Overview

• What is Select Bus Service?
• Project background
• B82 overview
• Identified issues
• Community engagement
• Next steps
• Questions
About Select Bus Service

Select Bus Service (SBS) is NYC’s brand name for a package of improvements that result in faster and more reliable bus service.

SBS also brings:
- High customer satisfaction
- Improved passenger comfort & convenience
- Safer streets and sidewalks
- More consistent traffic flow
Select Bus Service Features

**Faster** bus rides

**Reduced traffic conflicts** between buses and other traffic

**More reliable** bus service

Buses spend **less time stopped** at red lights

**Quicker** bus boarding

Buses spend **less time waiting** at bus stops
Select Bus Service Features

- **Improved Station Amenities**
- **Real-Time Passenger Information**
- **Pedestrian Safety Improvements**

**More attractive, appealing** bus stops

**Better trip information** for riders to know when the bus is coming

**More comfortable wait** for the bus

**Better visibility** for pedestrians, bus operators, and drivers

**Clearer, shorter** pedestrian crossings
The Bus Rapid Transit Phase II Study (2009) identified the South Brooklyn east-west corridor as a priority service need.

Key issues raised at public workshops included:

• Bus trips are long and slow
• Many parts of South Brooklyn are underserved by transit
• A bus trip across South Brooklyn can take up to 2 hours
B82 Corridor Map

Existing Lane Configuration

- 2 Travel Lanes
- 1 Median
- 2 Travel Lanes
- 4 Travel Lanes
- 4 Travel Lanes
- 1 Median
- 4 Thru-Travel Lanes
- 2 Service Lanes
- 2 Medians
Corridor Overview

- Ridership: 32,000 daily riders
  - 10,000 Limited, 22,000 Local
- Bus delays
  - Signal delay
  - Dwell time at bus stops
  - Other (parking, pedestrians, etc.)
- Bus speeds
  - Average route speed: 7.9 mph
    - 42% to 71% slower than auto speeds
  - Average travel time: 88 minutes
Corridor Overview

Bus speeds eastbound

Morning: 7-10 AM

Mid-day: 12:30-3:30 PM

Evening: 4:30-7:30 PM
Corridor Overview

Bus speeds eastbound, mid-day (12:30-3:30 PM)
Identified Issues

Transit concerns

- Long delays at bus stops, traffic signals
- Traffic conflicts
- Bus stops, access to bus stops need improvement
- Crowding during rush hours & before/after school
Identified Issues

Traffic concerns
• Delays at particular intersections/bottlenecks
• Parking/double parking/delivery conflicts

Safety concerns
• Complex intersection configurations
• High crash locations:
  – Flatlands & Ralph
  – Flatlands & Rockaway Pkwy
  – Kings Hwy & Nostrand
  – Kings Hwy & Ocean Pkwy
  – Bay Pkwy & 86th St

Crashes 2011-2013. Source: NYSDOT, NYPD
SBS community engagement

• Engage stakeholders
  – Brief elected officials & staff
  – Present to Community Boards
  – Meet with local institutions and small businesses (loading for deliveries)

• Engage riders and residents
  – On the street and on the bus
  – Public workshop or open house
  – *New* online feedback map (www.nyc.gov/brt)
What we’ve heard on the street

• #1 More reliable/on-time service
• Articulated buses
• Faster service
• More & nicer bus shelters & benches at stops
• More frequent night service
• Extend B82 to Gateway Center Mall
Next Steps

• Input phase
  – Gather feedback and suggestions from stakeholders and area residents
  – Identify issues through end of the year, with other community engagement to follow

• Please help us reach your communities!
  – Who should we speak to or meet with (community groups, local institutions, etc.)?
  – What community events should we attend?
  – Invite input online at [www.nyc.gov/brt](http://www.nyc.gov/brt) or [nycdotfeedbackportals.nyc/south-brooklyn-sbs](http://nycdotfeedbackportals.nyc/south-brooklyn-sbs)
Thank You!

• Questions?

• We’d love your input! You can provide it at your convenience online through the end of the year:
  – [www.nyc.gov/brt](http://www.nyc.gov/brt) or
  – [nycdotfeedbackportals.nyc/south-brooklyn-sbs](http://nycdotfeedbackportals.nyc/south-brooklyn-sbs)

• To invite us to community events, please email us at [brt@dot.nyc.gov](mailto:brt@dot.nyc.gov). And thanks!