IMPORTANT: MEDALLION OWNERS WILL SOON RECEIVE ACCESSIBLE DISPATCH PAYMENT INVOICES

The New York City Taxi and Limousine Commission (TLC) recently voted unanimously to revise our current taxicab accessibility regulations. As part of this process, we created an accessible dispatch program to provide on-demand service to persons who use wheelchairs. The dispatching service will be funded by an annual payment from all medallion owners. The selected dispatch provider, Metro Taxi, Inc. will collect the fee -- $98 per medallion annually -- and will be responsible for dispatching accessible yellow medallion taxicabs in Manhattan.

Medallion owners will all soon be receiving an invoice from Metro Taxi, and we strongly urge that this annual payment be made on or before the due date as required by Metro Taxi, so that we can ensure the best possible taxicab service to all New Yorkers.

Beyond making this annual payment, non-accessible medallion taxicabs will not be required to take further action. The operators of accessible medallion taxicabs will receive separate instructions about their participation in this program.