

Practice Exam 1

Geography- Best Route

1. A passenger hails a taxi at Avenue of the Americas and asks to go to the World Trade Center PATH station downtown. What is the best route to drive to the destination?
 - A. Travel south on Greenwich Street
 - B. Travel north on Greenwich Street
 - C. Travel north on Avenue of the Americas
 - D. Travel east on 14th Street
2. A passenger hails a taxi at East Gun Hill Road and Bartow Avenue and asks to go to Boston Road and Third Avenue. What is the best route to drive to the destination?
 - A. Travel north on Broadway
 - B. Travel west on Pelham Parkway
 - C. Travel north on White Plains Road
 - D. Travel west on East Gun Hill Road
3. A passenger hails a taxi on Eastern Parkway and Utica Avenue and asks to go to Williamsburg. What is the best route to drive to the destination?
 - A. Travel south on Eastern Parkway
 - B. Travel north on Eastern Parkway
 - C. Travel east on Utica Avenue
 - D. Travel west on Utica Avenue

Geography- Compass

4. From Third Avenue-The Hub in the Bronx, where is Bay Plaza located?
 - A. South and East
 - B. South and West
 - C. North and East
 - D. North and West
5. From the Henry Hudson Highway/ Westside Highway, where is the Apollo Theatre located?
 - A. East
 - B. North
 - C. South
 - D. West

6. From the Franklin D. Roosevelt Highway, where is Grand Central Terminal located?
- A. North
 - B. South
 - C. East
 - D. West

Geography- Points of Interest

7. Where is Times Square located in Manhattan?
- A. 42nd Street between Broadway and 7th Avenue
 - B. 42nd Street between Madison and Park Avenue
 - C. 42nd Street between Broadway and 10th Avenue
 - D. 34th Street between Broadway and 7th Avenue
8. Where is Concourse Plaza located in the Bronx?
- A. Grand Concourse between East 156th Street and East 158th Street
 - B. East 169th Street between Washington Avenue and Third Avenue
 - C. East 161st Street between Concourse Village and Sherman Avenue
 - D. Grand Concourse between East 164th Street and East 165th Street
9. Where is Coney Island/ Luna Amusement Park located in Brooklyn?
- A. Surf Avenue between West 15th Street and West 16th Street
 - B. Surf Avenue between West 10th Street and Jones Walk
 - C. Surf Avenue between West 20th Street and West 21st Street
 - D. Surf Avenue between West 23rd Street and West 24th Street

Geography- General Directions

10. The Dr. Martin Luther King Jr. Expressway connects to which roadway?
- A. Staten Island Expressway
 - B. West Shore Highway
 - C. Korean War Veterans Memorial Highway
 - D. Hutchinson Parkway
11. Which of the following streets does not connect to Flatbush Avenue?
- A. Kings Highway
 - B. Atlantic Avenue
 - C. Utica Avenue
 - D. Fourth Avenue
12. East Gun Hill Road connect to which expressway or parkway?
- A. Major Deegan Expressway
 - B. Cross Bronx Expressway
 - C. Bruckner Expressway
 - D. Hutchinson River Parkway

Geography- Street Directions

13. What are the beginning and end points of the Brucker Expressway/ I-278?
 - A. Fordham Road and City Island
 - B. Robert F. Kennedy (Tri-borough Bridge) and the New England Thruway (I-95)
 - C. Bronx River Parkway and Pelham Bay Parkway
 - D. Jerome Avenue to Hutchinson River Parkway

14. What are the beginning and end points of Ocean Parkway?
 - A. Church Avenue and Coney Island Boardwalk
 - B. Flatbush Avenue and Coney Island Boardwalk
 - C. Grand Army Plaza and Coney Island Boardwalk
 - D. Fulton and Coney Island Boardwalk

15. Metropolitan Avenue connects to which roadway in Queens?
 - A. Grand Central Parkway
 - B. Long Island Expressway
 - C. Clearview Expressway
 - D. Van Wyck Expressway

