Update on Improvement Surcharge Payment Process & Important Dates for Street Hail Livery Permit Owners and Medallion Owners and Agents

As a reminder, you will no longer receive a statement from your TPEP/LPEP provider letting you know the amount owed for the current quarter’s Improvement Surcharge. Instead, the TLC will post Improvement Surcharge amounts owed directly onto the TLC’s License Applications, Renewals & Summonses system (LARS). This change will continue for the third quarter of 2016 for trips done between July 1 – September 30, 2016.

To find out the exact amount you owe, please visit LARS. You will continue to make payments using the TLC’s Online Transaction system (LARS), which can be found on our web site at https://www1.nyc.gov/lars.

The timeline for payment of the third quarter of 2016 Improvement Surcharge is as follows:

- **October 24th, 2016** – Owners and Agents will be able to view amounts owed on LARS, and begin making payments.

- **October 24th, 2016** – Challenge Period begins. Owners and Agents should direct all questions or challenges to:
  
  tifcollections@tlc.nyc.gov – for Taxicab Improvement Fund related issues
  
  shlifcollections@tlc.nyc.gov – for Street Hail Livery Improvement Fund related issues

- **November 4th, 2016** – Challenge Period ends. Amounts due are finalized.

- **November 14th, 2016** – Full payment is due to the TLC. Payments may only be made using (LARS) system which can be found at: https://www1.nyc.gov/lars/. Failure to submit full payment by November 14th, 2016 will result in fines and/or possible suspension of your license.