

Cómo programar una cita en el Centro de Recursos para Conductor

1. Ingrese en <https://www.portal.driverresourcecenter.tlc.nyc.gov> y seleccione el idioma en el que desea ver el sitio. Haga clic en “Schedule an Appointment” (Programar cita).



2. Ingrese en criterios de elegibilidad para determinar qué servicios están disponibles para usted. Ingrese su número de la Comisión de Taxis y Limusinas (Taxi and Limousine Commission, TLC), código postal y los últimos 5 dígitos de su Número del Seguro Social (Social Security Number, SSN) y haga clic en “Check Eligibility” (Verificar elegibilidad).



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[Schedule an Appointment](#)

[FAQ](#)

[Contact Us](#)

Submit your TLC details below to see what services you are eligible for:

TLC License Number:*

Zip Code:*

Last 5 Digits of SSN:*

[Check Eligibility](#)

3. Seleccione el servicio para el cual desea programar una cita en “Select Service” (Seleccionar servicio). Seleccione el idioma de preferencia usando el menú desplegable. Si desea comunicarse con un intérprete durante su cita, seleccione “Other” (Otro) en “Select Preferred Language” (Seleccione el idioma de preferencia). Haga clic en “Next” (Siguiente) después de haber hecho ambas elecciones.



Select Language ▾

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Select Service:

Financial Counseling

Financial Counseling can help you reduce your debt, strengthen your credit score, make savings a part of your routine, balance a budget, open a bank account, separate personal and business finances, and much more!

Licensee Protection and Resolution Services

Legal services offered to all TLC licensed entities bringing a complaint against another TLC licensed entity.

Public Benefit Application Support

Assistance with public benefit applications through AccessHRA, including Supplemental Nutrition Assistance Program (SNAP), Cash Assistance, and Medicaid renewal.

Select Preferred Language:

English

**If your preferred language is not listed, please select "Other" and you can be connected to a translator during your appointment.*

Next

**Only one service can be selected at a time. To schedule another service select "Schedule Another Service" at the confirmation page.*

4. Seleccione la hora y la fecha de la cita que desea programar y luego haga clic en "Next".



Select Language ▼

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Service

Financial Counseling
Financial Counseling can help you reduce your debt, strengthen your credit score, make savings a part of your routine, balance a budget, open a bank account, separate personal and business finances, and much more!

Location

Driver Assistance Center
Taxi and Limousine Commission
31-00 47th Avenue
Long Island City, NY 11101

Select Date:

April 2020

SU	MO	TU	WE	TH	FR	SA
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

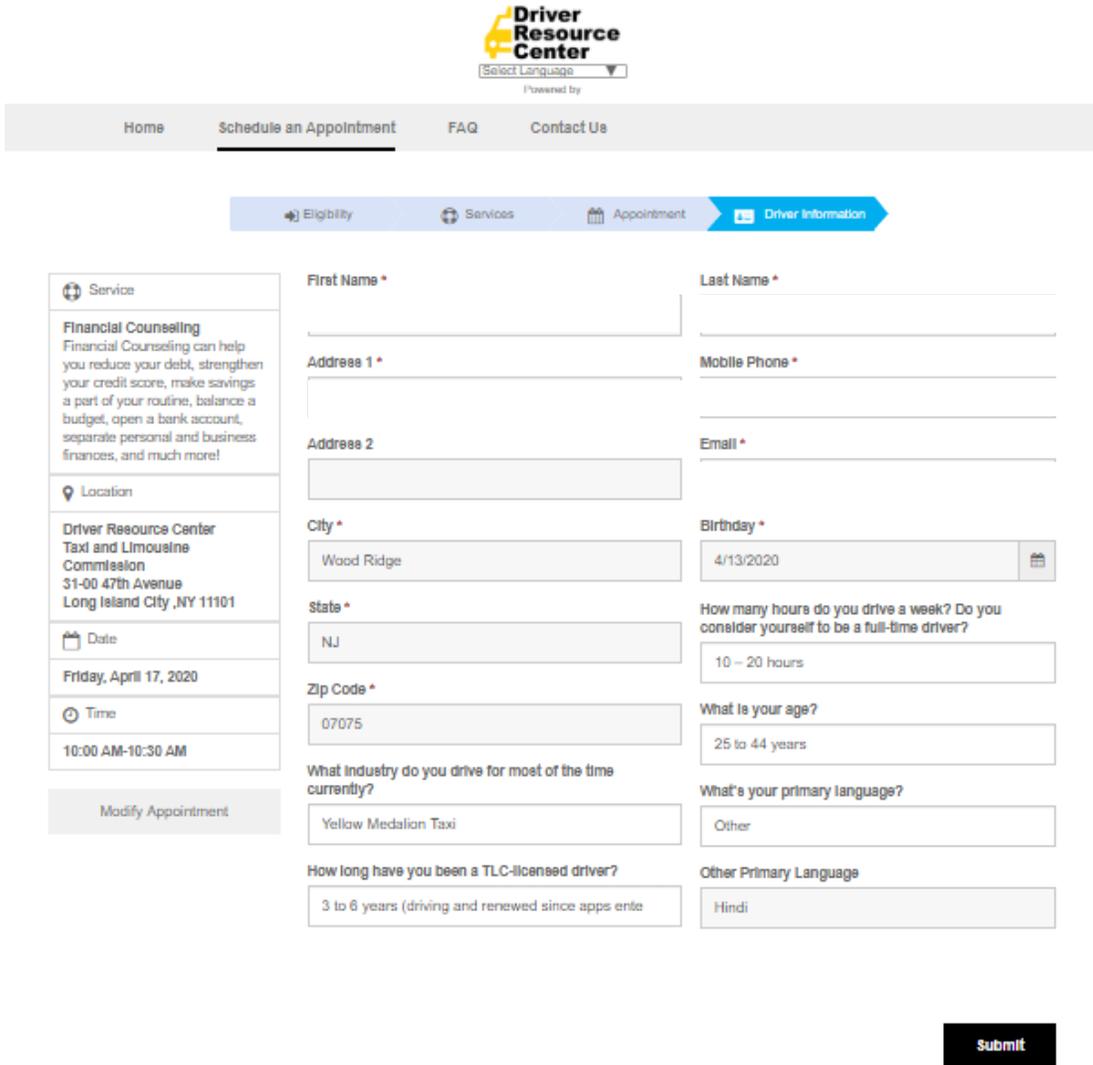
Select Time:

Friday, April 17, 2020

9:00 AM-9:30 AM
9:30 AM-10:00 AM
10:00 AM-10:30 AM
10:30 AM-11:00 AM
11:00 AM-11:30 AM
11:30 AM-12:00 PM
12:00 PM-12:30 PM
12:30 PM-1:00 PM
1:00 PM-1:30 PM
1:30 PM-2:00 PM

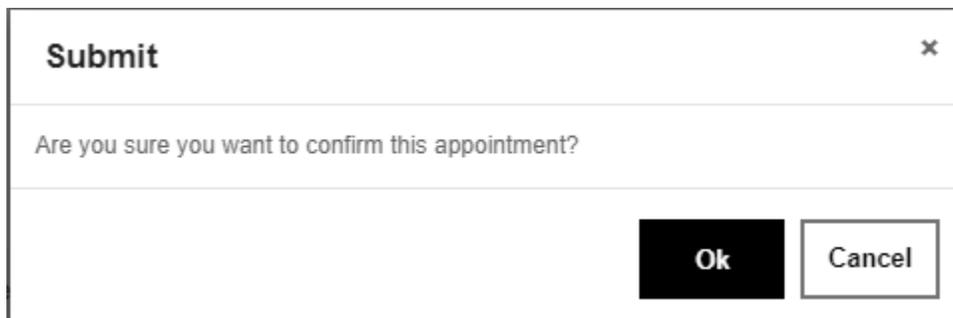
Back
Next

- Ingrese su información de conductor con los datos más actualizados y haga clic en “Submit” (Enviar).



The screenshot shows the Driver Resource Center website interface. At the top, there is a navigation bar with links for Home, Schedule an Appointment, FAQ, and Contact Us. Below this is a secondary navigation bar with icons for Eligibility, Services, Appointment, and Driver Information. The main content area is a form for scheduling an appointment. On the left, there is a sidebar with sections for Service (Financial Counseling), Location (Driver Resource Center Tax and Limousine Commission), Date (Friday, April 17, 2020), and Time (10:00 AM-10:30 AM). The main form fields include: First Name, Last Name, Address 1, Address 2, City (Wood Ridge), State (NJ), Zip Code (07075), Mobile Phone, Email, Birthday (4/13/2020), How many hours do you drive a week? (10-20 hours), What is your age? (25 to 44 years), What industry do you drive for most of the time currently? (Yellow Medallion Taxi), What's your primary language? (Other), and How long have you been a TLC-licensed driver? (3 to 6 years). A 'Submit' button is located at the bottom right of the form.

- Haga clic en “OK” para confirmar su cita.

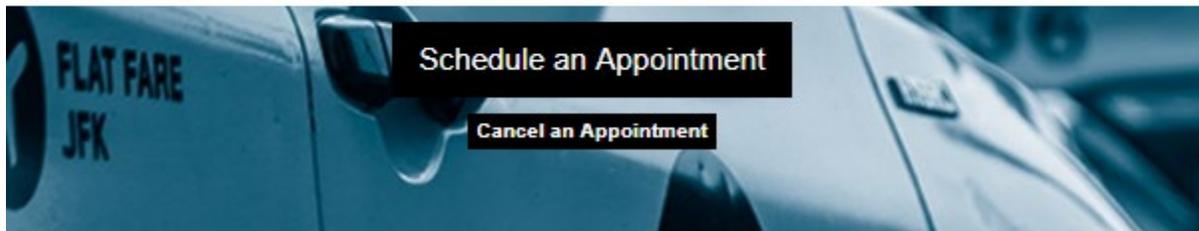


The screenshot shows a confirmation dialog box titled "Submit". The text inside the dialog asks, "Are you sure you want to confirm this appointment?". At the bottom right of the dialog, there are two buttons: "Ok" and "Cancel".

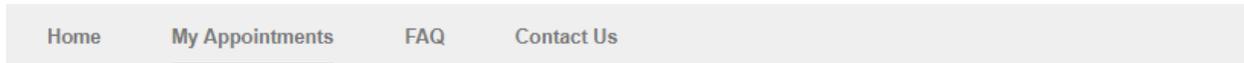
- Si necesita anular o reprogramar su cita por cualquier motivo, ingrese en <https://www.portal.driverresourcecenter.tlc.nyc.gov> y haga clic en “Cancel Appointment” (Cancelar Cita).



A space where drivers may seek free financial counseling, legal services and other available.



- Seleccione la cita que desea anular y haga clic en “Cancel Appointment” (Anular cita).



Financial Counseling Thursday, April 16, 2020	Scheduled Cancel Appointment
Public Benefit Application Support Thursday, April 16, 2020	Scheduled Cancel Appointment

- Haga clic en “Confirm Cancellation” (Confirmar anulación) para anular su cita.