16. What are the beginning and end points of the Van Wyck Expressway?
 - A. Queens Plaza and Hillside Avenue
 - B. Queens Plaza and Nassau County, NY
 - C. Whitestone Expressway and John F. Kennedy Airport (JFK)
 - D. Whitestone Bridge and the Belt Parkway

17. Which of the following roads does not connect to Victory Boulevard in Staten Island?
 - A. Richmond Avenue
 - B. Hylan Boulevard
 - C. Clove Road
 - D. Forest Avenue

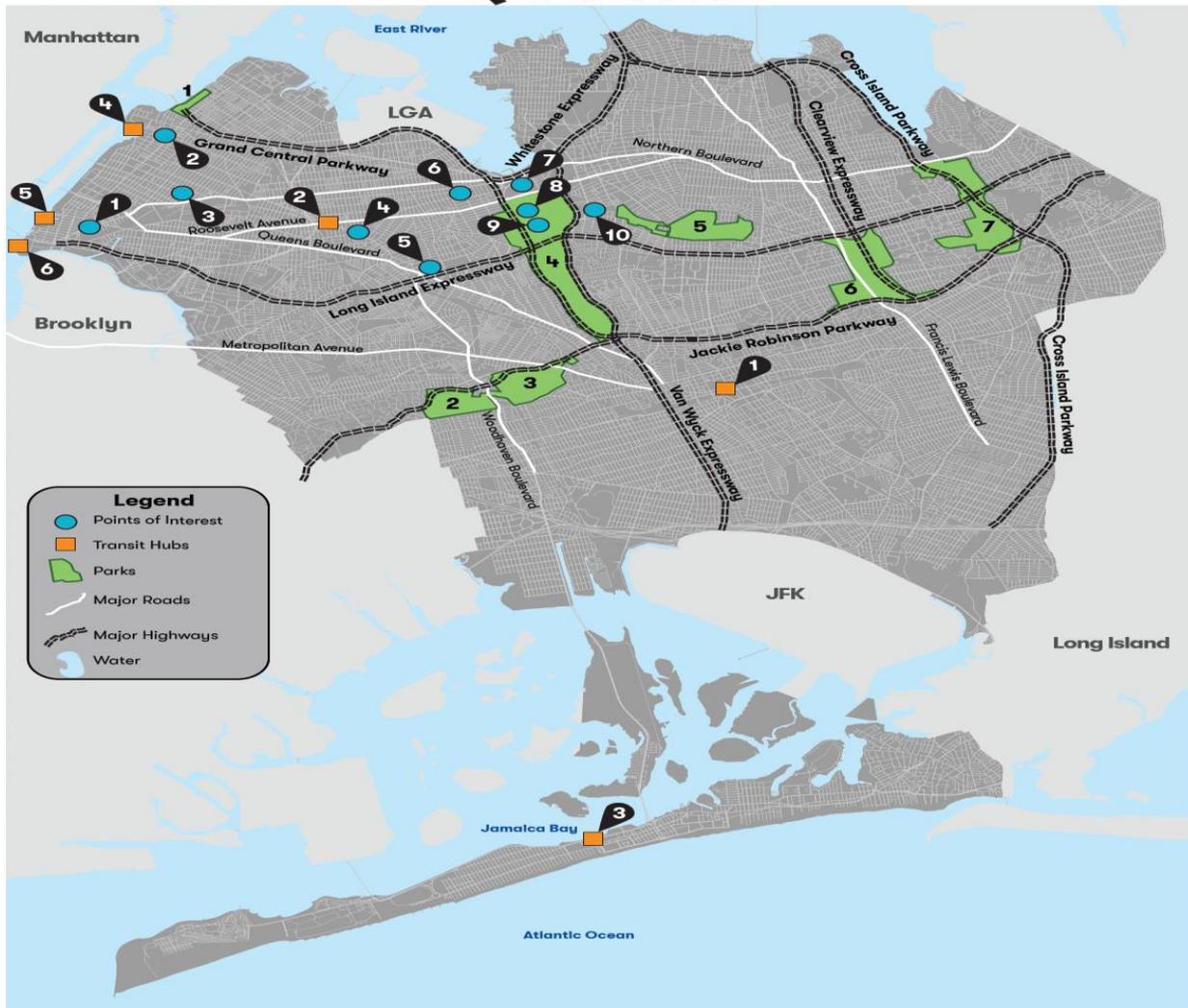
Geography - Picture Identifiers



Directions: Use the map above to answer the following question:

18. A passenger hails a taxi at East Tremont Rd and Westchester Avenue and asks to go to Manhattan. What is the nearest expressway/ highway the driver should take to reach the destination?

- A. New England Thruway
- B. Sheridan Expressway
- C. Cross Bronx Expressway
- D. Hutchinson River Parkway



Directions: Use the map above to answer the following question:

19. A passenger hails a taxi at Roosevelt Avenue and Queens Boulevard and asks to go to LaGuardia Airport. What is the best roadway to take to the destination?
- Van Wyck Expressway
 - Whitestone Expressway
 - Long Island Expressway
 - Grand Central Parkway



Directions: Use the map above to answer the following question:

20. A passenger hails a taxi at the St. George Ferry Terminal and asks to go to the Staten Island Mall. What highway/ expressway should the driver to take to reach the destination?
- Korean War Veterans Memorial Highway
 - Staten Island Expressway
 - West Shore Expressway
 - Dr. Martin Luther King Jr. Expressway

Practice Exam 2

Subject Area: Bribery

Are the following situations considered bribery? Please answer using True or False for questions one through four, below.

1. A TLC-licensed driver gives a NYPD officer \$100 in order to not get a ticket for driving through a red light.
 - A. True
 - B. False

2. A TLC-licensed driver is unable to attend a concert and gives the ticket to her friend who works at the TLC for free.
 - A. True
 - B. False

