



## HOW TO CONTEST A FAILED DRUG TEST

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Please visit our website for more information at: [www.nyc.gov/tlc](http://www.nyc.gov/tlc).

If you were taking prescription medication that you think could have caused the positive result, you must send a clear copy of your prescription(s) from your pharmacy or physician to Doctors Review Service.

**Fax or E-Mail the copy of your prescription(s) to:**

Medical Review Officer, Doctors Review Service

Fax Number: (800) 547-2966 or (516) 809-4111

E-Mail: [mro@drsmro.com](mailto:mro@drsmro.com)

Please include your name and TLC license number.

You have the right to request a retest of the original specimen (not a new test) at your own expense.

**Please note:** If you are a new applicant this must be done within ninety (90) days of your application date. If you are a renewal applicant this must be done within 180 days of your expiration date.

If you want to have your original sample retested, you must send a postal money order payable to: **Doctors Review Service** for **\$175.00** with a signed request to have the sample retested. You can request to have the test conducted at a second Lab Corp facility or another laboratory that is certified and qualified to perform the retest. The following are qualified laboratories: Quest, Medlox and Alere.

Please include your TLC license number, name, date of birth and if you choosing a different laboratory to perform the retest, the name of the selected laboratory.

**Your requests mailed to:**

Doctors Review Service

PO Box 3224

Farmingdale, NY 11735-0675

If you have questions regarding a retest of your original specimen you should contact Doctors Review Service at 1-800-526-9341.