

FOR IMMEDIATE RELEASE DATE: CONTACT: Charles Rivera 646-740-7296 or charivera@veterans.nyc.gov

DVS Veteran Resource Centers Return to the Five Boroughs

New York City—The Department of Veterans' Services (DVS) today announced the return of all five Veteran Resource Center locations at new sites across the city. In partnership with the Department of Social Services and Human Resources Administration, Staten Island Borough President Vito J. Fossella, and Queens Borough President Donovan Richards, these centers will provide compassionate, in-person services to New York City Veterans at convenient locations. For the better part of the last two years, DVS services were provided virtually and at other locations throughout the five boroughs because of the COVID-19 pandemic.

DVS Veteran Resource Centers are satellite office sites that are co-located in spaces that offer access to other public assistance services. These new locations are staffed by DVS employees who connect Veterans and their families to essential information and services, including care coordination support and U.S. Department of Veterans Affairs disability claims counseling.

"The re-opening of Veteran Resource Centers offer Veterans the option to connect with DVS staff without leaving their home borough. These centers provide a means for access to benefits assistance, care coordination and other services that were not otherwise available in recent years as a result of the pandemic, said **Deputy Mayor Anne Williams-Isom**. "I know how valuable these centers are to all of our veterans and am look forward to working with DVS and continuing to provide these services across the city."

"Our Veteran Resource Centers are an integral part of DVS' mission to connect, mobilize and empower New York City's Veteran community," said **Department of Veterans' Services Commissioner James Hendon**. "The re-opening of our VRCs across the five boroughs symbolizes our commitment towards meeting Veterans where they are. We at DVS are eternally grateful to our partners at the Department of Social Services, the Staten Island Borough President's Office, and the Queens Borough President's Office for providing us with space through which to better serve New York City's Veterans and their families."

"We are delighted to see all Veteran Resource Centers returning to new, conveniently located sites in each of the five boroughs where dedicated and compassionate DVS staff will continue to connect Veterans and their families to vital services." said **Department of Social Services Commissioner Gary P. Jenkins**. "These centers are an invaluable resource for to New York City's veteran community, and we are proud to partner with DVS and assist them in meeting New York City's veterans where they are while ensuring they have the resources necessary to meet their needs."



"The opening of Veteran Resource Centers in all five boroughs will give veterans across our City easier access to the benefits and services that their valiant military service has entitled them to," said **Queens Borough President Donovan Richards Jr.** "The Queens Borough President's Office is proud to have partnered with DVS to open the first borough-based Veteran Resource Center right here in Queens Borough Hall. We want to ensure all of our borough's veterans get the information and benefits assistance they deserve."

"We are so pleased to have this satellite office at Staten Island Borough Hall that will be available to our veteran community and their families. We owe all of our freedom to our veterans, and they are entitled to the benefits and services available. Staten Island is lucky to have so many veterans," said **Staten Island Borough President Vito J. Fossella**. "Earlier this year, we stood up against the closure of the Brooklyn and Manhattan VA clinics for the simple fact that it would limit access to hundreds of veterans across the city. We want to thank Commissioner Hendon for reopening these resource centers and taking this step to connect our veterans with everything they need and deserve."

DVS Veteran Resource Center satellite offices will be open at various days and times during the week depending on their location:

Bronx HRA Office 890 Garrison Avenue Bronx, NY 10474 Tuesday & Thursday 10:00am - 4:00pm

Brooklyn HRA Office 25 Chapel Street Brooklyn, NY 11201 Monday & Tuesday 10:00am - 4:00pm

Manhattan Municipal Building 1 Centre Street, Suite 2213, 22nd Floor New York, NY 10007 Monday - Friday 10:00am - 4:00pm

Queens Borough Hall 120-55 Queens Boulevard Kew Gardens, NY 11423 Monday & Thursday 10:00am - 4:00pm

Staten Island Borough Hall 10 Richmond Terrace Staten Island, NY 10301 Wednesday & Thursday 10:00am - 3:00pm



Veteran Resource Center sites are open to walk-in visitors, as well as to those who wish to make appointments in advance. If you are a Veteran who wishes to make an appointment, call DVS' main office at (212) 416-5250, Monday through Friday, 9 a.m. to 5 p.m.

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About the New York City Department of Veterans' Services

The NYC Department of Veterans' Services' mission is to connect, mobilize, and empower New York City's Veteran community to foster purpose-driven lives for US Military service members—past and present—in addition to their caregivers, survivors, and families. We assist NYC Veteran community members on issues that include, but are not limited to employment, housing, food security, wellbeing, benefits, culture, and targeted advocacy. For more information, visit www.nyc.gov/vets, call (212) 416-5250, email connect@veterans.nyc.gov, or follow us on social media @nycveterans.