

Results from NYC Feedback Citywide Customer Survey

Staten Island Community Board #3

Background: Staten Island Community Board #3

Population and Households

- Total Population: 175,246
- Total Households: 58,757

Gender

- Male: 49%
- Female: 51%

Race/Ethnicity

- Non-Hispanic White: 84%
- Non-Hispanic Black: 1%
- Non-Hispanic Asian: 5%
- Hispanic: 9%
- Other: 1%

Age

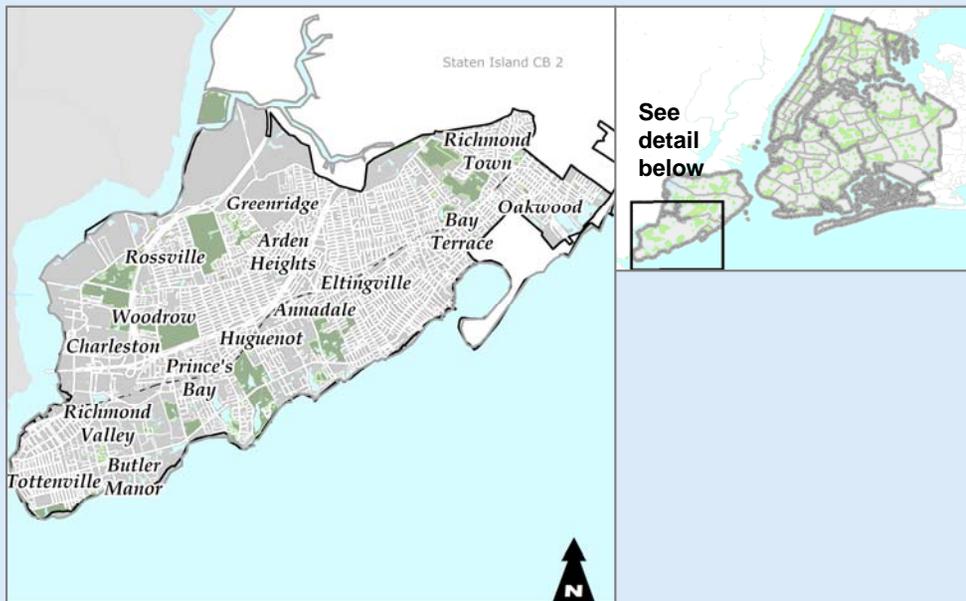
- <18 years old: 24%
- 18-54 years old: 53%
- 55+ years old: 23%

Median Annual Household Income

- \$81,933
(2006 Inflation-Adjusted Dollars)

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

The Neighborhoods of Staten Island Community Board #3

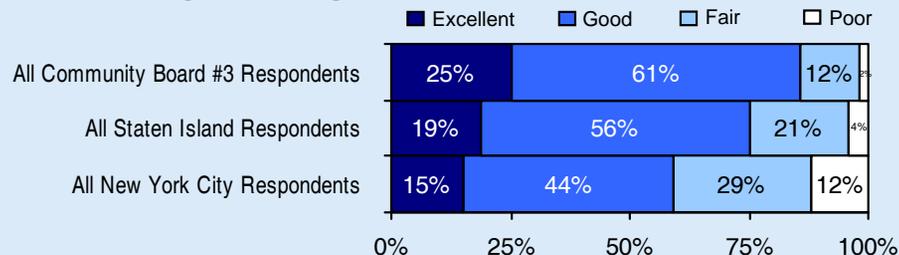


Source: NYC Planning Department

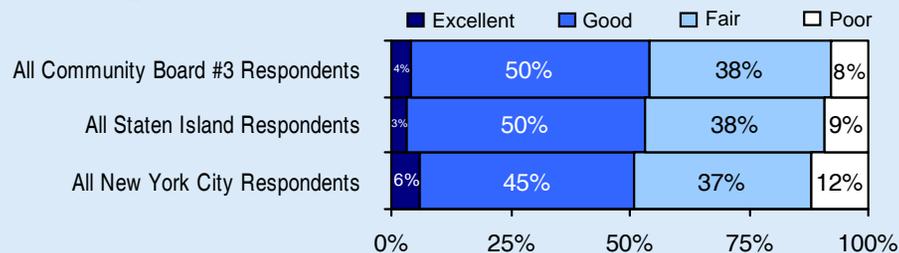
Survey Responses: Staten Island Community Board #3

- 361 Responses
- 30.1% Response Rate
- ±5.2% Margin of Error (95% Confidence Interval)

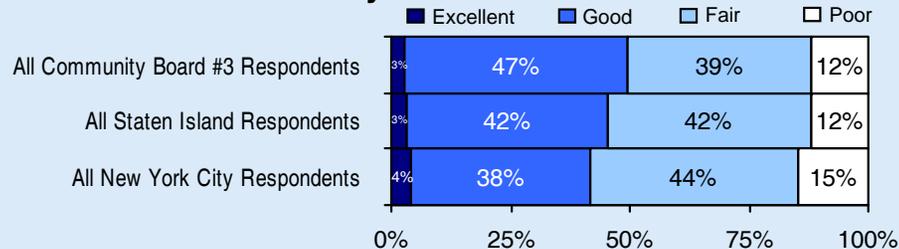
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Staten Island Community Board #3 Compared to Ratings Given by All Respondents

All Community Board #3 Respondents
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
Social Support Services Index	4%	22%	34%	40%	60
	4%	19%	35%	42%	58
Public Education Index	8%	45%	32%	14%	86
	6%	30%	39%	25%	75
Cleaning and Maintenance Index	23%	47%	20%	10%	90
	13%	41%	29%	17%	83
Streets and Sidewalks Index	10%	42%	27%	21%	79
	9%	36%	34%	21%	79
Mass Transit Services Index	12%	44%	27%	18%	82
	10%	42%	34%	14%	86
Neighborhood Public Safety Index	25%	52%	18%	5%	95
	18%	45%	26%	12%	89

Most Important Issues Facing New York City: Staten Island Community Board #3

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Staten Island Community Board #3 respondents are listed below.

1. Crime
2. Mass Transit
3. Taxes

Ratings of Neighborhood Services: Staten Island Community Board #3

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Emergency medical services
3. Crime control
4. Household garbage pick-up
5. Recycling services

Lowest Rated

1. Maintenance of streets and roads
2. Maintenance of sidewalks
3. Bus services
4. Subway services
5. Graffiti control