3. A TLC employee is helping a TLC-licensed driver at the Long Island City Licensing Facility and compliments his hair. The TLC-licensed driver gives the TLC employee the name of their barber in exchange for changing the expiration date on their license.
 - A. True
 - B. False

4. A TLC-licensed driver offers to give a TLC employee free rides for a week to show their appreciation because the employee helped her renew her license without meeting all of TLC's licensing requirements.
 - A. True
 - C. False

5. When are drivers allowed to use their cell phones when the car is not legally parked or standing?
 - A. Drivers can use their cell phones if they receive a call from their child's school.
 - B. Drivers can use their cell phone if they receive a call from a passenger they are planning to pick up.
 - C. Both A and B
 - D. Drivers can use their cell phone if they are in imminent danger and cannot stop the car.

6. Drivers must not allow passengers to sit in the passenger seat of their car.
 - A. True
 - B. False

7. A driver leases a car from a base and then subleases the same car to another driver on the weekends. This action is okay because he pays 30% of his earnings from the sublease to the base.
- A. True
 - B. False

Cooperating with Law Enforcement

8. A TLC Officer stops a FHV driver for driving through a stop sign. What should the driver do?
- A. The driver must present their state driver license. The driver does not have to present their TLC Driver's License or trip record as requested.
 - B. The driver must present their TLC driver license but not their state driver license.
 - C. The driver must present their state driver license and TLC driver license to the office when requested.
 - D. None of the above.
9. A driver is stopping at all red lights and driving the speed limit when he is signaled by the police to pull over and stop. The driver should find a place to pull over even though he did not do anything wrong.
- A. True
 - B. False
10. Drivers working for a base are not responsible for penalties they are found guilty of, such as speeding in a school zone.
- A. True
 - B. False

