

# Results from NYC Feedback Citywide Customer Survey

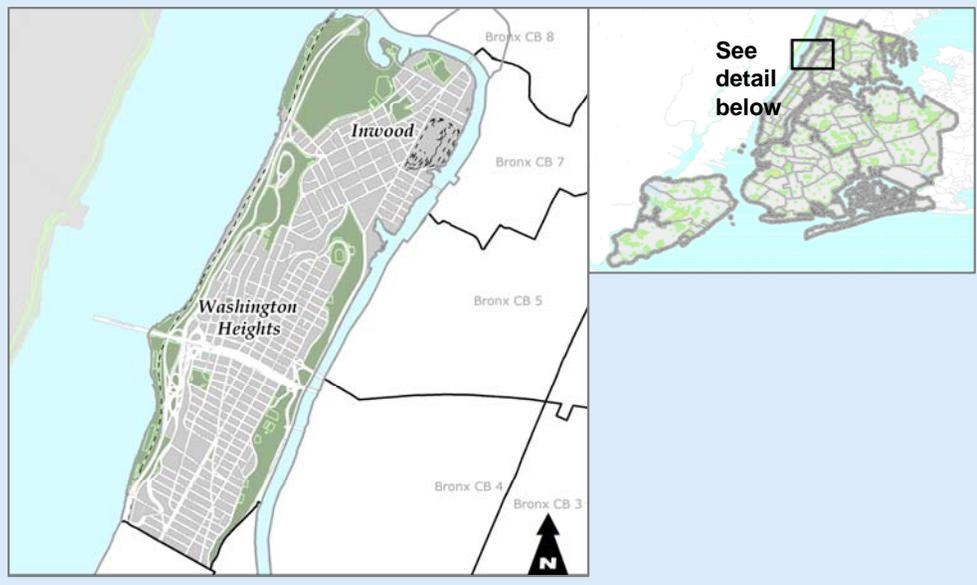
## Manhattan Community Board #12

### Background: Manhattan Community Board #12

<p><b>Population and Households</b></p> <ul style="list-style-type: none"> <li>• Total Population: 208,867</li> <li>• Total Households: 70,153</li> </ul> <p><b>Median Annual Household Income</b> (2006 Inflation-Adjusted Dollars)</p> <ul style="list-style-type: none"> <li>• \$32,487</li> </ul>	<p><b>Gender</b></p> <ul style="list-style-type: none"> <li>• Male: 48%</li> <li>• Female: 52%</li> </ul> <p><b>Age</b></p> <ul style="list-style-type: none"> <li>• &lt;18 years old: 22%</li> <li>• 18-54 years old: 55%</li> <li>• 55+ years old: 23%</li> </ul>	<p><b>Race/Ethnicity</b></p> <ul style="list-style-type: none"> <li>• Non-Hispanic White: 14%</li> <li>• Non-Hispanic Black: 9%</li> <li>• Non-Hispanic Asian: 1%</li> <li>• Hispanic: 74%</li> <li>• Other: 2%</li> </ul>
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Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Manhattan Community Board #12

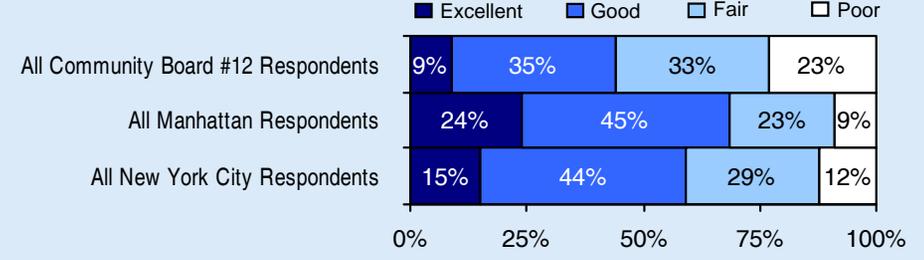


Source: NYC Planning Department

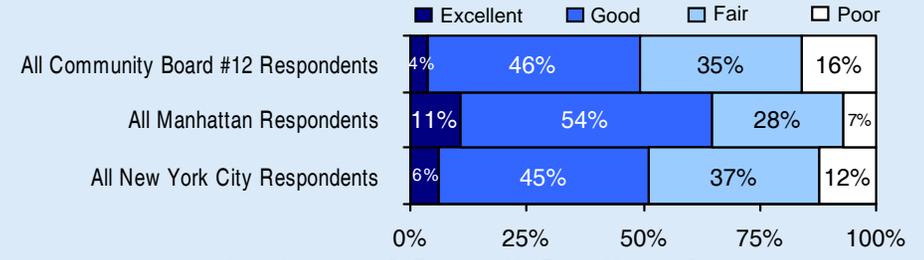
### Survey Responses: Manhattan Community Board #12

- 351 Responses
- 14.4% Response Rate
- ±5.2% Margin of Error (95% Confidence Interval)

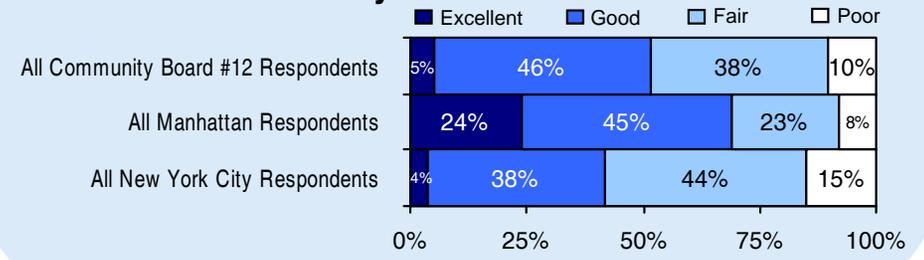
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Manhattan Community Board #12 Compared to Ratings Given by All Respondents

All Community Board #12 Respondents  
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	7%	17%	34%	42%	<b>58</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	10%	31%	34%	24%	<b>76</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	11%	33%	32%	25%	<b>75</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	10%	29%	32%	29%	<b>71</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	15%	35%	34%	16%	<b>84</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	18%	38%	28%	16%	<b>84</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Manhattan Community Board #12

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #12 respondents are listed below.

1. Housing
2. Mass Transit
3. Crime

## Ratings of Neighborhood Services: Manhattan Community Board #12

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Emergency medical services
3. Neighborhood parks
4. Condition of street trees
5. Neighborhood playgrounds

### Lowest Rated

1. Control of street noise
2. Rat control
3. Graffiti control
4. Cleanliness of your neighborhood
5. Police-Community relations