HOUSE A VETERAN
with the New York City Department of Veterans’ Services

DVS HOUSING & SUPPORT SERVICES (HSS)

HSS’ priority is working with homeless veterans, developing and sustaining a system that rapidly rehouses all who become homeless, and working with our public and private partners to prevent homelessness in the first place. Since November of 2015 we have helped over 600 vets to find permanent homes. Now we need your help to house the next 600.

OUR TEAM

VETERAN PEER COORDINATORS (VPCs)
- VPCs work peer-to-peer to understand what clients’ needs are, then help to match them with appropriate housing and services.
- VPCs oversee the entire housing process -- advocating for landlords to accept veteran clients, and encouraging clients to take suitable housing when it is available to them.

AFTERCARE SERVICES
- DVS representatives assist with recertification, payment issue services, rent arrears resolution, and landlord-tenant mediation.
- Providing support for a wide range of issues, aftercare services remain available long-term.

HOUSING COORDINATION CENTER (HCC)
- The HCC provides a one-stop housing placement service to expedite rent-ups.
- We manage referrals and work with inter-agency partners to ensure prompt inspections, submission of paperwork, and more.

WORKING WITH DVS

Monetary incentives – Owners who house a veteran through the city can receive a $4,300 bonus at move-in; brokers are entitled to a fee (15% of one year’s rent).

Expedited rent-ups - DVS oversees the housing process from start to finish to help our veterans move as soon as possible.

Quality placements - DVS provides individual attention to clients’ housing preferences and eligibility for various housing types in order to ensure successful matches.

Tenant stability - Ensure resident stability with DVS’ ongoing aftercare follow-up services.

Give back to the community and the city – Be a part of NYC’s efforts to provide housing to all homeless vets.

HOW YOU CAN HELP

If you have a vacancy or know of someone who might want to house a veteran, please give the DVS housing team a call at 646-866-9311. We can also be reached at housing@veterans.nyc.gov or www.nyc.gov/veterans.