Proper Conduct

11. TLC drivers are not allowed to touch a service animal even if the service animal is friendly.
- A. True
 - B. False
12. A TLC driver receives a conviction from criminal court and is ordered to serve 15 days of community service. The driver told TLC when she was arrested and so she does not have to report the conviction.
- A. True
 - B. False

13. A TLC driver receives an order from civil court to repay a debt to a creditor. Which of the following is true?
- A. The driver does not have to report the order to the TLC because it is not a criminal conviction.
 - B. The driver does not have to report the conviction because it took place many years ago.
 - C. Both and A and B
 - D. TLC drivers must report all civil and criminal convictions.
14. TLC drivers are required to cooperate with all law enforcement personnel.
- A. True
 - B. False

Vehicle Use for Illegal Purposes

15. A driver suspects that's one of his frequent passengers may be the victim of a sex trafficking ring. Every weekend, the customer requesting the trip meets the driver and gives him a list of locations to take the passenger, wait for an hour, and then take the passenger to a new location. The driver receives \$2,000 each weekend for transporting the passenger but is beginning to suspect foul play. How should the driver respond?
- A. The driver does not have solid proof of his suspicions and should continue to the job he is paid to do.
 - B. Although the driver does not have solid proof, he should report his concerns to law enforcement and allow them to conduct a proper investigation.
 - C. The driver should inform the parties that he would no longer be able to work with them on the weekends but keep his suspicions to himself to maintain his safety.
 - D. None of the above.

Valid licenses required to drive for-hire

16. A driver's TLC license expired December 2, 2020. What is the last day the driver can apply for a renewal without having to submit a new application?
- A. December 2, 2021
 - B. May 31, 2021
 - C. March 2, 2021
 - D. May 31, 2021
17. A driver's vehicle license application may be denied if she had a prior revocation.
- A. True
 - B. False
18. How often must a driver renew their TLC license?
- A. 5 years
 - B. 4 years
 - C. 3 years
 - D. 2 years

Practice Exam 3

Overcharging a Customer

1. Drivers can pick up additional passengers while a trip is in progress without the permission of the first passenger if the new passenger's destination is in the same direction as the first passenger.
 - A. True
 - B. False
2. Drivers cannot set the rate of the fare of taxi and street hail livery trips unless it is a trip with a destination outside the five boroughs of the New York City and agreed upon with the passenger before the trip starts.
 - A. True
 - B. False
3. Drivers can calculate the fare of taxi and street hail livery trips if they add in peak and off-peak surcharges.
 - A. True
 - B. False
4. A passenger gives a driver a \$50.00 bill for a trip that was \$35.00. The driver explains that he does not have enough money to provide the correct amount of change. How should the driver resolve the matter?
 - A. The driver should ask the passenger if he can take the bill to the nearest store and make change.
 - B. The driver should include a tip to increase the fare so that he is able to provide the correct change.
 - C. The driver should increase the fare and inform the passenger that he miscalculated.
 - D. None of the above.
5. The TLC permits drivers to ask passengers for a tip if the trip is greater than 20 miles.
 - A. True
 - B. False

Taxi and SHL Rates/ Credit Card Payments

6. How can a passenger pay for a taxi or street hail livery trip?
 - A. Cash
 - B. Credit/ Debit Payment
 - C. Both A and B
 - D. MTA Omni Pay

7. How can a passenger pay for a trip in a taxi with their credit card or debit card?
 - A. They can use the TLC approved in-vehicle technology system to swipe their card.
 - B. They can use an approved TLC E-Hail App
 - C. Both A and B
 - D. Any payment app of their choice.
8. Drivers are not allowed to charge extra for credit card or debit card payments.
 - A. True
 - B. False

