INDUSTRY INFORMATION | INDUSTRY NOTICES

FOR IMMEDIATE RELEASE
Emergency Industry Notice #10
December 28, 2021

TLC ANNOUNCES EXPEDITED LICENSING POLICIES TO ASSIST ITS REGULATED INDUSTRIES

The Commissioner/Chair announces the adoption of the following temporary changes in licensing policies and procedures applicable to the industry regulated by the TLC in order to expedite the licensing process. These changes are intended to assist TLC-regulated industries following the tragic events of September 11, 2001 and the resulting decline in business, which has precipitated an important challenge for the TLC in order to meet the needs of its licensees:

1. New Taxicab Driver Applicants

If further notice, the TLC has adopted new procedures for the expedited processing of new taxicab driver license applications. Individuals street-racked by the TLC must complete the required forms, upload all required documentation, and pay the applicable fee. The application will be evaluated to determine if the applicant meets the criteria for expedited processing:

- A completed new license application
- A completed character reference letter
- A completed DLIC online application

2. Simultaneous Re-Application Procedures for Experienced Former Taxicab Drivers

If further notice, the TLC will waive the 80-hour course requirement for certain individuals as defined by the Commission’s regulations, allowing a taxicab operator’s license to expire while revocation proceedings were pending:

- Individuals who completed a TLC certified training course after January 4, 1999 and expressed the desire to reapply for the license
- Individuals who held a license for at least three (3) years prior to the license expiration
- Individuals who expressed interest in reapplying for a license within 24 hours of the license expiration

3. 6 Month Renewal Period

If further notice, renewal deadlines for all TLC licenses will be extended for an additional 6 months, allowing licensees to operate until the new renewal date.

4. New FHV, Paratransit and Commuter Van Driver Applicants

The TLC has implemented a temporary policy to expedite the fingerprinting process for new drivers in order to expedite the licensing process for all applicants.

5. Payment of Licensing Fee

Applicants who have experienced a hardship as a result of the September 11th attacks may be eligible to receive an extension of the expiration of their license fees. Applications for an extension of the license fee must be submitted to the TLC at the time of the license issuance.

6. TLC Assistance in Processing Applications

The TLC announces the following new services available to license applicants:

- A dedicated window has been established at the Licensing Division, located at 32-02 Queens Boulevard, 2nd Floor, Long Island City, NY 11101. This window will provide assistance in expediting the issuance of the license. Experienced and trained licensing staff will be available to assist applicants and answer questions.

- Online information on the application process is available in Spanish.

- Additional information and other industry notices may be viewed at the TLC website (http://www.nyc.gov/taxi).

For further information, please contact the TLC at 718-219-1500.