

TLC Rules Project FAQ

Q: What is the Rules Project?

A: The Rules Project aims to reorganize and rewrite the TLC's rules using plain language so that they are easier to understand. The goal is to make these rules more usable for drivers, owners, and the general public.

Q: Who are TATC and what do they do?

A: TATC is a company that specializes in government rule assessment and consulting. TLC contracted with TATC to work on this project. You can find out more information about TATC by clicking this link to their web site: www.tatc.com.

Q: What are the different phases of the project?

A: There are three phases of the Rules Project.

Phase 1 (Research) was finished in early 2008. In this phase, TATC met with TLC Commissioners, agency staff, and industry stakeholders to learn about the industry and stakeholder needs.

Phase 2 (Revision) is happening right now. In this phase, the rules will be translated into plain language and reorganized. TLC would like stakeholders to comment on the work that has been done so far.

Phase 3 (Recommendation) is scheduled to start in early 2009. In this phase, TATC will identify possible areas for rule changes or new rules.

Q: How long is this project going to take?

A: Phase 1 (Research) was finished in early 2008. Phase 2 (Revision) is happening right now. Phase 3 (Recommendation) is scheduled to begin in early 2009.

Q: Will the TLC be changing any rules?

A: TLC does not want to make changes during Phases 1 or 2 that will affect policy or practice. There is the possibility in Phase 3 for rule or policy changes, but any changes will have to be approved by the TLC Board of Commissioners through a public hearing process.

Q: How can I read the drafts of the revised rules?

A: You can read drafts of the revised rules on the TLC web site at (link to rules project web page). On the web site, there will be two documents for each chapter where you can read the proposed revisions. In one document, you will be able to read the revised rules in a text format. This document will be labeled with the chapter number followed by the word “text.” (For example, Chapter 1: text). The other document is a chart that allows you to see where a rule used to be and where it has been moved to in the proposed revision. The chart will be labeled with the chapter number followed by the word “chart.” (For example, Chapter 1: chart). This document will allow you to compare the old rule and the revised rule quickly.

Q: How can I give the TLC my comments on the revisions?

A: Because we have a tight schedule for this project and are expecting wide industry participation, sending comments by email is the **BEST** way to make sure that your comments are part of this process. You can email your comments to tlcfeedback@tlc.nyc.gov. If you can't use email, you can send your comments through the mail to the address listed below:

TLC Rules Project
40 Rector Street, 5th Floor
New York, NY 10006

Q: Will I get an answer back from TLC after I send in my comments?

A: TLC will not be able to respond to each comment that we get.

Q: What if I have comments about changing a rule?

A: During Phase 2, the TLC will not review comments that are about changing a rule. Please save comments on rule changes until we begin Phase 3 of this project.

Q: Why should I comment on these revisions?

A: Comments and feedback from the industry and the public are an important part of this project. Your feedback lets us know if the revisions are making the rules easier to understand. It's important that you give us feedback now so that we can address concerns and include good ideas early in the process.

Q: Will the Commission be voting on the rules posted on this web site?

A: No, the rules that are posted on this web site are for discussion purposes only. We are putting them on the web site so that we can get feedback from the public. TLC is not formally proposing these rules. When TLC is ready to adopt reorganized rules, they will be published in the City Record and will be subject to the required 30-day comment period and a public hearing before the Commission votes. The formally proposed rules in their final form will appear on the [Proposed Rules](#) page of the TLC web site.