Taxi and SHL Rates

9. Which of the following is true about the rate of fare when a driver in a street hail livery vehicle transports a passenger to a destination in Westchester County?
 - A. The driver must collect the flat rate fare only. (Rate Code 6)
 - B. The driver may collect a flat rate fare that is double the projected metered amount. (Rate Code 7)
 - C. Both A and B
 - D. The passenger is charged the standard meter rate (Rate Code 1) within the New York City limits and then the meter will charge twice the meter rate (Rate Code 4) from the New York City limit to the destination in Westchester County.
10. How is the fare calculated when a driver picks up a passenger from LaGuardia Airport and takes them to a destination in Westchester county?
 - A. Use rate code #1 (Standard City Rate) within the New York City limits and then the meter will change to Rate #4 – Nassau or Westchester County which is twice the fare starting at the city limits to the destination in Westchester.
 - B. Use rate code #4 for destinations in Westchester County.
 - C. Use rate code #1 (Standard City Rate) from the pickup spot to the end of the city limits plus twice the fare from the city limits to the destination in Westchester county plus a \$20.00 tip.
 - D. None of the above.
11. A driver of a street hail livery transporting a passenger to a destination in Nassau county must inform the passenger when they begin traveling outside of city limits.
 - A. True
 - B. False
12. When traveling in a taxi to Nassau and/or Westchester Counties passengers are not responsible for any tolls.
 - A. True
 - B. False

13. Which of the following is true when transporting a passenger in a taxi to a destination in Westchester and/or Nassau Counties?
- A. The driver should use rate code 4 only.
 - B. The driver should use rate code 1 at the beginning of the trip and use rate code 5 as soon as they begin traveling outside of the city limits.
 - C. Both A and B
 - D. Use Rate #1 (Standard City Rate) within the New York City limits and then the meter will change to Rate #4 – Nassau or Westchester County which is twice the fare starting at the city limits to the destination in Nassau or Westchester County.

Surcharges

14. What is the price of the rush hour surcharge?
- A. \$3.00
 - B. \$1.00
 - C. \$2.75
 - D. \$0.50
15. What are the surcharge hours for the weekday afternoon rush hour?
- A. 4:00pm – 8:00pm
 - B. 5:00pm – 9:00pm
 - C. 6:00pm – 9:00pm
 - D. 5:00pm – 8:00pm
16. What is the price of the nighttime surcharge?
- A. \$3.00
 - B. \$1.00
 - C. \$2.75
 - D. \$0.50
17. What are the nighttime surcharge hours?
- A. 4:00pm – 12:00am
 - B. 7:00pm – 2:00am
 - C. 8:00pm – 6:00am
 - D. 5:00pm – 4:00am
18. Which day is not exempt from the rush hour surcharge?
- A. Thanksgiving
 - B. Election Day
 - C. Memorial Day
 - D. Independence Day

Practice Exam 4 – Vision Zero – Safe Driving Practices

1. What is the legal speed limit in NYC?
 - A. 20 MPH
 - B. 25 MPH
 - C. 30 MPH
 - D. 35 MPH

2. A driver traveling on the road has a green light 20 feet ahead. A woman runs out into the road. How should the driver respond?
 - A. The driver should beep his horn to let the woman know he is coming and continue toward the light because he has the right of way.
 - B. The driver should speed up to try to make his way through the cross walk before the light changes to red.
 - C. The driver should stop in the middle of the road and continue when the street is free of pedestrians.
 - D. The driver should slow down and prepare to stop.

3. According to the citywide initiative Vision Zero, a car turning in which direction is more dangerous and why?
 - A. Left turns are dangerous because the driver's vision is blocked by a pillar in the car making it hard to see pedestrians in the crosswalk.
 - B. Right turns are dangerous because drivers are considerably close to the curb/sidewalk.
 - C. U-turns are dangerous because drivers are disrupting on-coming traffic.
 - D. None of the above.

