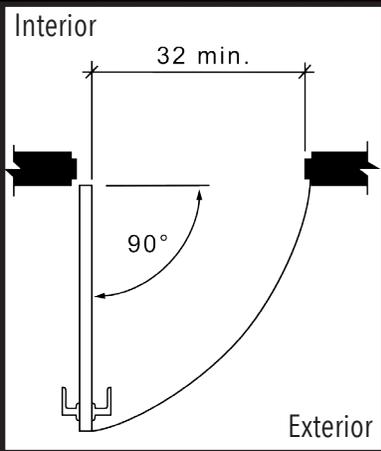


THINGS YOU SHOULD KNOW

WHEELCHAIR ACCESS



- Entrance should be fairly level on both interior and exterior of doorway. If doorway has a threshold, it should be no higher than 1/2 inch.
- Doorway Clear Opening should be 32 inches minimum.
- Door handles should be lever type.
- Routes should be free of obstructions and 36 inches wide.
- Bathroom Door Opening should be 32 inches minimum.
- Stall should be around 60 x 60 inches.

SERVICE ANIMALS

Service Animal is defined as a dog that has been partnered with a person who has a disability and has been trained or is being trained, by a qualified person, to aid or guide a person with a disability.

Under the ADA; State and Local Governments, businesses, and nonprofit organizations that serve the public must allow service animals to accompany people with disabilities in all areas of the facility where the public is normally allowed to go.

Staff may ask TWO questions.

- Is the dog a service animal required because of a disability?
- What work or task has the service animal been trained to perform?



LARGE PRINT

Large Print

Large Print

Large print is 18 point or larger text. Provide large print versions of books, pamphlets, museum guides, theater programs and any documents or printed material; especially menus for restaurants. Display the symbol shown to indicate that print materials may be provided in large print. Sans serif or modified serif print with good contrast is important and special attention should be paid to letter and word spacing.

Braille

Braille Menu

The purpose of the ADA is to give people with disabilities equal access to the same things that are available to non-disabled people. Braille menus provide a more inclusive dining experience for customers with a visual disability, making the dining experience more pleasurable. Braille menus are good business practice.

DIRECTIONAL SIGNAGE

Local Law 47 of 2012 was originally the City Council Introductory 797-A of 2012. This legislation requires signage on public buildings giving direction to the nearest available accessible entrance, public toilet and elevator for people with disabilities. All existing buildings are required to post directional signage as of August 1, 2013. www.nyc.gov/html/dob/downloads/pdf/ll47of2012.pdf



RESTAURANT ACCESS PROGRAM

The Restaurant Access Program (RAP) is designed to provide a restaurant with the opportunity, if it chooses to do so, to advertise the fact that its restaurant is wheelchair-friendly. Should your restaurant qualify, you will be sent a RAP "Wheelchair Friendly" Decal that you can post in your restaurant promoting its friendliness to wheelchair users. For more information please email us at rap@cityhall.nyc.gov or call 311.