



The Mayors Office for People with Disabilities



In Partnership with
GOODWILL INDUSTRIES
Presents:



CUSTOMER SERVICE

NYC is the Customer Service capital of the world, Explore the career options with our panel of Customer Service industry experts, including:

- Time Warner Cable
- The Port Authority of New York and New Jersey
- Enhanced Customer Care Solutions (ECCS)
- The Ritz Carlton Hotel

Learn about the skills you need, training opportunities available, and potential for career advancement in the industry slated #1 for job growth in NYC.

WHEN: Wednesday, July 27th, 2011

TIME: 10 am - 12 noon

WHERE: GOODWILL INDUSTRIES CORPORATE OFFICE
111 East 59th Street (between Lexington & Park Avenues)
Offices located at the Lighthouse International Building
The Park Avenue Room, 6th Floor

Directions:

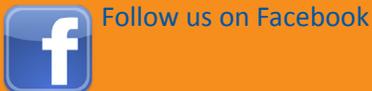
4, 5, or 6 lines uptown to 59th Street and Lexington Avenue station
N or R line to the Lexington Avenue & 59th Street station.
E to the Lexington Avenue & 53rd Street station
M1, M2, M3 or M4 from Madison Avenue at East 42nd street to the 59th Street

FOR SECURITY PURPOSES , YOU MUST CONFIRM YOUR ATTENDANCE AND PRESENT A VALID PHOTO IDENTIFICATION TO BE ADMITTED. PLEASE LET US KNOW IN ADVANCE IF YOU REQUIRE A REASONABLE ACCOMMODATION.

To register for the workshop, and/or more information please contact:
Mkada Beach at (212) 788-2830 or by email at: DMD@cityhall.nyc.gov
Registration is REQUIRED as capacity is limited.



THE PORT AUTHORITY OF NY & NJ



Become a Mentor or Mentee
Contact 311 today or visit www.nyc.gov/mopd to apply