4. According to Vision Zero what is a safe speed limit to make a left turn?
 - A. 15 MPH
 - B. 10 MPH
 - C. 5 MPH
 - D. 3 MPH

5. TLC drivers can use hand free cell phones while driving.
 - A. True
 - B. False

6. A driver's TLC license will be suspended immediately if they are at fault in a car crash.
 - A. True
 - B. False

7. According to Vision Zero, what is a safe distance a driver should maintain between their vehicles and the bicycle lane?
- A. 3 feet
 - B. 5 feet
 - C. 10 feet
 - D. 12 feet

Use the image below to answer the following question.



8. A passenger asks a driver to make a left turn at the corner, so he can be dropped off at his destination. The driver sees the sign above posted where he was planning to make the turn. What should the driver do?
- A. The driver is permitted to make the turn because he is required to comply with the passenger's request.
 - B. The driver should keep driving straight and ignore the passenger's request.
 - C. The driver should explain to the passenger that he is not able to make the left turn and offer to drop off the passenger at the corner instead.
 - D. None of the above.

Use the image below to answer the following question.



9. A driver enters the roundabout on Metropolitan Avenue and East Tremont Avenue. The roundabout does not have traffic lights or stop sign, but there is a yield sign. There are people walking on the sidewalk circle, but it appears that they are not headed toward the street/crosswalk. How should he proceed?
- A. The driver can proceed through the intersection without stopping because no one is coming.
 - B. The driver can proceed through the intersection because pedestrians are only permitted to cross the street when there are no cars around because there is no traffic light or stop sign in the roundabout.
 - C. Both A and B
 - D. The driver should slow down and check to see if the road and the pathway is clear of pedestrians and other vehicles before proceeding.

Use the image below to answer the following question:



10. What should a driver do when they see this sign?
- A. The driver must slow down and give pedestrians and bicyclists the right of way.**
 - B. The driver does not have to yield because he is going straight.
 - C. Pedestrians and bicyclists must give drivers the right of way.
 - D. None of the above.

11. According to the fatigued driving rules, how many hours in a 24-hour period are drivers permitted to transport passengers?
- A. 20 Hours
 - B. 15 Hours
 - C. 10 Hours**
 - D. 8 Hours
12. According to the fatigued driving rules, how many hours in a calendar week are drivers permitted to transport passengers?
- A. 80 Hours
 - B. 60 Hours**
 - C. 40 Hours
 - D. 35 Hours
13. A driver will be issued a summons by the TLC if they transport passengers for over 10 hours in a 24-hour period.
- A. True
 - B. False
14. How long does it take a car traveling 40 MPH need to come to a stop?
- A. 300 feet
 - B. 200 feet
 - C. 100 feet
 - D. 50 feet
15. According to Vision Zero, a car traveling at 25 MPH needs how much space to break to avoid a crash?
- A. 300 feet
 - B. 250 feet
 - C. 200 feet
 - D. 150 feet
16. According to Vision Zero, which of the following is the leading cause of injuries to bicyclists?
- A. Speeding drivers.
 - B. Bicyclists riding in the car lane instead of the bicycle lane.
 - C. Bicyclists being struck by car doors opening.
 - D. Cars merging out of the car lane into the bicycle lane.

17. According to Vision Zero, which of the following is the leading cause of fatal car crashes?
- A. Using cellular phones and other electronics while driving.
 - B. Driving while under the influence of alcohol and/or illegal substances.
 - C. Driver fatigue.
 - D. Speeding
18. According to Vision Zero, which of the following is the leading cause of pedestrians being fatally struck by vehicles?
- A. Pedestrians attempting to cross the street while the light is green.
 - B. Pedestrians crossing the street in the middle of the block (jay - walking) instead of at the corner.
 - C. Drivers striking pedestrians in the crosswalk while turning the car.
 - D. Drivers violating the traffic light by driving through intersection when the light is red.
19. Why does the TLC regulate the number of hours a driver can work?
- A. Hours are regulated to manage wages and ensure that all drivers receive a fair standard of living wage.
 - B. Hours are regulated to reflect the peak and off-peak hours of potential passengers that use taxi services.
 - C. Hours are regulated to prevent driver fatigue, which leads to fatal car crashes.
 - D. None of the above.

