REVISED HACK-UP AND UNSCHEDULED INITIAL INSPECTION PROCEDURES
Effective July 15, 2002, the hours of operation at the Safety & Emissions Division are being modified. Vehicles reporting to the Woodside facility for hack-up with a new or used car will be processed between 8:00 a.m. and 2:00 p.m. Mondays through Fridays only. The revision of the hack-up hours has been implemented to expedite the procedure of hacking up both new and used taxicabs.

Operationally, the hours between 8:00 a.m. and 2:00 p.m. are peak periods with maximum personnel assigned to the hack-site where the hack-up procedure is conducted. This change should substantially reduce the waiting time for hacking up vehicles. This will also expedite returning vehicles into taxicab service.

In an effort to expedite the daily scheduled re-inspection vehicles, unscheduled initial inspection vehicles will be inspected only between 6:00 a.m. and 12:00 noon, Mondays through Fridays only. A medallion taxi reporting to the Woodside facility for an unscheduled late initial inspection past 12:00 noon will not be inspected. The taxicab will be required to return on the following business day for the initial inspection between the hours of 6:00 a.m. and 12:00 noon. This new procedure will enable scheduled re-inspection(s) of taxicabs to be performed in a more timely manner and will reduce waiting time.