 22 without a raise for 10 years or more? 23 We are not asking for this raise for vacation. Just to survive with 24 25 our family, our children and put food

1 2 on the table. Please, please, think 3 about this. Thinking about us is another way of thinking about 4 yourself. As all -- as all of you 5 need us as much we do. 6 7 Thank you for your time. Driver 8 power, union power. Thank you. 9 MS. ELUTO: Thank you for your 10 comments. 11 Our next speaker, Xavier 12 Koudougou. 13 MR. KOUDOUGOU: Okay. Hello. MS. ELUTO: Hello. 14 15 MR. KOUDOUGOU: Hi. My name is 16 Xavier Koudougou, member of the New 17 York Taxi Worker Alliance. And as previous caller said that we need to 18 19 double the out-of-state fare. Also, 20 we need to use a better CPI. Yes, we 21 are consumer, but we use more gas than 22 regular driver and when the gas price 23 high, they have other options. But we 24 don't. 25 We have to put SA, we have to

1 2 put -- we have to do whatever the 3 customer asking. Yet, we just being 4 judged like regular customer. And on 5 top of it, you just take like two or three years. And I think the main 6 7 problem here, we think it's TLC that is -- I mean Uber that is the problem. 8 9 But the part of the problem is the TLC 10 agency. You guys are supposed to 11 protect us. But instead of protecting 12 us, you are just ripping us. Like the regular ticket that a TLC -- like NYPD 13 14 officer would give, you guys give the 15 triple, the full. You are just asking 16 for money. 17 So why do you want Uber or Lyft 18 to respect us when they see you guys 19 disrespecting us like crazy. You guys 20 are the cause of the problem. That's 21 why everybody think that they're 22 allowed to do it. 23 And more problem like, I would 24 say the -- say that they're going to 25 raise the -- the -- reduce the -- the

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1 2 production of the gas. So which means 3 that the gas going to go up again. 4 What they're going to do, nothing. 5 What the TLC going to do, nothing. Except giving us ticket, making more 6 7 money. 8 So we want to double the out of 9 town -- we want to use a better CPI. 10 We want you guys to respect us. Like 11 TLC, you should respect us. Because 12 we are here. You are here because we are here. So you should be fighting 13 14 for us instead of fighting against us with the Uber and Lyft drivers. 15 16 That's the core of the problem. 17 And we are being called like it's 18 essential workers when the city needed 19 us. We put our life in danger. What 20 we got in return. Congestion price 21 that is coming. That's the way you 22 guys say thank you to us. It's really 23 unfair. And you guys are able to sit 24 there with nice bow tie, leaving us to 25 work like 12 hours, being assaulted.

1 2 Now you are trying to play us the 3 fool, like with the Uber calling like Uber X Share instead of calling it 4 5 Uber share --TIMEKEEPER: Thirty seconds 6 7 remaining. 8 MR. KOUDOUGOU: Yeah, so what 9 I'm trying to say, Lyft, Uber, 10 whatever company, they're treating us bad because you guys, TLC, showed them 11 12 the path of treating us bad. If you do your job properly, they wouldn't be 13 14 able to treat us the way that they're 15 treating us. 16 So the main cause of the problem 17 is you guys at the TLC, you killing 18 drivers, killing drivers. Calling us 19 like it's essential worker when you 20 need us --21 TIMEKEEPER: Time has expired. 22 SPEAKER: But -- but when you 23 don't need us, you just throw us in 24 the garbage. And it's not fair. Ιt 25 is unhuman, and you should be ashamed

1 2 of the way you guys are acting. 3 Thank you. 4 MS. ELUTO: Thank you. 5 Our next speaker is Oltimdje Ouattara. 6 7 Please unmute your microphone 8 and you can begin. MR. OUATTARA: You hear me? 9 MS. ELUTO: Yes. 10 MR. OUATTARA: Thank you. 11 My name is Oltimdje Ouattara, I'm proud 12 member of New York Taxi Worker 13 14 Alliance. And I support all the 15 proposal made by the organization. 16 But I would like to offer them more 17 about the out-of-town double meter. Uber and Lyft are not following 18 19 TLC rule about the out-of-town 20 payment. We are not getting the 21 double meter as it was -- it's 22 supposed to be. We filed to give the 23 TLC the power to this company, but we 24 think that TLC is afraid to use this 25 power.

