



Industry Notice #11-15  
For Immediate Release

July 1, 2011

David Yassky  
Commissioner

Allan Fromberg  
Deputy Commissioner of  
Public Affairs

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New York, NY 10004

## **Attention: For-Hire Vehicle drivers receiving dispatches via smartphone apps**

There has been a recent increase in the development and use of smartphone applications (or apps) for purposes of requesting and dispatching for-hire vehicle trips. While the use of these apps by for-hire vehicles and for-hire vehicle bases is permitted, this use must be in compliance with TLC regulations.

This means that for-hire vehicle owners and drivers may NOT contract directly with a smartphone app developer, without the approval and involvement of their bases. If you are accepting dispatches via a smartphone app that is not authorized by the base you are affiliated with, you are doing so in violation of TLC regulations.

If you are unsure whether a smartphone app you may be using is going through your base, you should contact your base immediately. If you have further questions about whether an app conforms to TLC regulations, you can contact TLC at the following email address:  
[DispatchApps@tlc.nyc.gov](mailto:DispatchApps@tlc.nyc.gov).

## **Attention: Yellow Medallion Taxicab Drivers**

This is a reminder that you are NOT permitted to use smartphone apps for dispatch. As a yellow medallion taxi driver, you may only pick up passengers that hail you.