REMINDER TO TLC DRIVER LICENSEES:

SERVICE ANIMALS MUST BE WELCOMED IN ALL TLC-LICENSED VEHICLES

TLC-licensed drivers are reminded that service animals are required to be welcomed in all medallion taxicabs and For-Hire Vehicles.

If a passengers states that an accompanying animal is a service animal, the driver must, regardless of whether the animal is or is not secured, allow them in the taxicab or For-Hire Vehicle.

Refusal to transport a passenger with a service animal is classified as a service refusal and carries penalties, upon conviction, up to and including TLC license suspension or revocation!