1 2 You all living and are working 3 in this city. And we are -- and we all witness all the price increase for 4 5 everything in the city. Rent, food, gas, and so on. On top of all this 6 7 expense, TLC driver has more expense. 8 Like TLC insurance too high, TLC car 9 maintenance, TLC frame, for example. Regular people, when they run the red 10 light and get the camera ticket, they 11 12 pay 50 dollars. But TLC driver you 13 have to pay 400-dollar plus two-points on your TLC license. That's nonsense. 14 15 We are all from this city. And 16 we shouldn't discriminate. And 17 because we are immigrant, we -- I 18 think that you guys are taking 19 advantage of us. And when you come to 20 regular price, you are backing up. 21 We really need this time, you 22 guys to act and protect the driver. 23 That's your job. Please have mercy on us. Even you know that we are 24 25 immigrant.

1 2 Thank you for giving me the time 3 to speak. MS. ELUTO: Great. Thank you 4 5 for your comments. Our next speaker is Jose 6 7 Taveras. 8 MR. TAVERAS: Hi. Can you hear 9 me? 10 MS. ELUTO: Yes. MR TAVA: Hi. My name is Jose 11 12 Taveras. I am a FHV driver and a 13 member of IDG. 14 I agree with the proposal of 15 increasing our raise so we can get a 16 little bit better pay. 17 Since the last rate that TLC 18 approved, gas prices have gone up 19 since. Food been going up, 20 everything. Rent. Forget it. You go 21 to the supermarket, you spend so much 22 money. 23 Insurance has skyrocketed. My 24 insurance, previously, the policy liability was 3200. When I went to 25

1	
2	renew it, they said now you got to pay
3	3900. And I asked them why. Why so
4	much. I have a very good record. And
5	pretty much had to ask them to revise
б	this 3900 liability policy and then
7	they dropped it down to 3700. Still,
8	\$500 up. And when I asked them why
9	did you increase it so much, they said
10	inflation. And I couldn't do anything
11	but to pay the 3700 because I need to
12	adhere to TLC rule and regulation.
13	Also, we follow TLC rule and
14	regulation and this condition, us as a
15	driver, to keep our car very in
16	very good condition. This translates
17	to big expenses from our pocket. And
18	everything has been going up. You go
19	to the mechanic, they have raised
20	prices. Because inflation have gone
21	up.
22	So please, TLC, do the right
23	thing and give us a proper rate
24	increase. Okay. That's all I have to
25	do. And power to the driver.

1 2 Thank you. 3 MS. ELUTO: Thank you very much. That concludes our second public 4 5 hearing. THE CHAIR: Thank you so much, 6 7 everyone, and thank you for being here 8 testifying today. I want to first 9 thank our Commissioners for listening 10 today, and our general counsel Sherryl Eluto for guiding us through this 11 12 process. And of course, behind the 13 scenes, all of our TLC team members who worked on this. 14 15 Finally, I just want to remind 16 everyone that TLC In Your Borough is 17 currently happening until this afternoon, 4:00 p.m. at the Falchi 18 19 Building in Long Island City, which is where the TLC offices are. I look 20 21 forward to seeing you all there. 22 And with that, I'll close this 23 meeting today. 24 Thank you, everybody. 25 (TIME NOTED: 11:22 a.m.)

1 2 CERTIFICATE 3 4 STATE OF NEW YORK) 5 :SS COUNTY OF NASSAU) 6 7 8 I, Elbia Brumit, a Notary Public within and for the State of New York, do hereby certify: 9 10 I reported the proceedings in the 11 within-entitled matter, and that the within 12 transcript is a true record of such proceedings to 13 the best of my ability. I further certify that I am not related 14 15 to any of the parties to this action by blood or 16 marriage; and that I am in no way interested in 17 the outcome of this matter. IN WITNESS WHEREOF, I have hereunto set 18 19 my hand this 14th day of October, 2022. 20 21 22 23 24 25

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