

FHV ACCESSIBILITY RULES IN EFFECT

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On October 3, 2018, the Taxi and Limousine Commission adopted rules to amend the wheelchair accessibility requirements for For-Hire Vehicle Bases.

The rules provide bases with two options to provide accessible service: the Trip Mandate, which requires at least 5% of their annual trips to be serviced in wheelchair accessible vehicles (WAVs), or the Exception, which allows bases to associate with an approved Accessible Vehicle Dispatcher (companies licensed with TLC to provide wheelchair accessible service on behalf of other bases).

Effective January 14, 2019, all For-Hire Vehicle bases must provide wheelchair accessible service, either through the Trip Mandate or the Exception.

Passengers wishing to book a wheelchair accessible trip in a For-Hire Vehicle can call their local car service or use an app-based service such as Uber and Lyft. If any TLC-licensed car service is unable to provide wheelchair accessible service, passengers should make a report to 311.

To learn more about the rules, visit the TLC website:
http://www.nyc.gov/html/tlc/html/industry/fhv_accessibility.shtml