

# NYC DEPARTMENT OF VETERANS' SERVICES

**We need your strengths.** The New York City Department of Veterans' Services (DVS) fosters purpose-driven lives for New York City service members, veterans, and families through:

**Targeted advocacy**, at the city, state, and federal levels

**Community engagement**, in your borough and your community

**Compassionate service**, making it easier to access the benefits you've earned

**We take a "whole of life" approach:** We understand that service members, veterans & their families need a place to live, the means to live, and the right skills to pursue fulfilling lives. We do this through three programs:



## HOUSING & SUPPORT SERVICES

**Housing Coordination Center:** identifying housing opportunities and coordinating the rent-up process for owners and property managers

**Peer coordinators:** helping homeless veterans find and obtain safe, affordable housing

**Aftercare & eviction prevention:** assisting formerly homeless and at-risk veterans access the supports they need for housing stability



## VETERANS SUCCESS NETWORK

**Veterans on Campus:** connecting with student veterans to ensure successful transitions to civilian life

**Mentor a Veteran:** creating connections to veteran & civilian mentors for all stages of life

**Veterans Career Council:** empowering veterans to find success in the public and private sector workforce



## VetsThriveNYC

**Core4 Whole Health Model:** strength-based approach incorporating the power of culture and the arts, peer connection, community holistic services, and clinical care

**Caregiver Network:** support networks for service member and veteran caregivers

**Mental Health First Aid:** certification programs customized for those who interact with military and veteran populations

**Fellow veterans & family members are here to help.**

Our Peer Outreach Team of veterans and veteran family members understand from experience how hard it can be to navigate services. We help every veteran regardless of era of service, branch of service, or discharge status find services you're eligible for.

**We're here for you, across NYC.** Connect with one of our Veteran Outreach Team members online at [www.nyc.gov/vets](http://www.nyc.gov/vets), on social media @nycveterans, or in your home borough at:



**Office hours:** 10am-noon and 1pm-4pm.  
Call 212-416-5250 for an appointment.

**Brooklyn**  
*Workforce One*  
9 Bond Street  
5th floor (M, W)

**Manhattan**  
*Manhattan Borough Hall*, 431 W125th St,  
Main floor (M, F)

**Bronx**  
*Bronx Borough Hall*  
851 Grand Concourse  
Rm 209 (T, W, Th)

**Staten Island**  
*Staten Island Borough Hall*, 10 Richmond Terrace, Rm G-15 (T,W)

**Queens**  
*Queens Borough Hall*  
120-55 Queens Blvd  
Rm 222 (M, T, Th)

*College of Staten Island*, 2800 Victory Blvd Campus Center, Rm 216, (M, Th)



**NYC**  
**Veterans**

[www.nyc.gov/vets](http://www.nyc.gov/vets)



## SIGN UP FOR SERVICES

Coordinated access to care with 80+ vetted service providers: <https://newyorkcity.americaserves.org/>



## EDUCATION

Over 12,000 veterans use their GI Bill in NYC, with approximately 1,500 new students enrolling each year. DVS offers a [Welcome Packet](#) for student veterans with lists of resources on using your GI Bill, securing housing, finding career and post-military service mentors, and additional available benefits.

Student veterans should know that their GI Bill is a lawful source of income for housing and it is illegal to deny students housing who are using their GI Bill BAH. Obtain official documentation on this with our [information letter](#) at the DVS website or contact the Commission on Human Rights to [file a complaint](#).



## EMPLOYMENT

Veterans contribute to New York City's vibrant workforce across industries in both the public & private sector. Veterans receive preferential credit when applying to work for New York City government. Learn more about NYC government job opportunities and [claiming your veterans credit](#) at the NYC Department of Citywide Administrative Services (DCAS).

Connect with DVS to learn more about [entrepreneurship](#) opportunities, private sector [employment](#), job placement, training programs, career [mentoring](#), [vendor licenses](#), and other resources.



## HEALTH

DVS is committed to building out community based approaches for enduring mental, physical and spiritual health. [VetsThriveNYC](#), part of NYC's ThriveNYC initiative, extends the front-line of hope, healing and wholeness from the clinic to the community.

VetsThriveNYC includes Veteran Peer Coordinators who implement the Core4 Whole Health Model™: a community and peer-based approach to veteran wellbeing focused on increasing connections through:

- [Culture](#): Education and Cultural Initiatives (C1)
- [Connection](#): Peer Intervention & Social Support (C2)
- [Community](#): Holistic Services (C3)
- [Clinical](#): Treatment & Medical Care (C4)



## HOUSING

DVS' top housing priority is to help house homeless veterans, develop and sustain a system that rapidly rehouses all those that become homeless, and help prevent the trauma of homelessness in the first place. Working with our [public and private partners](#), NYC has reduced veteran homelessness by 90% since 2011 and, in 2015, was [certified](#) by the federal government for having ended chronic veteran homelessness.

Despite these milestones, our work continues. With more than 100 veterans becoming homeless each month, our team continues to serve our veterans that have fallen on hard times. If you're a veteran who has become homeless or is at-risk of losing your home, please contact us at 212-316-5250. If you're interested in renting to one of our veterans, please visit our [website](#) for information on current landlord and broker incentives, and email us at [housing@veterans.nyc.gov](mailto:housing@veterans.nyc.gov) or call our landlord hotline at 646-866-9311.



## LEGAL

As of 2017, service members and veterans are a protected class in New York City's Human Rights Law. If you feel you've been discriminated against based on your military status, you can [file a complaint](#) with the Commission on Human Rights.

For other legal services, from discharge status upgrades to other legal issues, DVS can connect you to the resources you need through the [City Bar Justice Center's Veterans Assistance Project](#). The Project is designed to meet the needs of veterans living in New York City by providing low income veterans with pro bono assistance with disability benefits claims before the New York City Regional Office of Veterans Affairs. To get connected, call (877) 564-3383.



## TALK TO US

**WALK IN** to DVS satellite sites (see map on page 1) or our main office at 1 Centre Street, Suite 2208 New York, NY 11215; Call us at 212-416-5250 or find us online at [www.nyc.gov/vets](http://www.nyc.gov/vets), on social media @nycveterans or email us at [info@veterans.nyc.gov](mailto:info@veterans.nyc.gov)

**VISIT A VA Vet Center:** 212-686-7500 or visit [www.va.gov/directory/guide/facility.asp?ID=744](http://www.va.gov/directory/guide/facility.asp?ID=744) to locate a center near you

**SIGN UP for services** at <https://newyorkcity.americaserves.org/>

**GET IMMEDIATE HELP** by calling the Veterans Crisis Line at 1-800-273-8255 (press 1)