Practice Exam 5- Licensing (Drug Testing and Terms of License)

1. A TLC Driver's License expired December 15, 2020 and he forgot to renew it. The driver can renew their license until what date?
 - A. June 13, 2021
 - B. January 30, 2021
 - C. October 15, 2021
 - D. None of the above
2. A driver fails their drug test when they renew their license. Which of the following is true?
 - A. The driver has 30 days to take the drug test again and submit an appeal.
 - B. Drivers can fail their drug test once every three years.
 - C. The driver's license renewal application will be denied, and the driver cannot complete the drug test again or resubmit for consideration.
 - D. TLC will revoke the current license and the driver can submit a new license application.
3. A TLC driver's renewal application can be denied if they are convicted of a serious felony.
 - A. True
 - B. False
4. An applicant with a New York State driver's license must have which of the following to be eligible for a TLC Driver's License?
 - A. A driver's abstract from the New York State DMV
 - B. Proof of a Completed Defensive Driving Course
 - C. A high school diplomas
 - D. All the above
5. An applicant must submit a certificate from a defensive driving course that was issued within what timeframe?
 - A. 6 months
 - B. 1 year
 - C. 2 years
 - D. 3 years
6. How often does a TLC-licensed driver need to renew their license?
 - A. One year
 - B. Two years
 - C. Three years
 - D. Five years

7. Only drivers who operate a wheelchair accessible vehicle need to take the Passenger Assistance and Wheelchair Accessible Vehicle training course.
- A. True
 - B. False
8. A driver's TLC Driver's License expires on December 31, 2021. They must complete all requirements by which date in order to avoid paying the late renewal fee?
- A. January 1, 2022
 - B. February 1, 2022
 - C. February 15, 2022
 - D. June 29, 2022
9. The last two digits of the driver's TLC number is not recognizable on their TLC driver license. When should the driver replace their license?
- A. The driver should replace their license within 90 days of its expiration date.
 - B. The driver should replace their license within 2 months of the expiration date.
 - C. The driver should replace their license immediately by completing the "Affirmation to Request a Replacement Credential" form.
 - D. The driver should replace their license within 1 month of the expiration date.
10. A driver lost their TLC Driver's License, but they still have their DMV driver's license. The driver does not have to get a new TLC driver's license until it is time for renewal to continue driving for their base.
- A. True
 - B. False
11. Two drivers can share the same for-hire vehicle if each of them has their own TLC Driver's License.
- A. True
 - B. False
12. A TLC driver can share their TLC Driver's License with a family member.
- A. True
 - B. False

Practice Exam 1- Answer Key

Question	Answer
1	A
2	B
3	D
4	C
5	A
6	D
7	A
8	C
9	B
10	A
11	C
12	D
13	B
14	A
15	D
16	C
17	B
18	D
19	D
20	B

Practice Exam 2- Answer Key

Question	Answer
1	A
2	B
3	A
4	A
5	D
6	B
7	B
8	C
9	A
10	B
11	A
12	A
13	A
14	A
15	B
16	D
17	A
18	C

Practice Exam 3- Answer Key

Question	Answer
1	B
2	A
3	A
4	A
5	B
6	C
7	C
8	A
9	D
10	A
11	A
12	B
13	D
14	B
15	A
16	D
17	C
18	B

Practice Exam 4- Answer Key

Question	Answer
1	B
2	D
3	A
4	C
5	B
6	B
7	A
8	C
9	D
10	A
11	C
12	B
13	A
14	A
15	D
16	C
17	D
18	C
19	C

Practice Exam 5- Answer Key

Question	Answer
1	A
2	C
3	A
4	B
5	D
6	C
7	B
8	D
9	C
10	B
11	A
12	B