COMMUTER VAN PILOT
A PROGRAM TO AUTHORIZE OFFICIAL UNIFORM MARKINGS
Small, But Important: 48 Commuter Van services, 489 TLC-licensed Commuter Vans.

Essential Service: safe, reliable, and affordable transportation in areas with limited access to traditional public transportation.

Simple Ride-Sharing: passengers who are headed in the same direction pay a few dollars to share the van to their destination.

Safe Vehicles, Safe Drivers: Commuter Vans must meet safety inspections, and drivers must be licensed by the TLC.

Passenger Protection: Commuter Vans must carry minimum insurance to cover property damage and passenger injury.
Queens:
- Jamaica Avenue between Parsons Boulevard and Springfield Boulevard.
- Merrick Boulevard between Jamaica and the Hook Creek Boulevard/Valley Stream Mall.
- Flushing along Main Street between Northern Boulevard and 41st street.
- Guy R. Brewer Boulevard and 147th Avenue, 181st Street, and 145th Drive.
- Rockaways on Mott Avenue, Beach Channel Drive, and Bayview Boulevard.

Brooklyn:
- Sunset Park along 8th Avenue between 50th Street and 62nd Street.
- Flatbush Avenue between Atlantic and Nostrand Avenues.
- Eastern Parkway between Utica Avenue and Kingston Avenue.
- Livingston Street and Schermerhorn Street.

Manhattan:
- Lower Manhattan (China Town).
- York Avenue.

Bronx:
- Along East 241st Street in Northern Bronx.
CURRENT REQUIREMENTS

- Must display the following:
  - Name and address of operator
  - Owner’s exact name
  - Vehicle license number

- TLC decals:
  - Lower right corner of the front windshield
  - Center of the rear window
  - Left rear side windows
  - Right rear side windows
Small businesses

Public lacks information about the industry

Differences between legal and illegal vans is not always obvious
SAFETY CONCERNS

- Illegal vans pose a threat to passengers, other drivers, and pedestrians
  - No safety inspections
  - Not properly insured
  - Dangerous Driving

VISION ZERO: the TLC must take steps to make the public aware of the dangers of illegal vans, and how to identify and utilize licensed Commuter Vans.
TLC’S APPROACH

- Enforcement against unlicensed vans
  - Partnership with NYPD

- Licensing
  - Identify ways to make more operators become licensed.

- Public outreach
  - TLC pilot program
PILOT PROGRAM DETAILS

- Authorizes Commuter Van operators to display distinctive TLC decals
- Open to any Commuter Van operator
- Approximately $50 per Commuter Van
- Decals will be placed on the Commuter Vans exclusively by licensed paint shops upon presenting a letter from the TLC authorizing the decal
GOALS AND EVALUATION

- Public will recognize and choose to use only licensed Commuter Vans.
- Licensed Commuter Vans will attract new customers
- Participants will report:
  - Any changes in passenger volume and profits
  - Observations of commuter van drivers with regard to passenger satisfaction
  - The overall experience of commuter van drivers and operators
- TLC will evaluate:
  - Number of commuter van services and the number of commuter van vehicles
  - Number of applications for service authorizations and vehicle licenses
  - Public feedback about the Pilot Program
QUESTIONS?